

**Reference:** FOI.ICB-2324/316

**Subject:** Home Care Management Software

*I can confirm that the ICB does not hold the information requested; please see responses below:*

QUESTION	RESPONSE
<ol style="list-style-type: none"> <li>1. What is the name of your ICB?</li> <li>2. How many home care (domiciliary care) providers are within your ICB??</li> <li>3. Who is currently using a software management system? (specifically a digital-based system?)</li> <li>4. How many providers are currently using digital home care management software?</li> <li>5. Can you provide a summary of the ratings of all the agencies that are within your board? i.e.               <ol style="list-style-type: none"> <li>i. Does the ICB have any grant funding available to motivate providers to migrate from paper based to digital social care record systems?</li> <li>ii. If answer 'yes', how much for each financial year is still available?</li> </ol> </li> </ol>	<p>Bristol, North Somerset and South Gloucestershire ICB is a commissioning organisation and does not employ domiciliary providers.</p> <p>The Local Authorities have a statutory role in sustaining and developing the care market whilst the ICB contracts with providers to meet the needs of people eligible for NHS funded care. The ICB does not hold information on the digital software that they use.</p> <p>Bristol City Council - <a href="https://www.bristol.gov.uk/data-protection-foi/freedom-of-information-foi">https://www.bristol.gov.uk/data-protection-foi/freedom-of-information-foi</a></p> <p>North Somerset Council - <a href="https://www.n-somerset.gov.uk/council-democracy/data-protection-freedom-information/freedom-information/about-freedom-information-foi">https://www.n-somerset.gov.uk/council-democracy/data-protection-freedom-information/freedom-information/about-freedom-information-foi</a></p> <p>South Gloucestershire Council - <a href="https://www.southglos.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/making-a-freedom-of-information-request/">https://www.southglos.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/making-a-freedom-of-information-request/</a></p>

To assist you in processing my request, I have provided some guidance:

Please provide all documents, reports, and correspondence related to the domiciliary care providers and software management systems.

- If possible, I would like to receive electronic copies of the requested documents.
- Please include the date range for the information requested, if applicable.
- If there are any fees associated with processing this request, please inform me in advance.
- If you believe that any information requested is exempt from disclosure under the Act, please explain the reasons for the exemption.
- I understand that the FOI Act requires a response within 20 working days. If, for any reason, you cannot provide the information within that time frame, please let me know and provide a date by which I can expect to receive the information.

***The information provided in this response is accurate as of 30 November 2023 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.***