

Reference: FOI.ICB-2324/470

Subject: Continuing Healthcare Packages for Adults and Children

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>Please provide data for the following financial years: 2019/20, 2020/21, 2021/22, 2022/23 and 2023/24 (projected) except questions 6 and 7 which require a current snapshot (instead of projections for 2023/24), and question 8 which only requires data for 2022/23. If any data for 2022/23 is not available, please provide budgeted figures for the year or the latest snapshot data that is available.</p> <p>Where possible, please kindly include responses on the attached spreadsheet.</p> <ol style="list-style-type: none"> 1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for packages of CHC funded home care for (a) adults aged 18+ and (b) children aged 0-18 years old. 2. Please provide the number of people in receipt of CHC funded home care packages (all active packages 	<ol style="list-style-type: none"> 1. Lee Colwill, Head of Business – Chief Nursing Office (CNO) & Chief Medical Office (CMO), NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB), Floor 2, North Wing, 100 Temple Street, Bristol, BS1 6AG 2. Please see spreadsheet enclosed. 3. Our patient record system does not enable us to extract the number of hours of home care provided. To answer this question the team would need to review all the individual records. There are 2127 records in total (for just Bristol and South Glos – excluding North Somerset) which would need to be checked individually to obtain the breakdown in hours of the package of care. The team have calculated this would take over 300 hours to find, which is more than the 18 hours appropriate under the FOI Act, therefore the ICB has exempted the information under Section 12 (Cost compliance exceeds appropriate limit). 4. Please see spreadsheet enclosed.

<p>during the year including those which started prior) for (a) adults aged 18+ and (b) children aged 0-18 years old.</p> <p>3. Please provide the total number of CHC funded home care hours delivered for adults aged 18+.</p> <p>4. Please provide the ICB's total gross expenditure on CHC funded packages for adults aged 18+.</p> <p>5. Please provide the ICB's total gross expenditure on CHC funded home care packages for (a) adults aged 18+ and (b) children aged 0-18 years old.</p> <p>6. Please provide the lowest, mean and highest hourly rate for CHC funded home care packages for adults aged 18+ for 2019/20 to 2022/23, as well as a current snapshot.</p> <p>7. Please provide the lowest, mean and highest weekly fee for CHC funded home care packages for adults aged 18+ for 2019/20 to 2022/23, as well as a current snapshot.</p> <p>8. Please provide a list of the top 10 providers who received the greatest amount of funding from CHC funded home care packages. Please provide data for the last financial year 2022/23 for both (a) adults aged 18+ and (b) children aged 0-18 years old.</p>	<p>5. Please see spreadsheet for gross expenditure for adults aged 18+. Children aged between 0-18 years are supported through the lifetime service provided by Sirona care and health. The cost of this service is wrapped within the overall Sirona community health contract.</p> <p>6. Our patient record system does not enable us to extract the number of hours of home care provided. To answer this question the team would need to review all the individual records. There are 2127 records in total (for just Bristol and South Glos – excluding North Somerset) which would need to be checked individually to obtain the breakdown in hours of the package of care. The team have calculated this would take over 300 hours to find, which is more than the 18 hours appropriate under the FOI Act, therefore the ICB has exempted the information under Section 12 (Cost compliance exceeds appropriate limit).</p> <p>7. Please see spreadsheet enclosed.</p> <p>8. For providers please see spreadsheet enclosed.</p> <p>8(b) - CYPS are supported through the lifetime service provided by Sirona care and health. The cost of this service is wrapped within the overall Sirona community health contract.</p> <p>(b)ii – The ICB has applied Section 43(2) to the disclosure of the expenditure information requested. Section 43(2) exempts</p>
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- i. For each provider, please provide the number of CHC funded home care packages in 2022/23 (all active packages during the year including those which started prior).
- ii. For each provider, please provide total expenditure in 2022/23 related to CHC funded home care.

from disclosure information which would, or would be likely to, prejudice the commercial interests of an organisation. The ICB believes that disclosure of the information would prejudice the commercial interests of the providers listed above.

The ICB has contacted the providers, and of the providers which responded, the majority confirmed that the information was considered commercially confidential to them. The ICB has considered the information provided by the providers when applying the public interest test to the exemption.

The public interest arguments in favour of disclosing the information include the ICB's responsibility to be transparent and accountable in its decision making and to promote public understanding how the NHS works. These care packages are paid for through general taxation and therefore the public have an interest in whether services commissioned by the ICB represent value for money. Each month the ICB publishes all spend over £25k and any spend over this amount will be included in this published information. Therefore, the ICB does publish a high level of expenditure for the public to scrutinise.

The public interest argument in favour of maintaining the exemption includes the confirmation from providers that the information relating to expenditure is considered commercially sensitive and would prejudice their commercial interests as the provider could be at a competitive disadvantage if this information was disclosed. The ICB has considered that the

cost of individual care packages could be determined if the number of packages and total spend was disclosed.

