

Reference: FOI.ICB-2324/449

Subject: Complaints Concerning Physician Associate (PA) Working in General Practice

I can confirm that the ICB does not hold the information requested; please see responses below:

QUESTION	RESPONSE
Please state the number of complaints made to the ICB concerning the practice of a physician associate (PA) working in general practice for each month since the establishment of ICBs in July 2022. (i.e. monthly data from July 2022 up to and including January 2024). Please log the data by the month in which the incident took place rather than the month in which the complaint was made.	BNSSG (Bristol, North Somerset and South Gloucestershire) ICB has not received any complaints concerning the practice of a physician associate (PA) working in general practice.
Please provide data for any and all ICBs you represent.	

The information provided in this response is accurate as of 21 February 2024 and has been approved for release by Rosi Shepherd, Chief Nurse Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.