

Reference: FOI.ICB-2324/285

Subject: Commissioning Homecare Services (Adults and Children)

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>Please can you provide under the Freedom Of Information Act the answers to the below queries. All questions are in relation to care provided in the patients/clients own home with a dataset covering the period of 09/2022 – 09/2023. If the information cannot be split as requested for any sections, then please provide the total numbers.</p>	
<p>1. How many Adults are receiving CHC funded care in their own homes for the follow categories.</p> <ul style="list-style-type: none"> a. Complex Care – Brain Injury, Spinal Injury, Trache/Vent care b. Progressive Conditions – such as MND, Huntington’s, etc c. Learning Disabilities d. Mental Health 	<p>The ICB does not use these categories in our adult caseload and to split them in this way would require a case by case review and would total over 18 hours to report. Therefore the data has been grouped into the national codes which the ICB is required to use for reporting to NHS England.</p> <p>Physical Disability – 1445 Mental Health – 28 Learning Disabilities - 142</p>
<p>2. How many Children are receiving CHC funded care in their own homes for the following categories.</p> <ul style="list-style-type: none"> a. Complex Care – Brain Injury, Spinal Injury, Trache/Vent care b. Progressive Conditions – Rett Syndrome, Duchenne Muscular Dystrophy, etc c. Learning Disabilities 	<ul style="list-style-type: none"> a. 25 b. The number of patients is less than 10; therefore they have not been included as this could potentially make the patients identifiable.

	c. The number of patients is less than 10; therefore they have not been included as this could potentially make the patients identifiable.
3. How many Adults are in receipt of a Personal Health Budget for a complex or progress condition for which they are cared for in their own home.	96
4. How many Children are in receipt of a Personal Health Budget for a complex or progress condition for which they are cared for in their own home.	41 All CYP packages are set up as PHB's whether it's a notional and commissioned service, agency or contract carers.
5. How many adults are receiving live-in care in their own homes for the below. a. Complex live-in care b. Non-complex live-in care	Live in carer packages are not coded in a way that allows the data to be easily extracted from our patient record system. For example, live in care packages will often be grouped with other support such as night care or additional care elements and our system will only record a domiciliary code for the individual adult rather than a split.
6. How many children are receiving live-in care in their own homes for the below. a. Complex / Progressive conditions – Brain Injury, Spinal Injury, Huntington's, etc. b. Non-complex live-in care	No children have specific commissioned live in care.
7. What is the highest & lowest contractual rate paid to providers for each of the services/categories above – complex and progressive may be combined however Adults vs. Children, and Complex vs. Non-Complex should be separated.	The rates that we pay for live in care range from £900 per week to £1701 per week. These rates are held by our Brokerage team and have been negotiated with providers.

<p>8. Please provide a structure chart for the Commissioning / Contracts / Brokerage / CHC Teams inclusive of names and job titles (where appropriate).</p>	<p>Please find enclosed our current structures. Please be aware that the ICB is going through some organisational development work that has been named 'Shaping Our Future'. This has helped produce our organisations new operating model, and therefore, there may be some changes to structures in line with this Shaping Our Future work.</p> <p>The ICB does not routinely share names of staff on organisational structures to ensure that the structures remain accurate, however the declarations of interest register for all staff is updated monthly and contains staff names and job titles. The register can be found on the ICB website: https://bnssg.icb.nhs.uk/wp-content/uploads/2023/02/ICB-Declarations-of-Interest-Register.pdf</p>						
<p>9. What is the ICB's total annual Continuing Healthcare spend?</p>	<p>Spend 22/23</p> <table data-bbox="1111 890 1859 1069"> <tr> <td>Adult CHC</td> <td>£57,408,459</td> </tr> <tr> <td>Children's CHC</td> <td>£4,883,745</td> </tr> <tr> <td>Fast Track</td> <td>£16,843,474</td> </tr> </table>	Adult CHC	£57,408,459	Children's CHC	£4,883,745	Fast Track	£16,843,474
Adult CHC	£57,408,459						
Children's CHC	£4,883,745						
Fast Track	£16,843,474						
<p>10. What is the ICB's current Continuing Healthcare budget?</p>	<p>Budget 23/24</p> <table data-bbox="1111 1179 1803 1358"> <tr> <td>Adult CHC</td> <td>£61,405,748</td> </tr> <tr> <td>Children's CHC</td> <td>£4,330,290</td> </tr> <tr> <td>Fast Track</td> <td>£17,592,468</td> </tr> </table>	Adult CHC	£61,405,748	Children's CHC	£4,330,290	Fast Track	£17,592,468
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Children's CHC	£4,330,290						
Fast Track	£17,592,468						

<p>11. By which processes does the ICB broker/commission packages of care for Continuing Healthcare patients? i.e telephone, email, software etc.</p>	<p>Care needs are identified by internal Clinical teams. A request is emailed to Brokerage team detailing what package of care a patient requires. Brokerage team will then identify suitable providers and approach them by email – sometimes following up with a telephone call where needed.</p> <p>Contact is made with patient/nok primarily by phone and contact with providers is primarily by email.</p> <p>All correspondence is logged and uploaded to a web-based patient management system.</p>
<p>12. What, if any, procurement contract does the ICB use to engage Home Care agencies for Continuing Healthcare? What are the end dates for any such contracts?</p>	<p>The ICB does not have any procurement contract. All domiciliary agencies who provide care for NHS funded individuals will have an NHS Standard Contract.</p>
<p>13. What, if any, challenges do the ICB face when sourcing a home care provider for a patient/client with complex needs in relation to either geography or condition. For example – shortage of support for Trache clients, or sourcing difficulties for a certain town.</p>	<p>We do not currently have particular challenges in Bristol & South Gloucestershire sourcing packages of care for patients with Complex needs such as those mentioned. Given the usual length of visits and number of hours required for these packages we tend to not have trouble covering these with our regular providers however occasionally struggle if only a small number of hours are required per week.</p>
<p>14. Please provide a list of the 10 providers who received the greatest amount of funding from CHC funded homecare packages during September 2022 – September 2023.</p>	<p>The list of suppliers below does not indicate any volume of payments made for services: Verve Homecare</p>



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	Network Health Professionals Limited Courtfield Healthcare Olive Leaf Health and Homecare Limited Alimo Care Ltd Thornbury Nursing Services Fresh Haven Healthcare Limited Community Therapeutic Services Limited Prestige Nursing (Bristol) Bluebird Care (Bristol, Bath & NE Somerset)
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The information provided in this response is accurate as of 30 November 2023 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.

