



Minutes of the BNSSG Integrated Care Partnership – 2pm on 29th February 2024

Attendance List:

Partnership Board Leadership Group: Councillor Helen Holland (Chair) – Bristol City Council; Councillor Jenna Ho Marris -North Somerset Council; Councillor John O’Neill – South Gloucestershire Council; Jeff Farrar – BNSSG ICB Chair

Community and VCS Voices: Chris Head (WERN); Mandy Gardner (VANS); Aileen Edwards (Second Step); Kay Libby (Age UK Bristol); Dominic Ellison (WECIL); Sarah Pepper – sub (Chair Woodspring LP); Jane Emanuel (ACFA); Mark Coates (Creative Youth Network); Alison Findlay (Southern Brooks).

Constituent Health and Care Organisations: Hugh Evans (Executive Director Adults and Communities, Adult Social Care), Chris Sivers (Director of Children’s Services, South Gloucestershire), Matt Lenny (Director of Public Health, North Somerset), Amanda Cheesley (Sirona Care & Health), Raz Akbar (SWAS).

Locality Partnerships: Huda Hajinur (BICE); Sharron Norman (BNW); Steve Beet (SB); Tharsha Sivayokan (SGLous);

Other Attendees Standing Invites: Georgie Bigg (Healthwatch); Shane Devlin (BNSSG ICB); Sarah Truelove (Deputy Chief Executive); Dr Geeta Iyer sub (Chief Medical Officer); David Smallcombe (Care & Support West); Ros Cox (ICS Associate Director - Partnerships); Ian Hird (Scrutiny Advisor BCC); Claudette Campbell (Democratic Services BCC).

Presenters: Ellie Wetz, Associate Director, Innovate Healthier Together; Michelle Scofield, Senior Care and Health, Head of Personalised Care; Steve Spiers, Programme Manager for Personalised Care; Julia Chappell, Senior Business Development and Planning Manager, AWP NHS Trust. Hazel Renouf, ICB Trauma Informed Systems Manager.

Apologies for Absence: Rebecca Mears (VOSCUR); Steve Curry (VCS) Charlotte Hitchings (AWP); Jayne Mee (UHBW); Martin Skyes (UHBW); John Martin (SWAS); Dr Joanne Medhurst (CMO); Rosi Shepherd (CNO); Laura Welti (Voices in the Community).



1. Welcome & Introductions

The Chair, Cllr Holland, welcomed all present to the meeting and led introductions.

2. Minutes of the previous meeting held on 29th November 2023

The minutes of the Board meeting held on 29th November 2023 were confirmed as a correct record.

3. Public Forum

It was noted that no public forum items had been received for the meeting.

4. Health and Wellbeing Board Updates

- a. The Chair acknowledged the written updates included in the agenda pack and invited the Chairs of the HWBs to provide any further updates.
- b. North Somerset HWB: The Board was continuing its approach of holding an 'appreciative inquiry' session after each public meeting to discuss a topic where partnership working can help to improve health and wellbeing outcomes and the reduction of inequalities for local residents. The issue of developing a new and positive culture around food was being progressed.
- c. Bristol HWB: Thought had been given into the impact being felt by teams and services involved in the recently reported child deaths in the Bristol area. This trauma was real for many officers working directly with families and stakeholders involved in the aftermath of these incidents. It was timely that the Trauma Informed Strategy was on the agenda.

5. ICB Update

Key points highlighted:

- a. A key development was the establishment of an Independent Advisory Group on Race and Ethnicity, chaired by Tracie Jolliff. It was suggested that Tracie Jolliff should be invited to an ICP Board to give a detailed briefing/update on this work. ACTION: to be picked up re: the ICP Board 2024/25 forward agenda plan.
- b. The ICB has undertaken a significant amount of work to develop a dental strategy as this is recognised as a priority area. It is also recognised that access to dental services and good oral health for the population across BNSSG is not where the ICB want it to be; given the situation around demand, emphasis will be placed on

improving services for vulnerable people and increasing access in the areas of greatest need.

- c. Following on from a recent motion approved by Bristol City Council and a similar request from South Gloucestershire, the ICB Board will be holding an initial discussion shortly around carrying out a strategic needs assessment of health care provision and developing a service model for health and social care. It was suggested that this could be a discussion item for a future ICP Board. ACTION: to be picked up re: the ICP Board 2024/25 forward agenda plan.
- d. An update was given on industrial action; this continues to have a significant financial impact for the ICB.
- e. It was noted that following the financial necessity of reducing locality partnership funding by £300k, the locality partnership structure is being reviewed; it was agreed that effective communications need to be in place so that partners are kept fully informed of developments around this, including clarity around the terms of reference for the review and the timeline for changes.

6. Innovate Healthier Together Programme

Ellie Wetz, Associate Director, Health Innovation West of England (HIWE) spoke to her presentation. The ICP was asked to note that Health Innovation West of England is working in partnership with Bristol, North Somerset and South Gloucestershire Integrated Care Board (ICB) over the next 12 months to deliver an exciting new programme to accelerate the adoption and spread of innovation across our Integrated Care System (ICS).

