



BRISTOL, NORTH SOMERSET & SOUTH GLOUCESTERSHIRE (BNSSG) INTEGRATED CARE PARTNERSHIP BOARD MEETING

2.00 - 3.15 pm, Thursday 25 April 2024

Venue: Ledbury Room, The Gatehouse, Hareclive Road, Bristol BS13 9JN

Please note: this venue is accessible by public transport - the main bus route to the Gatehouse is the 76 service operated by First Bus – please see travel information at this link:

<https://hvv.org.uk/find-us>

AGENDA

1. Welcome from the Chair (and to note any apologies)

2. Minutes of previous meeting held on 29 February 2024

To approve the minutes of the previous meeting.

3. Public forum items

Details of public questions received are enclosed.

4. South Bristol locality update

a. Update/presentation on South Bristol locality partnership health profile (Steve Rea, Head of Locality – 10 mins)

<https://www.bristol.gov.uk/files/documents/4803-south-bristol-locality-partnership-health-profile-2022>

As further background, this is the link to the Hartcliffe and Withywood ward profile report:

<https://www.bristol.gov.uk/files/documents/1974-hartcliffe-and-withywood-ward-profile-report/file>



b. Update/presentation from Heather Williams, Chief Executive, Knowle West Healthy Living Centre on working in the community from a VCSE perspective (10 mins)

5. Health and Wellbeing Board updates (15 mins)

Updates from the respective Chairs on the work of the BNSSG Health and Wellbeing Boards.

6. ICB update (10 mins)

Update from Jeff Farrar, Chair, Integrated Care System for BNSSG.

7. Chairing arrangements

To formally note that for 2024/25, under the 'rotation' arrangements in place, the chairing of the ICP Board will pass to the Chair of the South Gloucestershire Health and Wellbeing Board (appropriate formal documentation will be updated accordingly, to reflect that the Chair will rotate from May each year, in line with the respective Council 'working' year arrangements).

Meetings in 2024/25 are scheduled as follows:

2.00 pm, 27 June 2024 (North Somerset to host)

2.00 pm, 26 September 2024 (South Gloucestershire to host)

2.00 pm, 28 November 2024 (Bristol to host)

2.00 pm, 27 February 2025 (North Somerset to host)

2.00 pm, 24 April 2025 (South Gloucestershire to host)



Minutes of the BNSSG Integrated Care Partnership – 2pm on 29th February 2024

Attendance List:

Partnership Board Leadership Group: Councillor Helen Holland (Chair) – Bristol City Council; Councillor Jenna Ho Marris -North Somerset Council; Councillor John O’Neill – South Gloucestershire Council; Jeff Farrar – BNSSG ICB Chair

Community and VCS Voices: Chris Head (WERN); Mandy Gardner (VANS); Aileen Edwards (Second Step); Kay Libby (Age UK Bristol); Dominic Ellison (WECIL); Sarah Pepper – sub (Chair Woodspring LP); Jane Emanuel (ACFA); Mark Coates (Creative Youth Network); Alison Findlay (Southern Brooks).

Constituent Health and Care Organisations: Hugh Evans (Executive Director Adults and Communities, Adult Social Care), Chris Sivers (Director of Children’s Services, South Gloucestershire), Matt Lenny (Director of Public Health, North Somerset), Amanda Cheesley (Sirona Care & Health), Raz Akbar (SWAS).

Locality Partnerships: Huda Hajinur (BICE); Sharron Norman (BNW); Steve Beet (SB); Tharsha Sivayokan (SGLous);

Other Attendees Standing Invites: Georgie Bigg (Healthwatch); Shane Devlin (BNSSG ICB); Sarah Truelove (Deputy Chief Executive); Dr Geeta Iyer sub (Chief Medical Officer); David Smallcombe (Care & Support West); Ros Cox (ICS Associate Director - Partnerships); Ian Hird (Scrutiny Advisor BCC); Claudette Campbell (Democratic Services BCC).