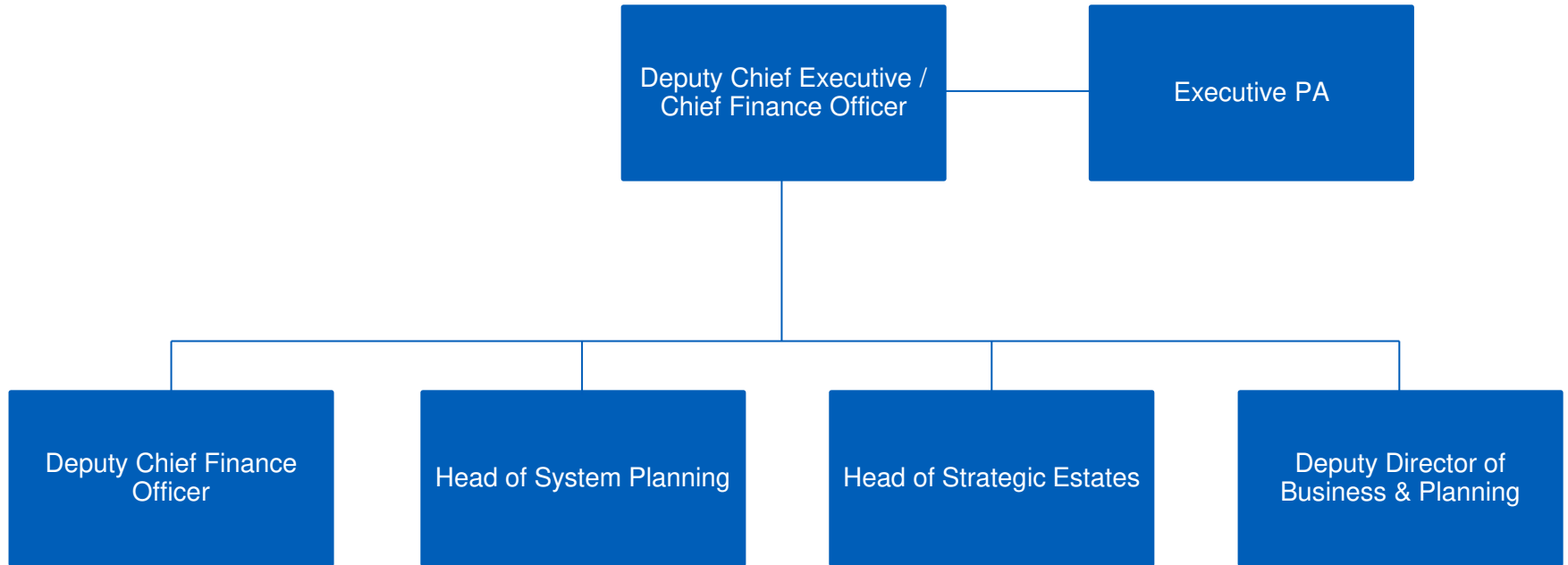
Business & Planning Directorate

Executive Director – Sarah Truelove

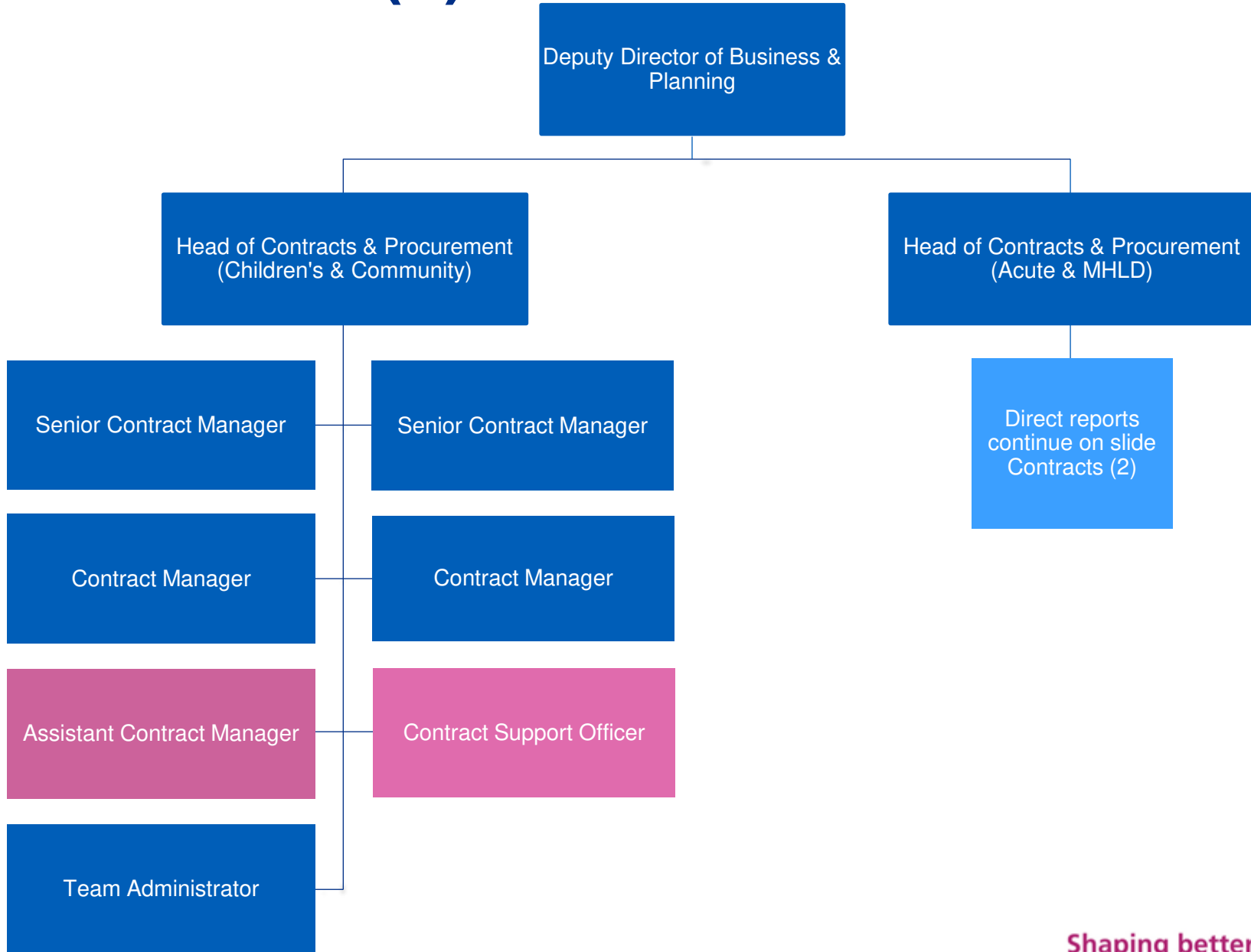
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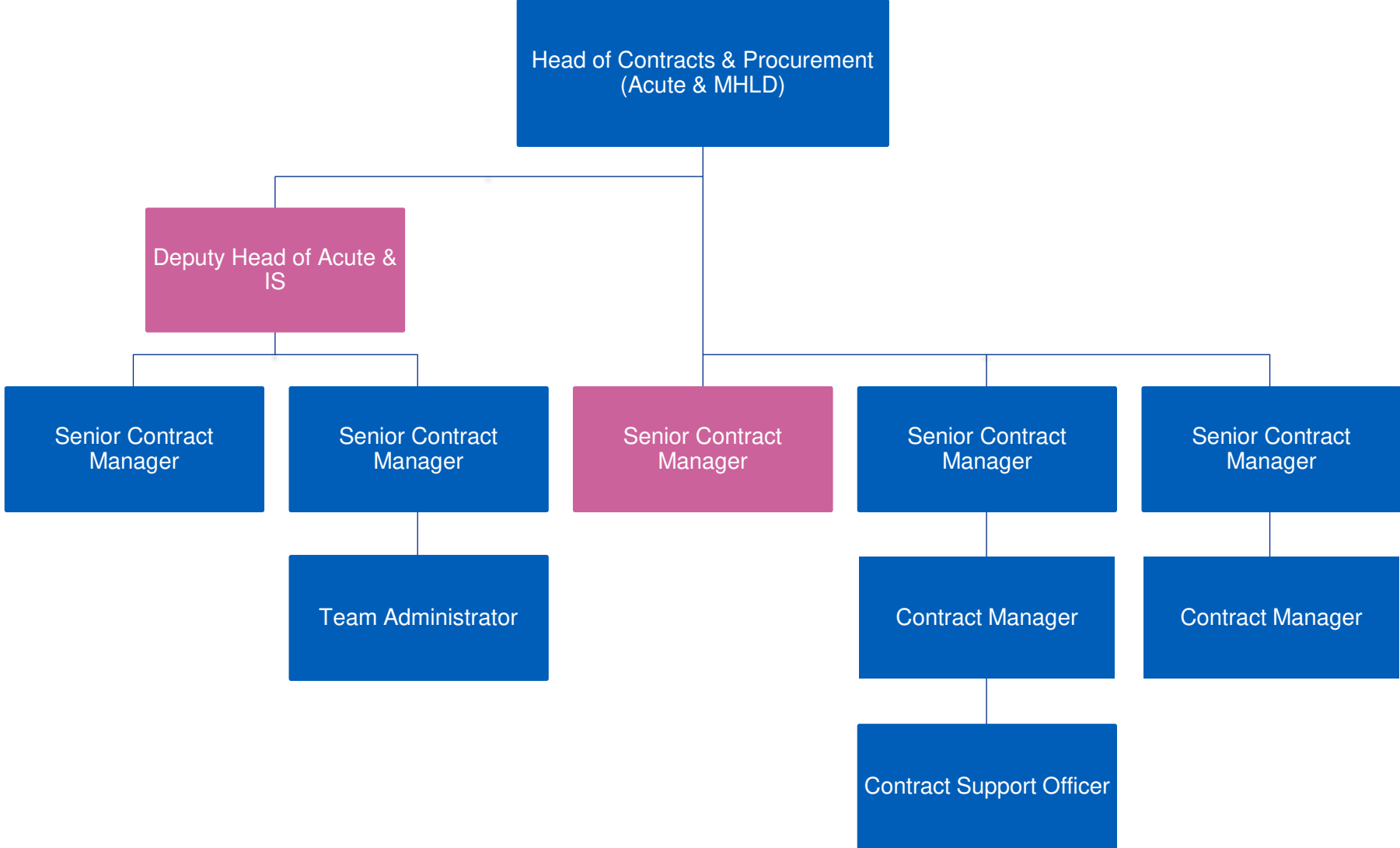
Business and Planning (Direct reports)



