

Reference: FOI.ICB-2324/331

Subject: Community Pharmacy PGD Service

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>Clarification received 30/11/23: Yes I am only interested in the data for sore throat consultations undertaken as part of the Community Pharmacy PGD service. This should include consultations where no supply was made.</p>	
<ol style="list-style-type: none"> 1. The median age of service users for the period November 2018 to September 2023 and the interquartile range 2. The total number of consultations by month where the presenting complaint was “sore throat” as defined by the service specification for the period November 2018 to September 2023; 3. The total number of consultations by month broken down by FeverPain or CENTOR score for each patient presenting; 4. The total number of consultations by month broken down by the source of referral e.g. whether the patient was referred through the CPCS by GP, by OOH, or presented directly to the pharmacy as a “walk in”/self-referral; 	<ol style="list-style-type: none"> 1. Median age = 24, lowest = 5, 1st Q = 18, 2nd Q = 24, 3rd Q = 34, Highest age = 114, however believed to be an incorrect data point which makes highest age = 88 2. The service only provided supplies to patients with a sore throat. For data see Appendix 1 3. See Appendix 1 4. See Appendix 2 5. This information is not recorded in the service so is unknown 6. The service only requires pharmacists to complete when a supply is made, however there is a small number of occasions when the record is made, however this number does not determine the total number of people who present to the service who are deemed to not require antibiotics. Most pharmacists conclude an antibiotic is not needed due to a low FeverPAIN score and then manage the patient via self-care not the PGD as they were not paid for these consultations.

<ol style="list-style-type: none">5. The total number of consultations split by duration of the symptoms prior to accessing the service (in days);6. Of 1, the total number of consultations by month in which a course of antibiotics was supplied;7. Of 2, the total number of consultations by month in which a course of antibiotics was supplied broken down by FeverPain or CENTOR score for each patient presenting; and8. Of 3, the total number of consultations by month in which a course of antibiotics was supplied broken down by the source of referral.	<p>The supplies made for FeverPAIN 3, were due to national guidance changing in the Winter of 2022/23 due to Strep A. The data is shown in Appendix 3</p> <ol style="list-style-type: none">7. See Appendix 38. This service does not require the pharmacies to record consultations where no supply is made therefore this data cannot be used to determine the percentage of times a supply is made. See Appendix 4
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The information provided in this response is accurate as of 13 December 2023 and has been approved for release by Dr Joanne Medhurst, Chief Medical Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.

Appendix 1

9,387 71 105 158 5,113 3,940
FeverPAIN Score

Total by month	1	2	3	4	5	
Feb-20	1	1	0	0	0	0
Mar-20	28	6	3	2	11	6
Apr-20	0	0	0	0	0	0
May-20	0	0	0	0	0	0
Jun-20	0	0	0	0	0	0
Jul-20	0	0	0	0	0	0
Aug-20	0	0	0	0	0	0
Sep-20	0	0	0	0	0	0
Oct-20	0	0	0	0	0	0
Nov-20	0	0	0	0	0	0
Dec-20	0	0	0	0	0	0
Jan-21	0	0	0	0	0	0
Feb-21	0	0	0	0	0	0
Mar-21	0	0	0	0	0	0
Apr-21	0	0	0	0	0	0
May-21	0	0	0	0	0	0
Jun-21	0	0	0	0	0	0
Jul-21	0	0	0	0	0	0
Aug-21	30	2	0	2	14	12
Sep-21	81	0	1	1	44	35
Oct-21	109	0	2	3	71	33
Nov-21	202	2	3	1	94	102
Dec-21	200	1	2	1	103	93
Jan-22	135	0	1	3	54	77
Feb-22	181	2	1	1	98	79
Mar-22	360	0	6	1	176	177
Apr-22	238	1	2	2	117	116
May-22	274	0	2	2	158	112
Jun-22	305	1	2	2	148	152
Jul-22	331	5	1	4	181	140
Aug-22	273	1	5	2	150	115
Sep-22	285	2	3	3	151	126
Oct-22	368	2	3	4	201	158