Presenters: Ellie Wetz, Associate Director, Innovate Healthier Together; Michelle Scofield, Senior Care and Health, Head of Personalised Care; Steve Spiers, Programme Manager for Personalised Care; Julia Chappell, Senior Business Development and Planning Manager, AWP NHS Trust. Hazel Renouf, ICB Trauma Informed Systems Manager.

Apologies for Absence: Rebecca Mears (VOSCUR); Steve Curry (VCS) Charlotte Hitchings (AWP); Jayne Mee (UHBW); Martin Skyes (UHBW); John Martin (SWAS); Dr Joanne Medhurst (CMO); Rosi Shepherd (CNO); Laura Welti (Voices in the Community).



1. Welcome & Introductions

The Chair, Cllr Holland, welcomed all present to the meeting and led introductions.

2. Minutes of the previous meeting held on 29th November 2023

The minutes of the Board meeting held on 29th November 2023 were confirmed as a correct record.

3. Public Forum

It was noted that no public forum items had been received for the meeting.

4. Health and Wellbeing Board Updates

- a. The Chair acknowledged the written updates included in the agenda pack and invited the Chairs of the HWBs to provide any further updates.
- b. North Somerset HWB: The Board was continuing its approach of holding an 'appreciative inquiry' session after each public meeting to discuss a topic where partnership working can help to improve health and wellbeing outcomes and the reduction of inequalities for local residents. The issue of developing a new and positive culture around food was being progressed.
- c. Bristol HWB: Thought had been given into the impact being felt by teams and services involved in the recently reported child deaths in the Bristol area. This trauma was real for many officers working directly with families and stakeholders involved in the aftermath of these incidents. It was timely that the Trauma Informed Strategy was on the agenda.

5. ICB Update

Key points highlighted:

- a. A key development was the establishment of an Independent Advisory Group on Race and Ethnicity, chaired by Tracie Jolliff. It was suggested that Tracie Jolliff should be invited to an ICP Board to give a detailed briefing/update on this work. ACTION: to be picked up re: the ICP Board 2024/25 forward agenda plan.
- b. The ICB has undertaken a significant amount of work to develop a dental strategy as this is recognised as a priority area. It is also recognised that access to dental services and good oral health for the population across BNSSG is not where the ICB want it to be; given the situation around demand, emphasis will be placed on

improving services for vulnerable people and increasing access in the areas of greatest need.

- c. Following on from a recent motion approved by Bristol City Council and a similar request from South Gloucestershire, the ICB Board will be holding an initial discussion shortly around carrying out a strategic needs assessment of health care provision and developing a service model for health and social care. It was suggested that this could be a discussion item for a future ICP Board. ACTION: to be picked up re: the ICP Board 2024/25 forward agenda plan.
- d. An update was given on industrial action; this continues to have a significant financial impact for the ICB.
- e. It was noted that following the financial necessity of reducing locality partnership funding by £300k, the locality partnership structure is being reviewed; it was agreed that effective communications need to be in place so that partners are kept fully informed of developments around this, including clarity around the terms of reference for the review and the timeline for changes.

6. Innovate Healthier Together Programme

Ellie Wetz, Associate Director, Health Innovation West of England (HIWE) spoke to her presentation. The ICP was asked to note that Health Innovation West of England is working in partnership with Bristol, North Somerset and South Gloucestershire Integrated Care Board (ICB) over the next 12 months to deliver an exciting new programme to accelerate the adoption and spread of innovation across our Integrated Care System (ICS).

Key points raised/noted:

- a. The presentation was welcomed, noting in particular the key aim of the programme in developing a well-networked community of innovation enthusiasts across the ICS and developing a blueprint for accelerating innovation into services that positively impact the health of the local population.
- b. The outline on the aspiration of the Innovate Healthier Together Fellowship was noted.
- c. It was noted that leadership within organisations around innovation and effective community engagement will be crucial in taking the programme forward. Aims around co-production must be genuinely followed through and at the forefront, with full involvement from the VCSE sector.
- d. From the discussion that arose on examples given in Workstream 2 - Living Well with COPD project, it was noted that:

- digital exclusion was an issue;
- that 'apps' were written in English only; that although engagement had happened via phone apps with approximately 400 participants, it was acknowledged more needed to be done;
- that data gathering was essential to successful outcomes;
- that data sharing was monitored and at times hard to access because of the disclosure issues.

