

Reference: FOI.ICB-2324/459

Subject: 111 Calls

I can confirm that the ICB does not hold the information requested; please see responses below:

QUESTION	RESPONSE
<p>Please can you share with me information on the number of patients calling NHS 111 for the following conditions-</p> <ul style="list-style-type: none">• Back Pain• Chronic obstructive pulmonary disease (COPD)• Falls (due to frailty or age) <p>I would like to see data going back for the last 5 years please.</p>	<p>The data is not collated at symptom group level, this is held by the provider, Severnside Integrated Urgent Care (IUC):</p> <p>https://www.severnside-iuc.co.uk/contact-us/</p>

The information provided in this response is accurate as of 5 March 2024 and has been approved for release by Dave Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.