Contracts (1)



Contracts (2)





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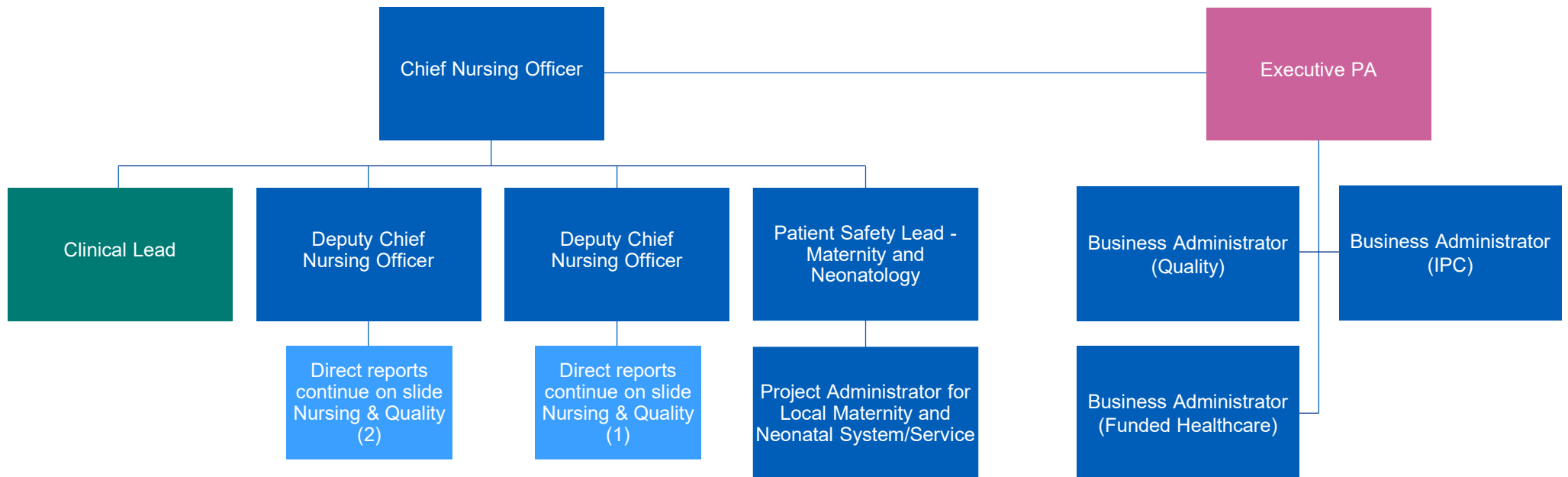
Chief Nursing Directorate