7. Embedding Personalised Care across BNSSG

Michelle Scofield, Head of Personalised Care and Steve Spiers, Programme Manager, Personalised Care spoke to the report and presentation.

Key points raised/noted:

- a. It was noted how the programme aligned with the BNSSG ICS Strategy that states 'People enjoying healthy and productive lives, supported by a fully integrated health and care system – providing personalised support close to home for everyone who needs it'.
- b. The personalised Care Operating Model puts the patient at the centre; it is an evidenced based, effective way to deliver health care; and shifts the conversation to 'What matters to You?' which differs from 'what's the matter'; An all age whole population approach; to Ask, Listen, Do what matters to people.
- c. It was explained how this can be delivered with a joint exploration, system wide approach that enables health professionals and community and voluntary sector to provide personalised care together, with access to the right funding. The benefits of a collaborative approach to CPD training across all systems were outlined.
- d. The 3 asks of the Board/partners were:
 - I. To identify a senior officer from partner organisations to attend the Personalised Care Steering Group.
 - II. To confirm in-principle support for an ICS wide shared investment approach.
 - III. To identify a point of contact in each organisation's training team to support a system wide approach to personalised care training (including health coaching).
- e. The Chair noted agreement to support the asks. Through the programme, there was an opportunity to expand cultural training on communicating with and to, black ethnic communities where there are barriers to expressing needs, to professionals and organisations in authority. Assurance was sought that links would be made with partners; that co-production was embedded in the approach;

that conversations were in place to communicate this approach to adult services and via the VCSE alliance.

The Board agreed to support the 3 asks as set out at d. above.

8. Integrated Care System All Age Mental Health Strategy

Julia Chappell, Senior Business Development & Planning Manager AWP spoke to the report and presentation. The Board were asked to endorse the final strategy and plan, that will then be implemented and monitored via the mental Health and Learning Disability & Autism Health and Care Improvement Group (MD LD & A HCIG)

Key points raised/noted:

- a. The strategy was presented in its draft format to the board in September 2023 before public consultation. The report shared the feedback following the 8 week consultation and adjustments made.
- b. The HCIG will monitor milestones on a quarterly basis and an annual update on progress will be presented to the ICP Board.
- c. The final version was welcomed.
- d. Partners acknowledged the example given for what the cost for 1 mental health in-patient bed each year equated to; this was viewed as informative and illustrative of the alternative support that was available and/or could be possibly provided.

The Board agreed:

1. To endorse the Final Strategy in line with the HWB endorsements.
2. To approve the annual update to the ICP Board being added to the forward plan.
3. To note the monitoring mechanism via the MH LD&A HCIG.

9. BNSSG Trauma Informed Pledge

Hazel Renouf, BNSSG ICB Trauma Informed Systems Manager presented the report and spoke to the presentation. The Board was asked to note progress, to sign up to the pledge, note the communication pathway and actions taken.

Key points raised/noted:

- a. The Pledge was initially presented to the Board in November 2023 and the progress and pathways on engagement was shared. All were reminded that the

programme created a shared language and approach around trauma informed practice and to promote and embed trauma informed practice across teams, services, organisations and parts of the system within BNSSG.

- b. Citywide communication of the programme was outlined in the report and included a presentation to the One City Gathering scheduled for March 2024. Information surrounding the programme would be hosted on the Healthier Together website with ongoing support from ICB Comms.
- c. The Board's attention was drawn to the next steps that required participation of champions from each organisation to attend, a Community of Practice event, focused on implementing a trauma informed approach.
- d. The following link was shared to enable partner organisations to sign up | contact bnnsq.traumainformed@nhs.net
- e. Members were asked to note the 8 key elements of the pledge and to identify 2 key actions to take forward over the proceeding 12 months, on which they can report.
- f. The Chair welcomed the report and encouraged partners to support the endorsement by developing strategies on the key elements.