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Nov-22	485	5	4	4	263	209
Dec-22	749	3	8	22	456	260
Jan-23	591	3	4	37	339	208
Feb-23	598	4	1	16	346	231
Mar-23	728	6	3	4	393	322
Apr-23	463	3	3	2	248	207
May-23	533	4	7	5	291	226
Jun-23	452	5	9	7	235	196
Jul-23	534	5	7	14	308	200
Aug-23	420	4	11	5	207	193
Sep-23	433	3	11	8	256	155

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Appendix 2

	9,387	847	5,612	2,526	290	112
		Formal Referral			Self Referral	
	Total by month	NHS111 Referral	GP Referral	Patient self referred into service	Informal GP referral (not via CPCS)	Informal NHS111 referral (not via CPCS)
Feb-20	1	0	0	0	0	1
Mar-20	28	1	11	12	4	0
Apr-20	0	0	0	0	0	0
May-20	0	0	0	0	0	0
Jun-20	0	0	0	0	0	0
Jul-20	0	0	0	0	0	0
Aug-20	0	0	0	0	0	0
Sep-20	0	0	0	0	0	0
Oct-20	0	0	0	0	0	0
Nov-20	0	0	0	0	0	0
Dec-20	0	0	0	0	0	0
Jan-21	0	0	0	0	0	0
Feb-21	0	0	0	0	0	0
Mar-21	0	0	0	0	0	0
Apr-21	0	0	0	0	0	0
May-21	0	0	0	0	0	0
Jun-21	0	0	0	0	0	0
Jul-21	0	0	0	0	0	0
Aug-21	30	4	18	7	1	0
Sep-21	81	15	35	23	8	0
Oct-21	109	18	50	32	8	1
Nov-21	202	23	141	29	8	1
Dec-21	200	21	131	38	6	4
Jan-22	135	14	74	36	5	6
Feb-22	181	27	108	37	7	2
Mar-22	360	19	255	62	18	6
Apr-22	238	22	151	58	5	2
May-22	274	37	154	69	11	3
Jun-22	305	24	179	85	9	8
Jul-22	331	33	203	71	16	8
Aug-22	273	28	159	69	13	4
Sep-22	285	28	180	65	11	1
Oct-22	368	32	242	89	3	2
Nov-22	485	27	312	125	15	6



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Dec-22	749	56	423	236	24	10
Jan-23	591	70	330	170	14	7
Feb-23	598	46	362	171	14	5
Mar-23	728	48	460	193	20	7
Apr-23	463	48	263	136	10	6
May-23	533	44	309	162	11	7
Jun-23	452	35	264	144	7	2
Jul-23	534	46	325	144	14	5
Aug-23	420	30	240	131	15	4
Sep-23	433	51	233	132	13	4

Appendix 3

9,387 - - 66 5,068 3,922
FeverPAIN Score with antibiotics supplied

	Total by month	1	2	3	4	5
Feb-20	1	0	0	0	0	0
Mar-20	28	0	0	0	11	6
Apr-20	0	0	0	0	0	0
May-20	0	0	0	0	0	0
Jun-20	0	0	0	0	0	0
Jul-20	0	0	0	0	0	0
Aug-20	0	0	0	0	0	0
Sep-20	0	0	0	0	0	0
Oct-20	0	0	0	0	0	0
Nov-20	0	0	0	0	0	0
Dec-20	0	0	0	0	0	0
Jan-21	0	0	0	0	0	0
Feb-21	0	0	0	0	0	0
Mar-21	0	0	0	0	0	0
Apr-21	0	0	0	0	0	0
May-21	0	0	0	0	0	0
Jun-21	0	0	0	0	0	0
Jul-21	0	0	0	0	0	0
Aug-21	30	0	0	0	14	12
Sep-21	81	0	0	0	44	35
Oct-21	109	0	0	0	70	33
Nov-21	202	0	0	0	94	102
Dec-21	200	0	0	0	102	93
Jan-22	135	0	0	0	53	77
Feb-22	181	0	0	0	96	79
Mar-22	360	0	0	0	175	177
Apr-22	238	0	0	0	117	116
May-22	274	0	0	0	157	111
Jun-22	305	0	0	0	147	152
Jul-22	331	0	0	0	180	139
Aug-22	273	0	0	0	150	114
Sep-22	285	0	0	0	150	124
Oct-22	368	0	0	0	198	158



