

Reference: FOI.ICB-2324/454

Subject: Electronic Patients Records System(s)

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
1. What Electronic Patients Records System(s) do you use and when was it implemented?	The ICB uses 'Caretrack System' for the ICB Continuing Health Care funding provision which was implemented in August 2021.
2. Does the ICB scan paper records? If yes, do you - scan day forward and legacy records? or - just day forward records?	Yes. As part of the delivery of Adults & Children NHS Continuing Health Care funding assessments the ICB gathers evidence including scanning paper records such as care plans, daily car logs as part of individual funding case requirements.
3. Is above handled - In house by your own scanning team? - Outsourced to an off site external service provider? - On site by an external provider? - Combination of above?	Internal CHC staff action accordingly as noted above.
4. If any of the above outsourced, please name provider(s) and details of when the contract(s) ends	N/A

5. What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?	N/A
6. Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document	Our published Digital Strategy can be downloaded here: https://bnssghealthiertogether.org.uk/library/digital-strategy/
7. Finally, please advise names of any individuals involved in this process including your (a) Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?	Jo Medhurst – Caldicott Guardian Deborah El Sayed - Senior Information Risk Owner (SIRO)

The information provided in this response is accurate as of 20 March 2024 and has been approved for release by Rosi Shepherd, Chief Nursing Officer and Deborah El-Sayed, Chief Transformation and Digital Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.