Executive Director – Rosi Shepherd

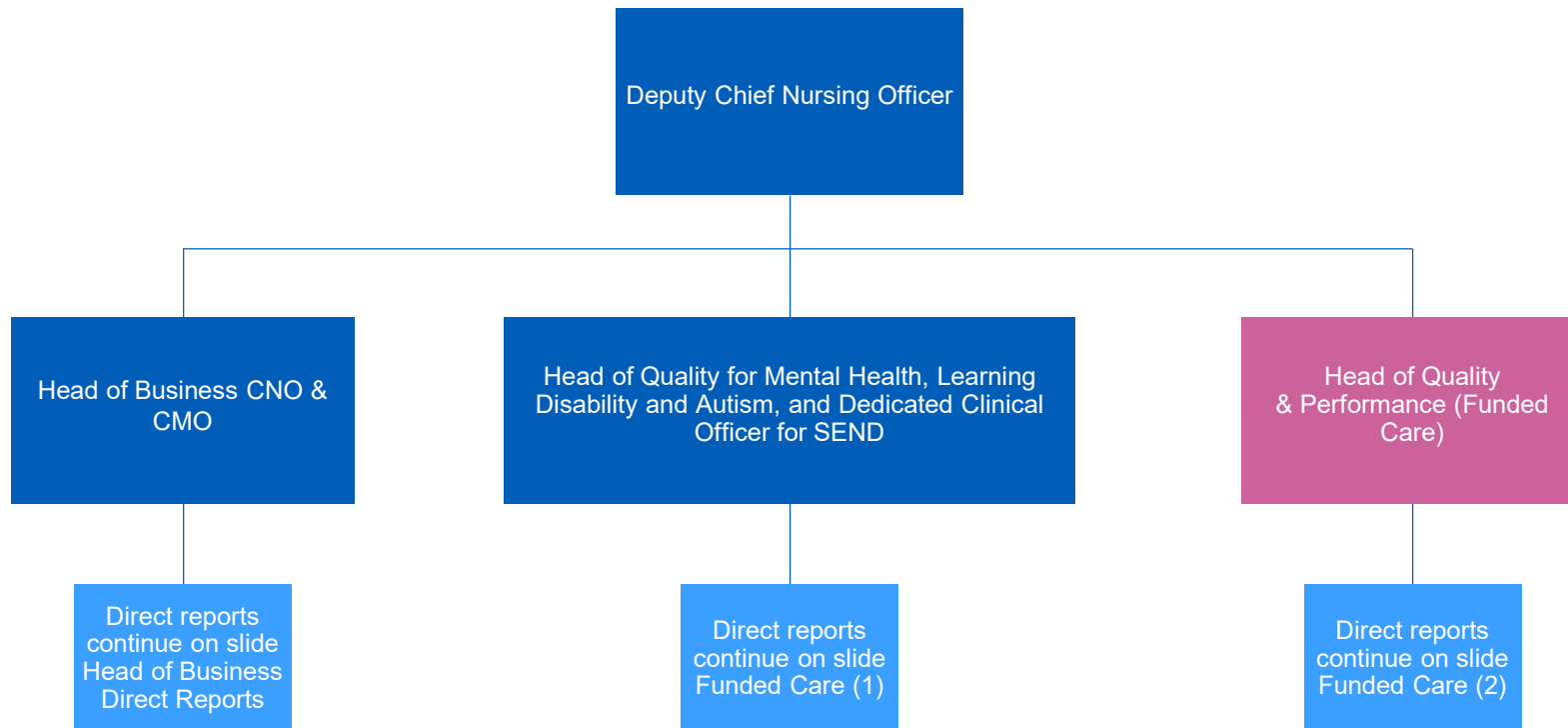
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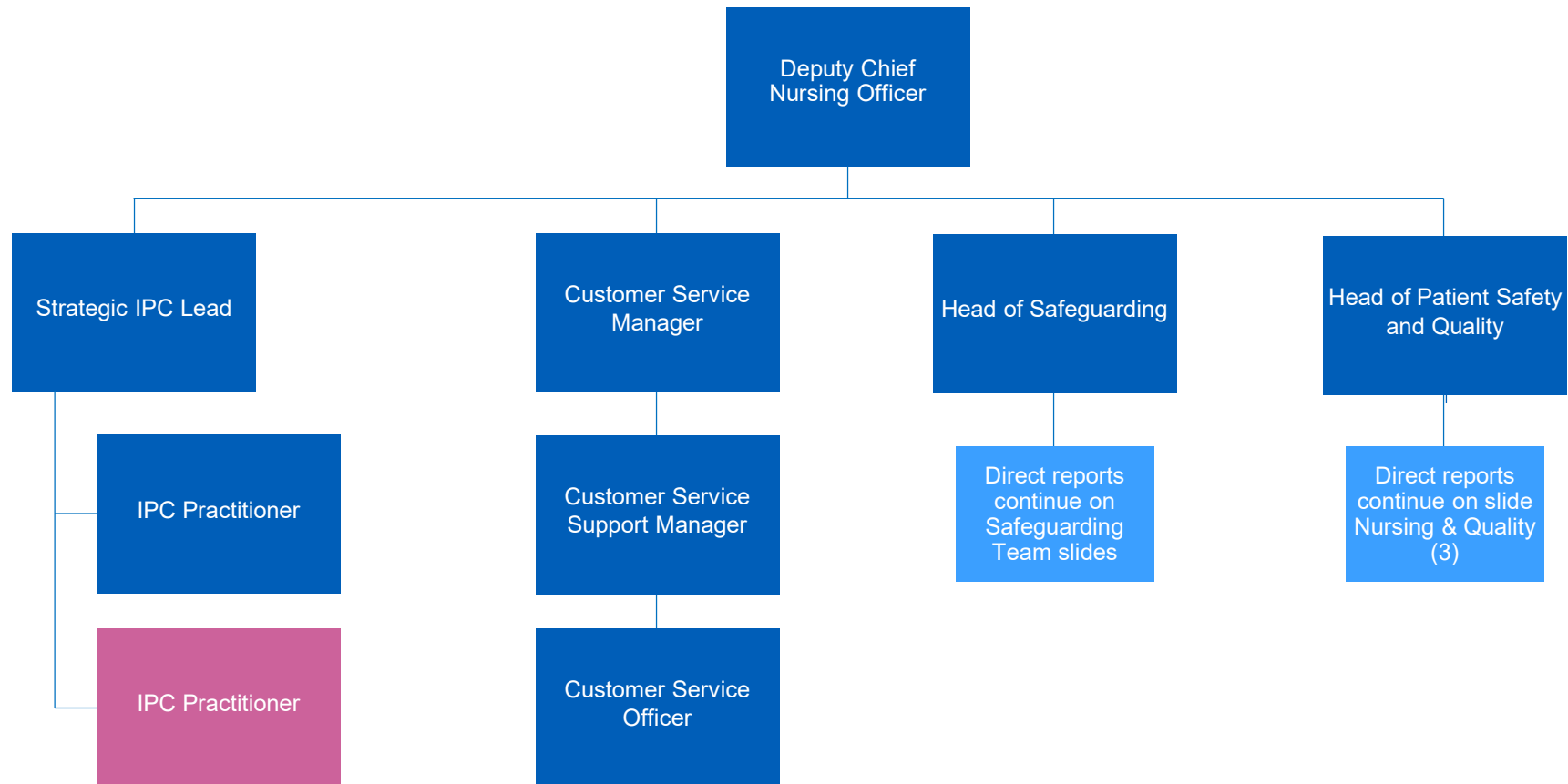
Chief Nursing Office (Direct reports)



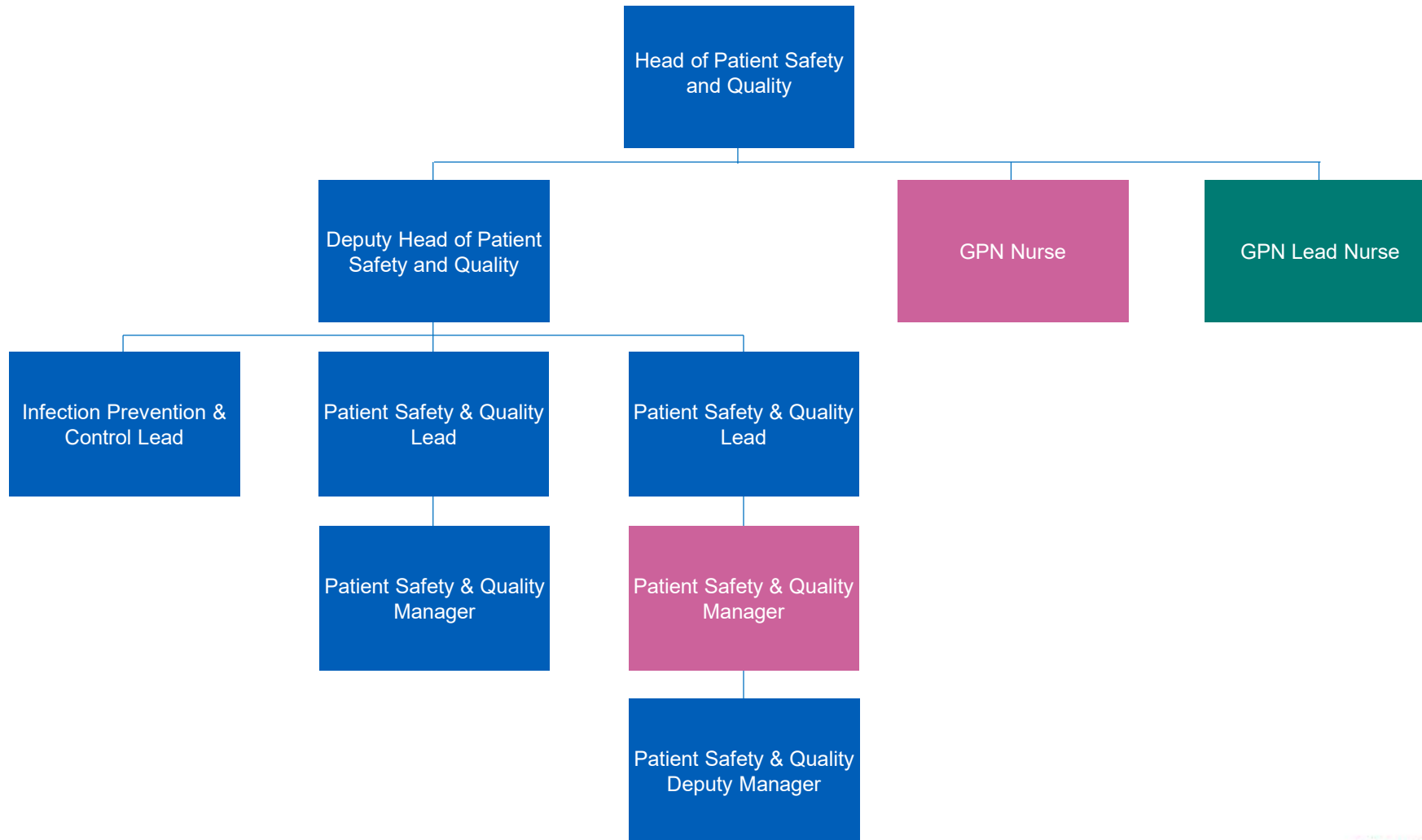
Nursing & Quality (1)