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Nov-22	485	0	0	0	256	208
Dec-22	749	0	0	22	453	259
Jan-23	591	0	0	30	337	208
Feb-23	598	0	0	14	346	230
Mar-23	728	0	0	0	391	322
Apr-23	463	0	0	0	244	206
May-23	533	0	0	0	288	223
Jun-23	452	0	0	0	232	193
Jul-23	534	0	0	0	305	199
Aug-23	420	0	0	0	207	191
Sep-23	433	0	0	0	251	155

Appendix 4

Total by month	Formal Referral					Self Referral					Informal NHS111 referral (not via CPCS)	
	NHS111 Referral		GP Referral		Patient self referred into service		Informal GP referral (not via CPCS)		Informal NHS111 referral (not via CPCS)			
	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
9,387	820	27	5,414	198	2,445	81	267	23	110	2		
	Antibiotics supplied - Yes or No											
Feb-20	1	0	0	0	0	0	0	0	0	0	0	1
Mar-20	28	1	0	4	7	10	2	2	2	0	0	0
Apr-20	0	0	0	0	0	0	0	0	0	0	0	0
May-20	0	0	0	0	0	0	0	0	0	0	0	0
Jun-20	0	0	0	0	0	0	0	0	0	0	0	0
Jul-20	0	0	0	0	0	0	0	0	0	0	0	0
Aug-20	0	0	0	0	0	0	0	0	0	0	0	0
Sep-20	0	0	0	0	0	0	0	0	0	0	0	0
Oct-20	0	0	0	0	0	0	0	0	0	0	0	0
Nov-20	0	0	0	0	0	0	0	0	0	0	0	0
Dec-20	0	0	0	0	0	0	0	0	0	0	0	0
Jan-21	0	0	0	0	0	0	0	0	0	0	0	0
Feb-21	0	0	0	0	0	0	0	0	0	0	0	0
Mar-21	0	0	0	0	0	0	0	0	0	0	0	0

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Apr-21	0	0	0	0	0	0	0	0	0	0	0	0
May-21	0	0	0	0	0	0	0	0	0	0	0	0
Jun-21	0	0	0	0	0	0	0	0	0	0	0	0
Jul-21	0	0	0	0	0	0	0	0	0	0	0	0
Aug-21	30	4	0	16	2	6	1	0	1	0	0	0
Sep-21	81	15	0	34	1	22	1	8	0	0	0	0
Oct-21	109	18	0	47	3	31	1	6	2	1	0	0
Nov-21	202	23	0	138	3	27	2	7	1	1	0	0
Dec-21	200	20	1	128	3	37	1	6	0	4	0	0
Jan-22	135	14	0	71	3	35	1	4	1	6	0	0
Feb-22	181	27	0	105	3	36	1	5	2	2	0	0
Mar-22	360	19	0	249	6	60	2	18	0	6	0	0
Apr-22	238	21	1	147	4	58	0	5	0	2	0	0
May-22	274	35	2	153	1	66	3	11	0	3	0	0
Jun-22	305	24	0	173	6	85	0	9	0	8	0	0
Jul-22	331	31	2	195	8	69	2	16	0	8	0	0
Aug-22	273	27	1	154	5	67	2	12	1	4	0	0
Sep-22	285	27	1	173	7	63	2	10	1	1	0	0
Oct-22	368	31	1	234	8	86	3	3	0	2	0	0
Nov-22	485	25	2	298	14	122	3	13	2	6	0	0
Dec-22	749	53	3	418	5	232	4	21	3	10	0	0
Jan-23	591	68	2	323	7	166	4	12	2	6	1	0
Feb-23	598	43	3	360	2	169	2	13	1	5	0	0
Mar-23	728	48	0	448	12	191	2	19	1	7	0	0
Apr-23	463	46	2	256	7	132	4	10	0	6	0	0

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May-23	533	43	1	299	10	152	10	10	1	7	0
Jun-23	452	34	1	246	18	136	8	7	0	2	0
Jul-23	534	46	0	305	20	135	9	13	1	5	0
Aug-23	420	29	1	226	14	125	6	14	1	4	0
Sep-23	433	48	3	214	19	127	5	13	0	4	0