

Reference: FOI.ICB-2324/299

Subject: Audiology Service

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>1. Are there AQP providers for audiology in your ICB area? If there are AQP providers:</p> <ol style="list-style-type: none"> a. Who are the providers? b. What is the length, value and end date of each of their contracts? c. Is there a lead AQP provider? d. What is the type of AQP agreement? What is the criteria for each agreement ie do over 55's go to audiology etc or do the AQP work in partnership with audiology and how are patients divided between these providers? 	<p>1a. AQP Providers are:</p> <ul style="list-style-type: none"> ➤ University Hospitals Bristol and Weston NHS Foundation Trust ➤ Specsavers Healthcare Group Ltd ➤ Scrivens ➤ OutsideClinic Ltd <p>1b. All contracts are for 2 years until 31st March 2025. All contracts are Zero Volume (paid on activity)</p> <p>1c. There is no lead provider.</p> <p>1d. All providers can be accessed via Choose and Book.</p>
<p>2. What is the current length of the waiting list for audiology appointments?</p> <ol style="list-style-type: none"> a. How many patients are currently on the waiting list for audiology services? b. What is the average waiting time for people on the audiology waiting list? c. Can patients self-refer to audiology? If so, how? 	<p>2a/b. The ICB does not hold this data, it is available online at My Planned Care South West – My Planned Care NHS</p> <p>2c. Patient can self refer to audiology services by contacting the providers directly and requesting an appointment.</p>



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<p>3. Who is the lead member of staff responsible for commissioning AQP audiology services? (Name and email address)</p>	<p>Any queries or concerns should be addressed to the Acute Contracts Team: bnssg.acutecontracting@nhs.net</p>
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The information provided in this response is accurate as of 13th November 2023 and has been approved for release by Sarah Truelove, Deputy Chief Executive and Chief Finance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.