

Reference: FOI.ICB-2324/418

Subject: Commissioning and Management for All Age Continuing Healthcare (AACC)

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>Under the Freedom of Information Act 2000, I kindly request information regarding the commissioning and management for All Age Continuing Healthcare (AACC) patients.</p>	
<p>1. Does the ICB administer the AACC service within the ICB or is the service contracted out to another organisation. If so:</p> <p>a. Which organisation is contracted to run the service, who is responsible for AACC within that organisation and is the ICB considering bringing the service back in house and if so, what date is this planned for?</p>	<p>Yes, the ICB operates an in-house AACC service.</p>
<p>2. Which AACC Case Management System is currently in use within the ICB to administer AACC and what is the current contract end date?</p>	<p>The ICB uses the Caretrack system to support delivery of AACC.</p> <p>The main contract expiry date was 31 July 2023, but includes two optional annual extensions to be enacted at the ICB's choosing. The ICB is currently in year one of that optional extension.</p>

	If the ICB chooses to extend for the second time the contract will expire on 31 July 2025. No decision has been made on this issue at this point.
3. How was the current system procured, was this on a specific procurement framework and where can the details of the contract be accessed publicly.	The system was procured via the Crown Commercial Services G-Cloud framework. The ICB's contracts register is publicly available here: https://bnssg.icb.nhs.uk/library/icb-contracts-register/
4. Are there any plans to procure and implement a digital end to end AACC case management solution to manage AACC across the whole ICB in the next 12-24 months? a. Who is the best contact to approach regarding this process within the ICB and what is their email address and contact telephone number.	The ICB will be required to undertake a procurement exercise within the next 12-24 months. Address communication to the Head of Business – Office of the Chief Nurse, at bnssg.chcteam@nhs.net
5. Who is the head of ACCC for the ICB?	AACC sits within the portfolio of the Chief Nursing Officer for BNSSG ICB.

The information provided in this response is accurate as of 22 February 2024 and has been approved for release by Rosi Shepherd, Chief Nurse Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.