Key points raised/noted:

- a. The presentation was welcomed, noting in particular the key aim of the programme in developing a well-networked community of innovation enthusiasts across the ICS and developing a blueprint for accelerating innovation into services that positively impact the health of the local population.
- b. The outline on the aspiration of the Innovate Healthier Together Fellowship was noted.
- c. It was noted that leadership within organisations around innovation and effective community engagement will be crucial in taking the programme forward. Aims around co-production must be genuinely followed through and at the forefront, with full involvement from the VCSE sector.
- d. From the discussion that arose on examples given in Workstream 2 - Living Well with COPD project, it was noted that:

- digital exclusion was an issue;
- that 'apps' were written in English only; that although engagement had happened via phone apps with approximately 400 participants, it was acknowledged more needed to be done;
- that data gathering was essential to successful outcomes;
- that data sharing was monitored and at times hard to access because of the disclosure issues.

7. Embedding Personalised Care across BNSSG

Michelle Scofield, Head of Personalised Care and Steve Spiers, Programme Manager, Personalised Care spoke to the report and presentation.

Key points raised/noted:

- a. It was noted how the programme aligned with the BNSSG ICS Strategy that states 'People enjoying healthy and productive lives, supported by a fully integrated health and care system – providing personalised support close to home for everyone who needs it'.
- b. The personalised Care Operating Model puts the patient at the centre; it is an evidenced based, effective way to deliver health care; and shifts the conversation to 'What matters to You?' which differs from 'what's the matter'; An all age whole population approach; to Ask, Listen, Do what matters to people.
- c. It was explained how this can be delivered with a joint exploration, system wide approach that enables health professionals and community and voluntary sector to provide personalised care together, with access to the right funding. The benefits of a collaborative approach to CPD training across all systems were outlined.
- d. The 3 asks of the Board/partners were:
 - I. To identify a senior officer from partner organisations to attend the Personalised Care Steering Group.
 - II. To confirm in-principle support for an ICS wide shared investment approach.
 - III. To identify a point of contact in each organisation's training team to support a system wide approach to personalised care training (including health coaching).
- e. The Chair noted agreement to support the asks. Through the programme, there was an opportunity to expand cultural training on communicating with and to, black ethnic communities where there are barriers to expressing needs, to professionals and organisations in authority. Assurance was sought that links would be made with partners; that co-production was embedded in the approach;

that conversations were in place to communicate this approach to adult services and via the VCSE alliance.

The Board agreed to support the 3 asks as set out at d. above.

8. Integrated Care System All Age Mental Health Strategy

Julia Chappell, Senior Business Development & Planning Manager AWP spoke to the report and presentation. The Board were asked to endorse the final strategy and plan, that will then be implemented and monitored via the mental Health and Learning Disability & Autism Health and Care Improvement Group (MD LD & A HCIG)

Key points raised/noted:

- a. The strategy was presented in its draft format to the board in September 2023 before public consultation. The report shared the feedback following the 8 week consultation and adjustments made.
- b. The HCIG will monitor milestones on a quarterly basis and an annual update on progress will be presented to the ICP Board.
- c. The final version was welcomed.
- d. Partners acknowledged the example given for what the cost for 1 mental health in-patient bed each year equated to; this was viewed as informative and illustrative of the alternative support that was available and/or could be possibly provided.

The Board agreed:

1. To endorse the Final Strategy in line with the HWB endorsements.
2. To approve the annual update to the ICP Board being added to the forward plan.
3. To note the monitoring mechanism via the MH LD&A HCIG.

9. BNSSG Trauma Informed Pledge

Hazel Renouf, BNSSG ICB Trauma Informed Systems Manager presented the report and spoke to the presentation. The Board was asked to note progress, to sign up to the pledge, note the communication pathway and actions taken.

Key points raised/noted:

- a. The Pledge was initially presented to the Board in November 2023 and the progress and pathways on engagement was shared. All were reminded that the

programme created a shared language and approach around trauma informed practice and to promote and embed trauma informed practice across teams, services, organisations and parts of the system within BNSSG.

- b. Citywide communication of the programme was outlined in the report and included a presentation to the One City Gathering scheduled for March 2024. Information surrounding the programme would be hosted on the Healthier Together website with ongoing support from ICB Comms.
- c. The Board's attention was drawn to the next steps that required participation of champions from each organisation to attend, a Community of Practice event, focused on implementing a trauma informed approach.
- d. The following link was shared to enable partner organisations to sign up | contact bnmsg.traumainformed@nhs.net
- e. Members were asked to note the 8 key elements of the pledge and to identify 2 key actions to take forward over the proceeding 12 months, on which they can report.
- f. The Chair welcomed the report and encouraged partners to support the endorsement by developing strategies on the key elements.

The Board agreed to endorse the report and:

- i. To progress this by asking organisation and partner leads to sign the pledge via the on line link
 - [Bnmsg.traumainformed@nhs.net](mailto:bnmsg.traumainformed@nhs.net)
- ii. To identify 2 of the key elements to progress their trauma informed journeys within organisations.
- iii. To identify champions, to participate in the Community of Practice event.

The Chair thanked all for attendance and participation and closed the meeting.

Next meeting date: 25th April at 2pm

Meeting close: 16:13 pm