The Board agreed to endorse the report and:

- i. To progress this by asking organisation and partner leads to sign the pledge via the on line link
 - [Bnnsq.traumainformed@nhs.net](mailto:bnnsq.traumainformed@nhs.net)
- ii. To identify 2 of the key elements to progress their trauma informed journeys within organisations.
- iii. To identify champions, to participate in the Community of Practice event.

The Chair thanked all for attendance and participation and closed the meeting.

Next meeting date: 25th April at 2pm

Meeting close: 16:13 pm

BNSSG Integrated Care Partnership Board meeting – 25 April 2024

Public forum items (questions and responses)

Public questions have been received from Barbara Harris, as follows:

1. Under Discharge to Assess, in the event of a patient arriving home and finding that appropriate care arrangements are not in place for them, is the patient given a telephone number or point of contact to report this and call for help?
2. How is the BNSSG ICP auditing the instances where the needs of the patient are not being met?
3. Are the results of the audit, assuming one is carried out, available to the general public and if so, where?

RESPONSE:

The ICB and Sirona lead on the Discharge to Assess (D2A) Programme on behalf of the system. We understand you have previously asked these questions at the ICB Board, and a response has been provided which is copied below as a matter of public record. If you have any further questions regarding this programme of work, please raise them with the ICB direct.

1. Under Discharge to Assess, in the event of a patient arriving home and finding that appropriate care arrangements are not in place for them, is the patient given a telephone number or point of contact to report this and call for help?

REPLY: All patients discharged from hospital that require the support of Discharge to Assess services on the day of discharge will have a visit from a community partner on that day. Many people who have complicated discharge needs will also be supported home by voluntary organisations to ensure a safe discharge.

People are provided with instructions on what to do on arrival home if they have concerns /questions. This may include advice to speak with community partners if there are concerns, to contact the discharging ward if needed, to speak with their GP or with 111 if appropriate.

2. How is the BNSSG ICP auditing the instances where the needs of the patient are not being met?

REPLY: The ICB is not currently undertaking an audit of discharge arrangements. However, the acute trusts, community services and local authorities respond to any complaints or incidents in accordance with local governance procedures.

3. Are the results of the audit, assuming one is carried out, available to the general public and if so, where?

REPLY: The ICB is not currently undertaking an audit of discharge arrangements. However, the acute trusts, community services and local authorities respond to any complaints or incidents in accordance with local governance procedures.



BNSSG INTEGRATED CARE PARTNERSHIP BOARD
Thursday 25 April 2024

ITEM 5

UPDATE FROM CHAIR OF BRISTOL HEALTH AND WELLBEING BOARD

1. The most recent in-public meeting of the Bristol Health and Wellbeing Board was held on 28 February 2024. All the papers can be viewed at:

[ModernGov - bristol.gov.uk](https://moderngov.bristol.gov.uk)

The main issues considered at the meeting included:

- a. Endorsement of the BNSSG All Age Mental Health Strategy.
- b. An update on the process being completed to review and update the Integrated Care System Joint Forward Plan.
- c. An update on Care Quality Commission assurance.
- d. The annual health protection report (2022-23). The report provided an overview of health protection in Bristol, highlighting areas of success and key risks requiring priority action.

Key successes and priorities in 2022/23 included:

- Successful continued delivery of COVID-19 vaccination and infection prevention and control across Bristol.
- The Abdominal Aortic Aneurysm (AAA) screening and breast cancer screening offer no longer being impacted by COVID backlog; however, staffing and capacity have impacted delivery of screening functions.
- Tackling the increase of gonorrhoea and STI cases.
- Decreased cases of Clostridium difficile, E.coli, pseudomonas aeruginosa and Klebsiella.

Key priorities for the year ahead include:

- Increasing uptake of vaccines (child immunisations, flu, COVID-19) and the cancer screening offer.
- A focus on recovering the backlog of food inspections.
- Continuing to strengthen our preparedness by re-establishing the Local Health Resilience Partnership in light of system-level changes.



