

Reference: FOI.ICB-2324/343

Subject: Non Emergency Patient Transport (NEPTS)

*I can confirm that the ICB **does hold the information requested**; please see responses below:*

QUESTION	RESPONSE
<p>1. Which organisations currently provide Non-Emergency Patient Transport Services (NEPTS) to the ICB (or previous CCG areas)?</p> <p>a. If multiple NEPTS providers are used, please specify which area (or previous CCG area) each provider covers</p>	<p>NEPTS – EMED Group, previously known as E-zec Medical</p> <p>Renal Dialysis Car Service – delivered by Veezu Limited</p>
<p>2. Within the ICB (or previous CCG areas) when did current NEPTS contract start, and what is the contract end date? Please specify any contract extension dates.</p>	<p>Both contracts started on 1st April 2017 and end on 31st March 2024</p>
<p>3. What is the annual NEPTS contract value for the last three years (year end 31 March) for your ICB (and previous CCG areas)? If not available, please provide data for any available years.</p> <p>a. 2020/21</p> <p>b. 2021/22</p> <p>c. 2022/23</p>	<p>NEPTS</p> <p>a. 2020/21: £4,919,000</p> <p>b. 2021/22: £4,919,000</p> <p>c. 2022/23: £6,738,790</p> <p>Renal Dialysis Car Service</p> <p>a. 2020/21: £675,767</p> <p>b. 2021/22: £675,767</p> <p>c. 2022/23: £675,767</p>

<p>4. How many patient journeys were contracted under the NEPTS contract for the last three years (year ending 31 March) for your ICB (and previous CCG areas)?</p> <p><i>Please confirm if these are calculated as one-way journeys or return journeys.</i></p> <p>a. 2020/21 b. 2021/22 c. 2022/23</p>	<p>NEPTS a. 2020/21: 105,057 b. 2021/22: 105,057 c. 2022/23: 92,400</p> <p>Renal Dialysis Car Service: a. 2020/21: 40,401 b. 2021/22: 40,401 c. 2022/23: 40,401</p>
<p>5. Is the contract in partnership with any other ICB(s) (or was there any partnership between previous CCG areas)?</p>	<p>No</p>
<p>6. Does the ICB currently have plans to use a single provider for NEPTS across the entirety of the ICB?</p>	<p>No</p>

The information provided in this response is accurate as of 5 January 2024 and has been approved for release by Sarah Truelove, Deputy Chief Executive and Chief Medical Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.