

Reference: FOI.ICB-2324/303

Subject: ICB Policy's for Primary Care Staff on Abuse, Violence and Aggression, Stalking and Domestic Abuse

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
1. Does your ICB have a policy regarding abuse, violence or aggression towards primary care staff by patients? If so, please could you provide a copy or link to it?	The ICB follow national guidance that covers violence, aggression and untoward behaviour towards primary care contract holders set out in
2. Does your ICB have a policy regarding stalking and harassment (i.e. repeated intrusions) of primary care staff by patients? If so, please could you provide a copy or link to it?	https://www.england.nhs.uk/publication/primary-medical-care-policy-and-guidance-manual-pgm/
3. Does your ICB have a policy regarding primary care staff who experience domestic abuse? Can you verify if this document (link below) is the latest policy on this issue for your ICB? If this is not correct, can you please provide a copy or link to the correct latest policy for this? https://bnssg.icb.nhs.uk/wp-content/uploads/2022/06/BNSSG_CCG_Domestic_Abuse_Policy_November_2019.pdf	The Domestic Abuse policy linked is an internal policy for ICB staff only. The ICB is not aware of a policy for Primary Care Staff only, however staff working in a primary care setting would be able to refer to the ICB policy.

The information provided in this response is accurate as of 30 November 2023 and has been approved for release by David Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.