

Reference: FOI.ICB-2324/430

Subject: Non-Emergency Patient Transport Services (NEPTS)

*I can confirm that the ICB **does hold the information requested**; please see responses below:*

QUESTION	RESPONSE
1. Who provides your non-emergency patient transport services (NEPTS)?	Pre planned NEPTS: E-zec Medical Transport Service Limited provides the ICBs Non Emergency Patient Transport Services. Haemodialysis NEPTS: V Cars Veezu Limited
2. When does this contract run until?	Both of the above contracts expire on 31 July 2024.
3. What is the value of this contract per annum (i.e. for 2023/24)?	EMED contract value for 23/24 was £5,256,000.00 Veezu contract value in 23/24 was £810, 444.00
4. Do you contract your NEPTS for your organisation in isolation, or is it contracted jointly with other NHS organisations? If so, which other NHS organisations?	We currently contract for NEPTs solely as an ICB.



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5. Who is the best person to contact regarding the NEPTS service for your organisation? Please provide name, position and contact details where possible.

Head of Contracts and Procurement: Children and Communities,
BNSSG ICB via: bnssg.communitycontracts@nhs.net

The information provided in this response is accurate as of 13 February 2024 and has been approved for release by Sarah Truelove, Deputy Chief Executive and Chief Finance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.