The ICB has determined that disclosing the information would prejudice the commercial interests of current providers and therefore disclosure may result in current providers and possibly future providers not offering packages of care to the ICB. Providers may consider that offering packages to the ICB would constitute a risk of competitive disadvantage for them. The ICB has a responsibility to secure the best use of public resources and provide value for money. To achieve this, the ICB needs to have a wide range of organisations willing to provide packages of care. Funding is based on the assessed level of needs of the patient, as well the availability of care at the time the request is made to find a suitable provider. It is also vitally important to patients that there is a wide range of providers who can provide care to ensure that patients receive packages of care most suitable for them.

The ICB has considered both arguments and believes that maintaining the exemption is in the public's interest as it supports the ICB to commission services which are value for money and supports the best offer of choice for patients.

The information provided in this response is accurate as of 10 April 2024 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.

FOI 234-470 CHC funded home care Answers

ICB: Bristol, North Somerset and South Gloucestershire (BNSSG)
 Date: 10/04/2024

For clarity, CHC refers to the NHS Continuing Healthcare funding pathway. For further information please see: <https://www.england.nhs.uk/healthcare/>.
 Homecare refers to packages of care delivered in the individuals' own homes (not in care homes or residential facilities).

1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for packages of CHC funded home care for:					
	Name	Job title	Telephone No.	Email Address	
(a) for adults aged 18+	Lee Colwill	Head of Business – CNO & CMO			
(b) children aged 0-18 years old	Children aged between 0-18 years are supported through the lifetime service provided by Sirona care and health. The cost of this service is wrapped within the overall Sirona community health contract.				
2. Please provide the number of people in receipt of a CHC funded home care package (all active packages during the year including those which started prior) for:					
	2019/2020	2020/2021	2021/22	2022/23	2023/24 (projected)
(a) adults aged 18+	306	268	280	290	316
(b) children aged 0-18 years old.	Children aged between 0-18 years are supported through the lifetime service provided by Sirona care and health. The cost of this service is wrapped within the overall Sirona community health contract.				
3. Please provide the total number of CHC funded home care hours delivered for adults aged 18+					
	2019/2020	2020/2021	2021/22	2022/23	2023/24 (projected)
	Please refer to response template				
4. Please provide the ICB's total gross expenditure on CHC funded packages for adults aged 18+					
	2019/2020	2020/2021	2021/22	2022/23	2023/24 (projected)
	£40,825,373	£46,370,251	£46,679,416	£57,013,486	
5. Please provide the ICB's total gross expenditure on CHC funded home care packages for:					
	2019/2020	2020/2021	2021/22	2022/23	2023/24 (projected)
(a) adults aged 18+	£17,875,164.1	£20,402,910.4	£20,538,943.0	£25,085,933.8	
(b) children aged 0-18 years old	Children aged between 0-18 years are supported through the lifetime service provided by Sirona care and health. The cost of this service is wrapped within the overall Sirona community health contract.				
6. Please provide the lowest, mean and highest hourly rate for CHC funded home care packages for adults aged 18+					
	2019/2020	2020/2021	2021/22	2022/23	Current snapshot
Lowest hourly rate	Please refer to response template				
Mean hourly rate					
Highest hourly rate					
7. Please provide the lowest, mean and highest weekly fee for CHC funded home care packages for adults aged 18+					
	2019/2020	2020/2021	2021/22	2022/23	Current snapshot
Lowest weekly fee	£4.79	£169.59	£38.64	£38.64	£5.33
Mean weekly fee	£1,331.26	£3,098.22	£1,897.03	£2,010.25	£1,799.65
Highest weekly fee	£8,235.72	£8,754.78	£27,037.64	£28,705.86	£18,376.34
8. (a) For adults aged 18+ please provide a list of the top ten providers who receive the greatest amount of funding from CHC funded home care packages in 2022/23					
	2022/23				
	Provider	(i) Number of packages	(ii) Total expenditure		
(i) For each provider, please provide the number of CHC funded home care packages in 2022/23 (all active packages during the year including those which started prior)	Verve Homecare	Please refer to response template			
(ii) For each provider, please provide total expenditure in 2022/23 related to CHC funded home care	Network Health Professionals Limited				
	Community Therapeutic Services Limited				
	Courtfield Healthcare				
	Olive Leaf Health and Homecare Limited				
	Thornbury Nursing Services				
	Fresh Haven Healthcare Limited				
	Prestige Nursing (Bristol)				
	Bluebird Care (Bristol, Bath & NE Somerset)				
	Almo Care Ltd				
8. (b) For children aged 0-18 years old please provide a list of the top ten providers who receive the greatest amount of funding from CHC funded home care packages in 2022/23					
	2022/23				
	Provider	(i) Number of packages	(ii) Total expenditure		
(i) For each provider, please provide the number of CHC funded home care packages in 2022/23 (all active packages during the year including those which started prior)	Please refer to response template				
(ii) For each provider, please provide total expenditure in 2022/23 related to CHC funded home care					