- Undertaking a rapid review of TB to gain a robust understanding of Bristol's position and need.
- Recommissioning of integrated sexual health services.
- Increasing screening uptake with a focus on inequalities.

2. On 27 March, we held a joint development session with the One City Homes Board, with workshop discussions focused on:

- the ICB health infrastructure strategy and the ongoing work to understand pressures and priorities, with a particular focus on opportunities in South Bristol and Bristol's inner city.
- Healthy homes, focused on the plans to tackle issues of damp, mould, and fire safety in Bristol's housing, including the continuing work on fire safety in high rise accommodation.
- Supported housing, focused on taking forward the new BCC Supported Housing Delivery Plan, noting the issue around encouraging active participation in the planning process from all interested stakeholders.

3. Other current issues:

A One City Domestic Abuse and Sexual Violence Task and Finish Group has been established to enable delivery of key recommendations from the Mayoral Commission of Domestic Abuse and Sexual Violence, and the upcoming Domestic Abuse and Sexual Violence Strategy, enabling survivors to Thrive, not just Survive.

Councillor Helen Holland
Chair, Bristol Health and Wellbeing Board
April 2024



BNSSG INTEGRATED CARE PARTNERSHIP BOARD
Thursday 25 April 2024

ITEM 5

UPDATE FROM CHAIR OF NORTH SOMERSET HEALTH AND WELLBEING BOARD

1. There have been no more meetings of the North Somerset Health and Wellbeing Board since the last ICP Board meeting on 29 February.

The most recent meeting of the North Somerset Health and Wellbeing Board was held on 14 February. All the papers can be viewed at [Agenda for Health and Wellbeing Board on Wednesday, 14th February, 2024, 2.00 pm | North Somerset Council \(moderngov.co.uk\)](#)

The ongoing activity that the Board is supporting includes:

- The refresh of the Joint Health and Wellbeing Strategy has started with initial engagement covering the Council's Executive, the Corporate Leadership Team and wider Leadership Development Team. A multi-agency Strategy Board is overseeing plans for wider community engagement, including a stakeholder engagement workshop on 8 July. Locality Partnerships, North Somerset Together and a wide range of community forums will be engaged to help build a new version of the strategy which is due to be published in the Autumn.
- A special arts, culture and health workshop is being held on Tuesday 21 May at the Front Room theatre in central Weston super Mare. The event will be led by Super Culture and showcase the benefits of using the arts and culture to both articulate and support better wellbeing in the community. Participants will have the chance to learn from the experiences of those taking part in local activities and research and consider how to use this approach more systematically in improving outcomes for local residents.

2. Other current issues:

- Following agreement at a full Council meeting in February, North Somerset Council Strategy has published its new Corporate Plan for 2024-2028 which can be found here: [Organisational priorities | North Somerset Council \(n-somerset.gov.uk\)](#)

A high level view of the strategy can be seen in the following images.



Our vision

An Open, Fair, Green North Somerset



Open

You told us open means being honest and transparent. It means listening to you and your views on the decisions we make. It means being accountable for how we spend your money and ensuring we provide the very best value we can.



Fair

You told us fair means being accessible and inclusive in how we work. It means listening to the views of all groups and acting on local issues. It means ensuring equity in access to services.



Green

You told us green means we take our responsibility to respond to the climate emergency seriously. It means we do all we can to understand the impact our actions have on the environment and mitigate them where possible.



Our values



We act with
INTEGRITY



We **RESPECT**
each other



We
INNOVATE



We
CARE



We
COLLABORATE

Our ambitions

1.

Our children and young people are cared for, safe, supported, and are given equality of opportunity to thrive



2.

Our communities are caring, healthy and safe, where people help each other to live well



3.

Our towns and villages are thriving and sustainable places to live, work and visit



4.