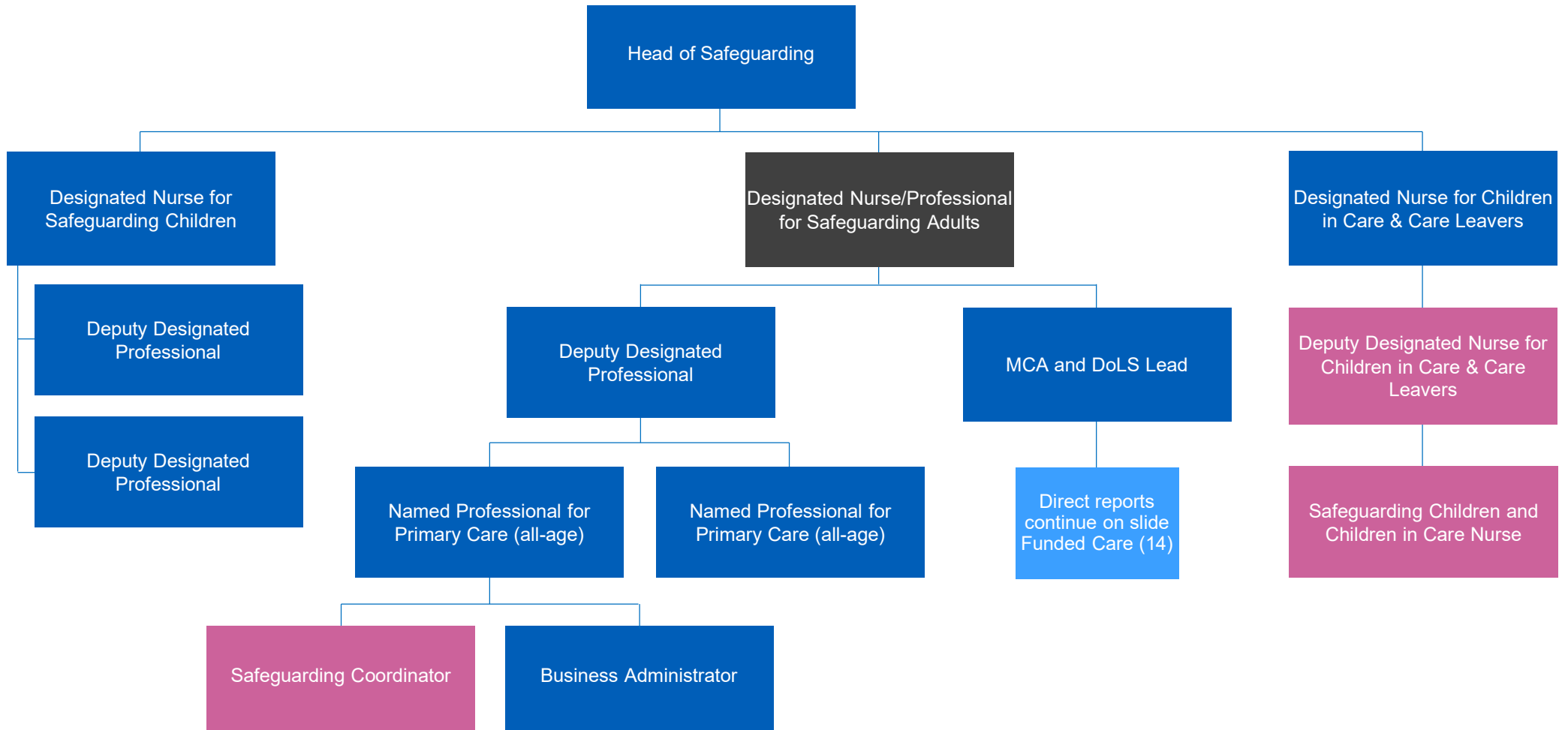
Nursing & Quality (2)



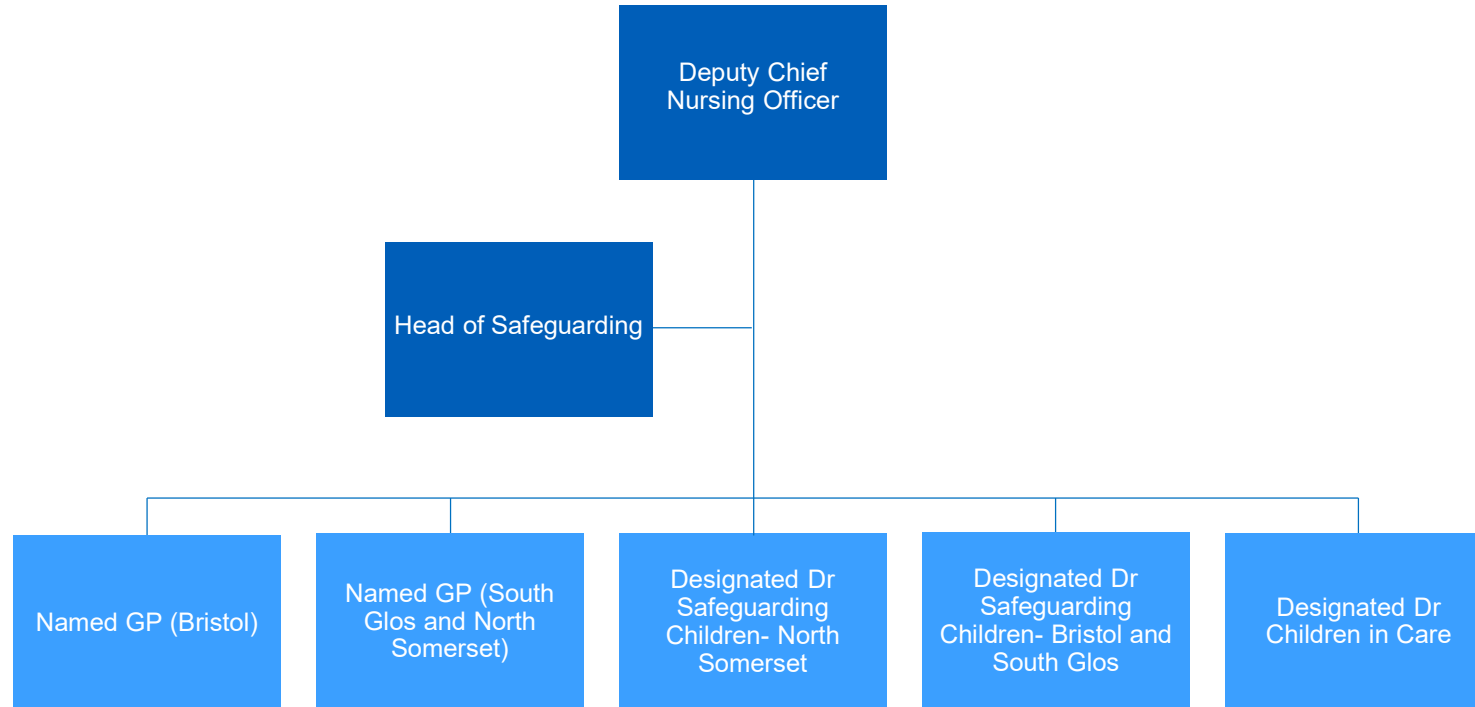
Nursing & Quality (3)



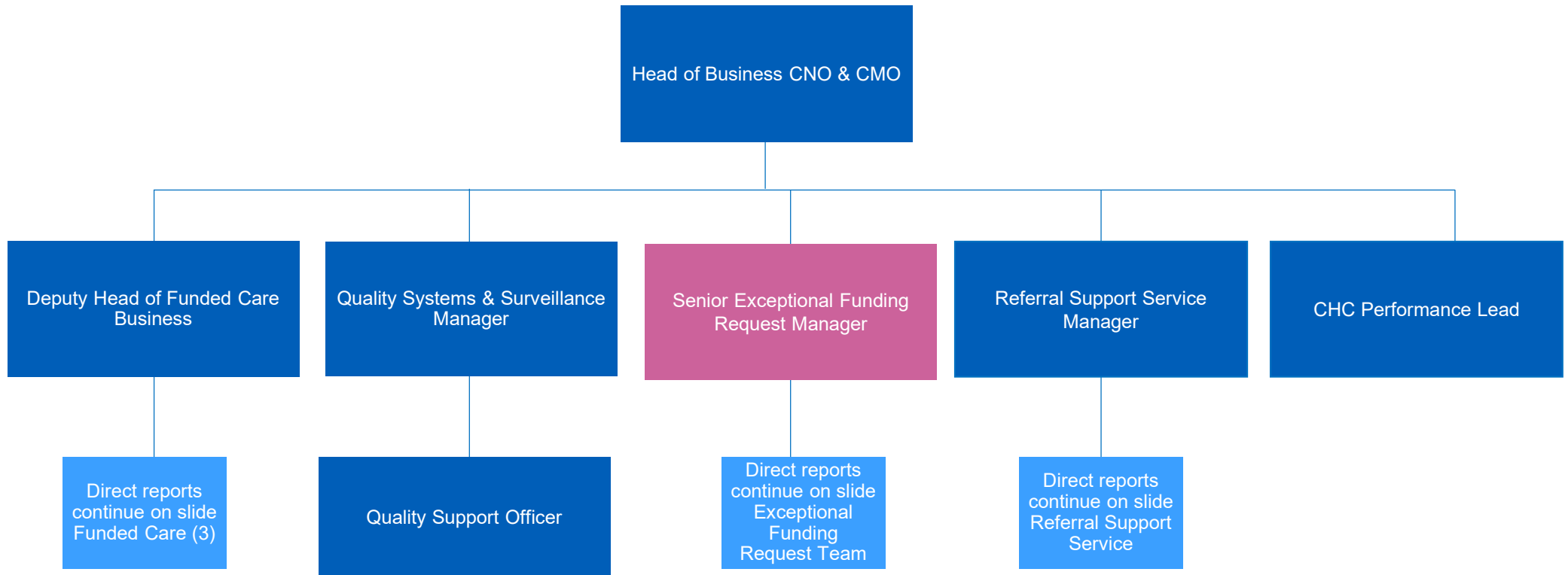
Safeguarding Team (1)



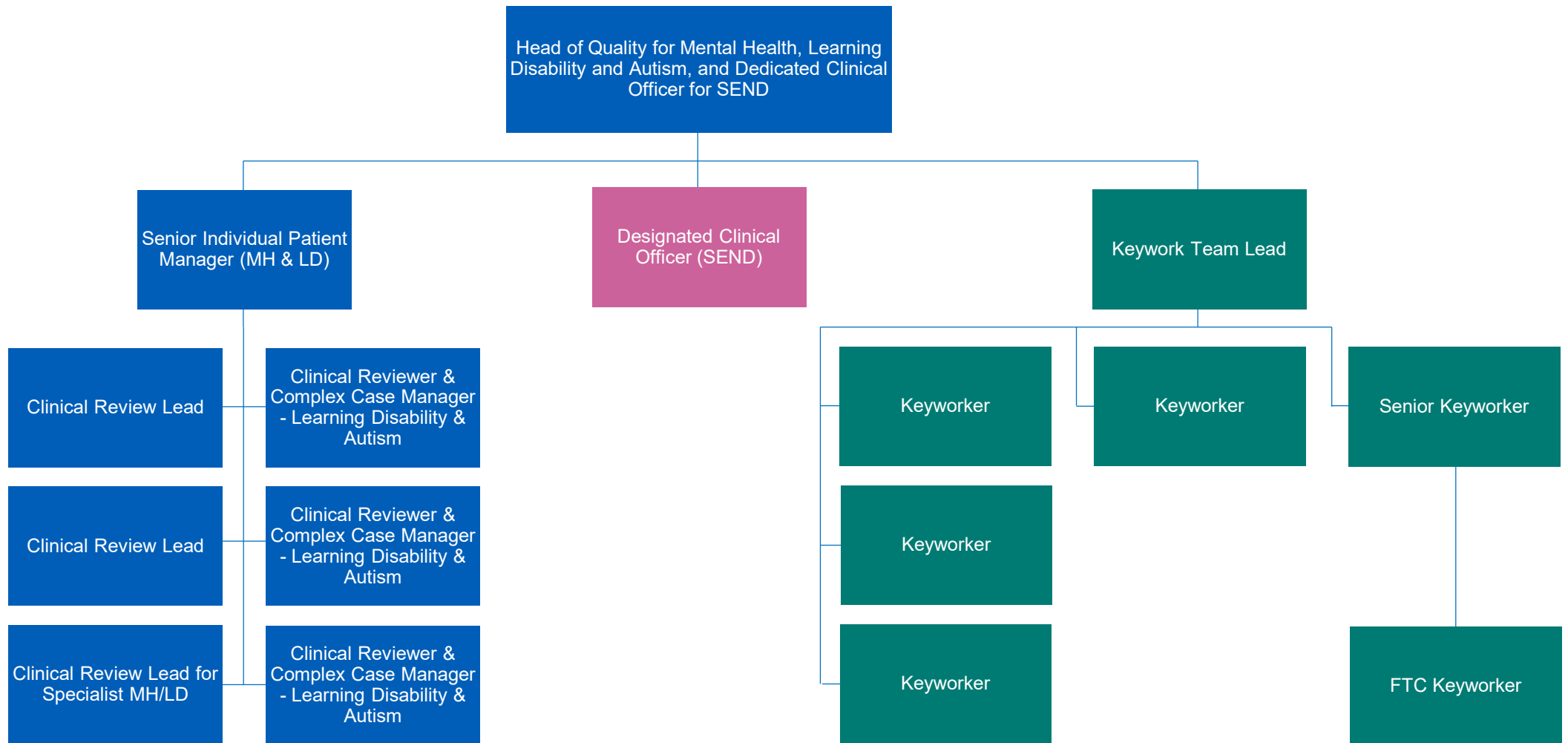
Safeguarding Team (2)