Our council delivers consistently good services and value for money to support our community



Councillor Jenna Ho Marris
Chair, North Somerset Health and Wellbeing Board
April 2024



BNSSG INTEGRATED CARE PARTNERSHIP BOARD
Thursday 25 April 2024

ITEM 5

UPDATE FROM CHAIR OF SOUTH GLOUCESTERSHIRE HEALTH AND WELLBEING BOARD

1. The most recent in-public meeting of the South Gloucestershire Health and Wellbeing Board (HWB) was held on 24 January – an update on this meeting was provided at the last ICP Board on 29 February.
2. The next in-public meeting of the South Gloucestershire HWB is scheduled for 24 April and the agenda will include the following items:
 - a. A deep dive into the Joint Health and Wellbeing Strategy 2021-25 strategic objective 2 - promote and enable positive mental health and wellbeing for all. This item will cover:
 - partnership arrangements and strategic work at a place and system level for both adults and children and young people;
 - the BNSSG Mental Health Strategy for endorsement;
 - the HWB's role in implementing the Strategy in South Gloucestershire;
 - ongoing challenges and opportunities for partners to continue to implement actions to reduce inequalities and promote positive mental health for all;
 - the potential of a 'Mental Health in All Policies' approach within South Gloucestershire HWB member organisations.
 - b. Progress update on the development of the BNSSG Voluntary, Community and Social Enterprise (VCSE) Alliance. The HWB will be recommended to:
 - note the progress in developing the ICS/ICB strategic partnership with the VCSE sector and support the direction of travel with involvement in co-production;
 - champion VCSE-related developments and interdependencies in South Gloucestershire – encouraging innovative approaches with VCSE integration;
 - consider the future use of the VCSE Brokerage service by South Gloucestershire Council.
 - c. Better Care Fund – this item will include an update on the current BNSSG review; the process for the BCF in 2024/25; and the current use of any additional monies.
 - d. DPH Annual Report 2023 – Giving every child the best start in life, for HWB members' information.



A verbal update will be provided at the 25 April ICP Board.

3. The development session (private session) planned for 14 March did not go ahead.
4. Other current issues:
 - a. We have commenced work to develop the Joint Local Health and Wellbeing Strategy for 2025-29. Our initial plan is to develop a strategy for system leadership and integration. A strategy which coordinates delivery through the partnerships and strategies which report into the HWB and promotes the use of the JSNA in planning at a local and ICS level for population need. The HWB Senior Officer Group will act as the steering group for the development of the new strategy and the HWB and Locality Partnership joint development session planned for 11 June, will act as an initial stakeholder engagement workshop with wider partnerships and groups connected with the HWB.
 - b. As part of wider constitution updates for the 2024-25 civic year we are reviewing HWB governance and membership.

Councillor John O'Neill
Chair, South Gloucestershire Health and Wellbeing Board
16 April 2024



BSSG INTEGRATED CARE PARTNERSHIP BOARD
Thursday 25 April 2024

Item 6

UPDATE FROM CHAIR OF BSSG INTEGRATED CARE BOARD

1. The most recent meeting of the BSSG Integrated Care Board was held on 7 March 2024.

All the papers can be viewed at:

[Integrated Care Board \(ICB\) Board meeting - 7 March 2024 - NHS BSSG ICB](#)

2. The main issues considered at the meeting included:

a. An update on the progress made by the ICB in addressing health inequalities. The paper considered by the Board differentiated between healthcare inequality and health inequality, and summarised the commitments made in the Integrated Care System strategy and where there are gaps in oversight/governance to be addressed.

b. An update on the Physical and Sensory Impairment improvement work that is being progressed, highlighting the specific focus on improving accessible information.

c. Endorsement of a proposal for allocating funding to GP practices for supplementary services through the use of a weighted population option derived from the Cambridge Multimorbidity Score Index. The Cambridge Multimorbidity Score (CMS), was developed in 2020, based on data from UK general practice records. Patients are given a 'severity score' for each of several non-communicable illnesses e.g. diabetes, hypertension, anxiety. It predicts patient mortality, unscheduled attendance at emergency departments and primary care consultations. The CMS also has a strong correlation with deprivation.

d. The next ICB Board meeting will be held on 2 May (on 4 April, a seminar session was held rather than a formal Board meeting).

Jeff Farrar
Chair, BSSG Integrated Care Board
April 2024