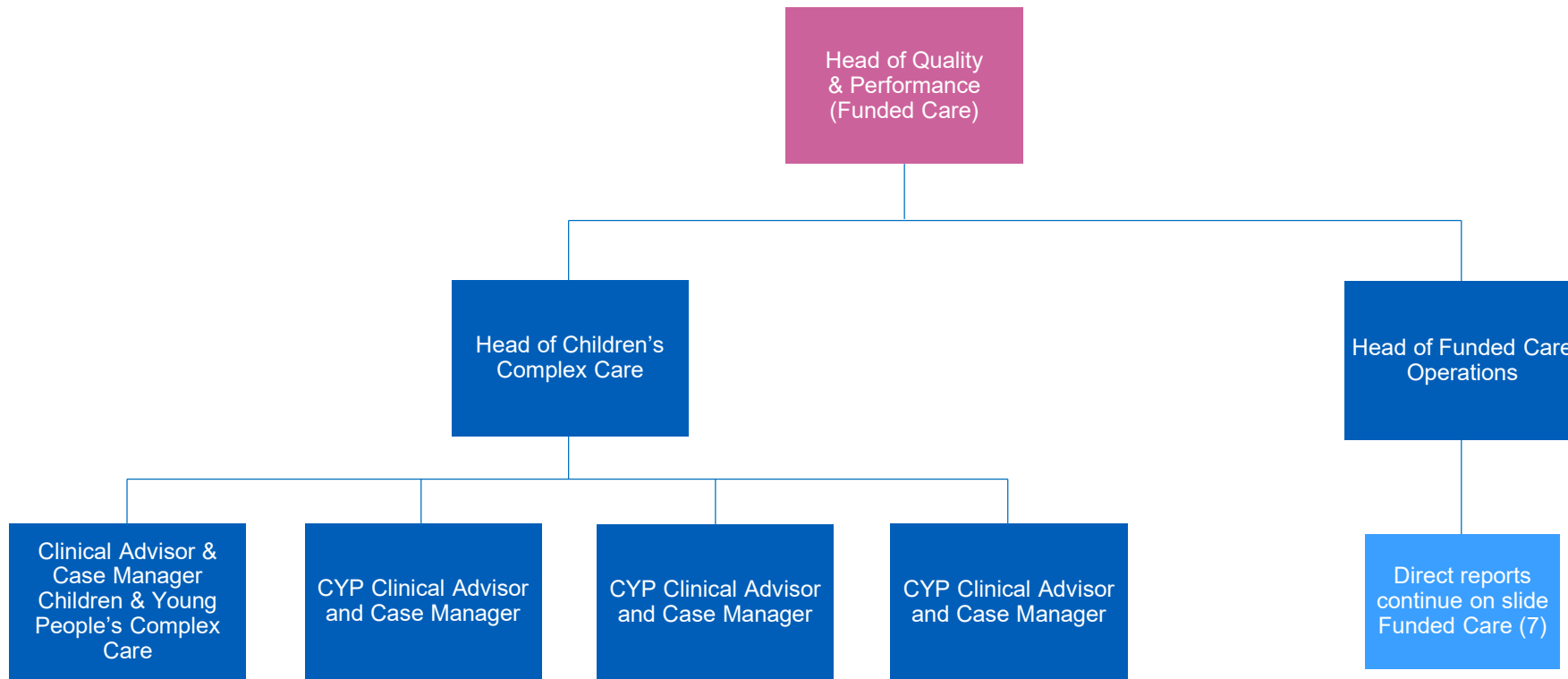
Head of Business Direct Reports



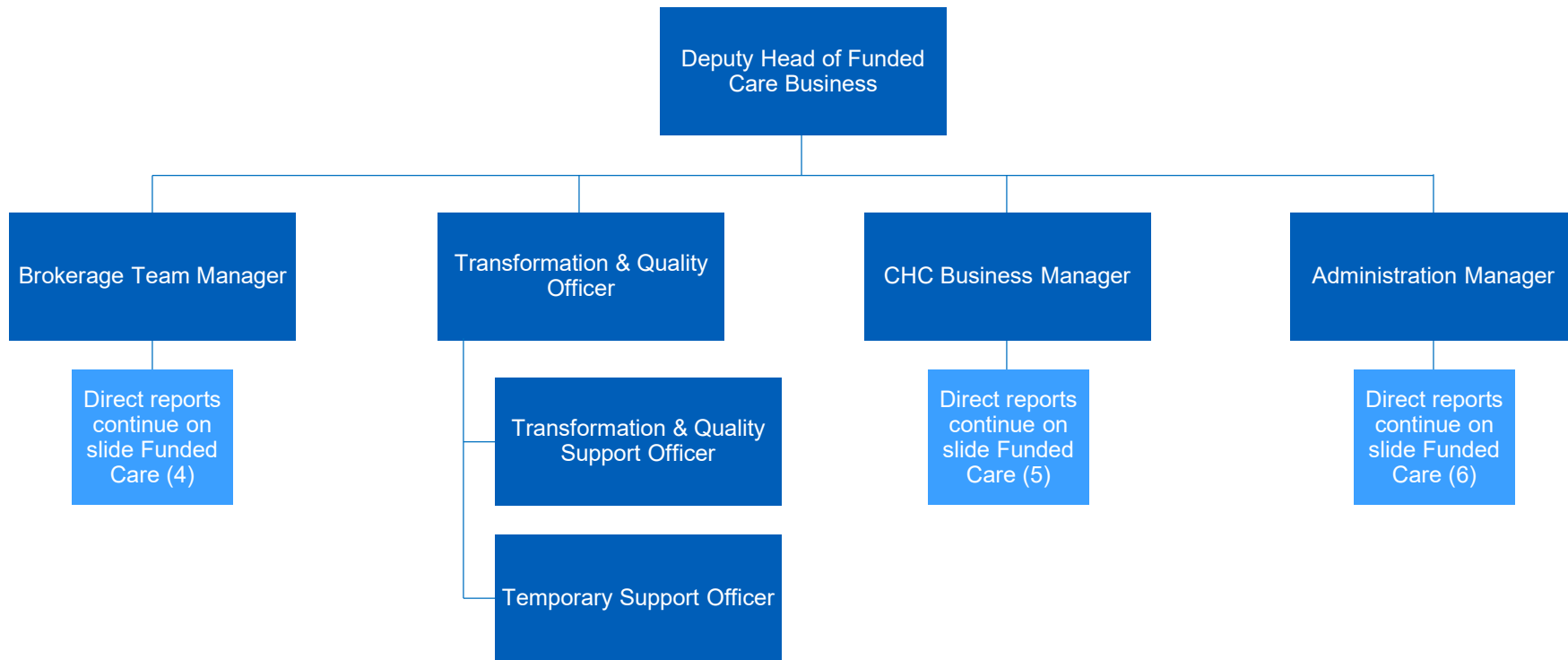
Funded Care (1)



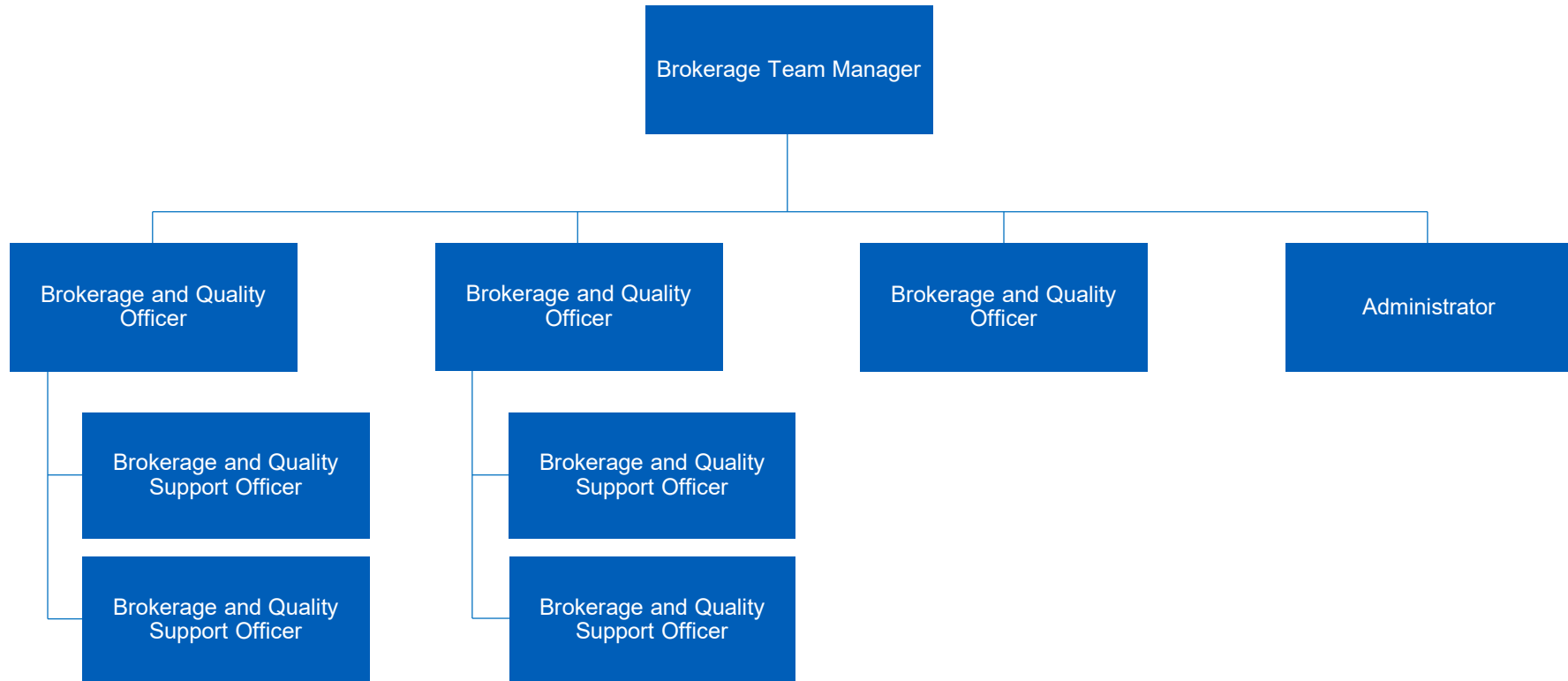
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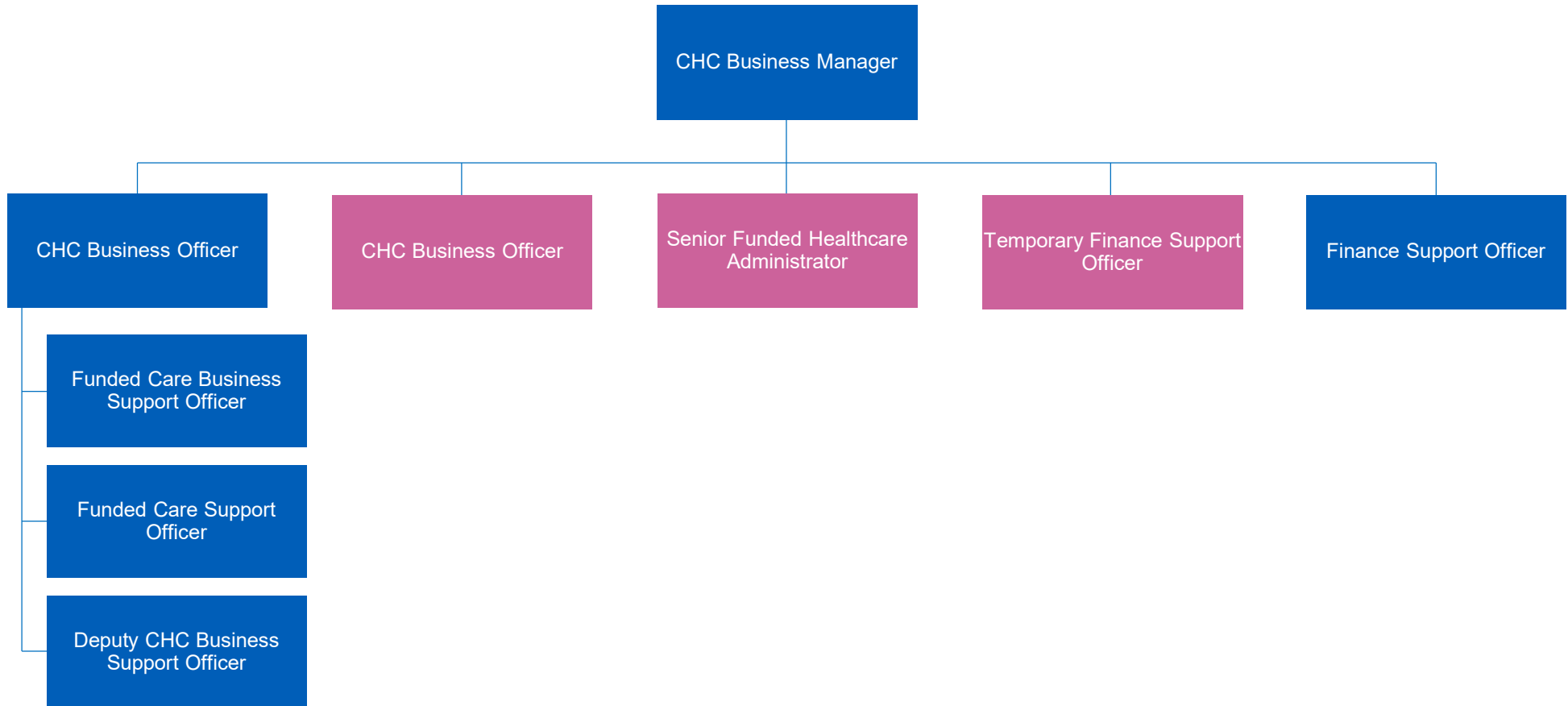
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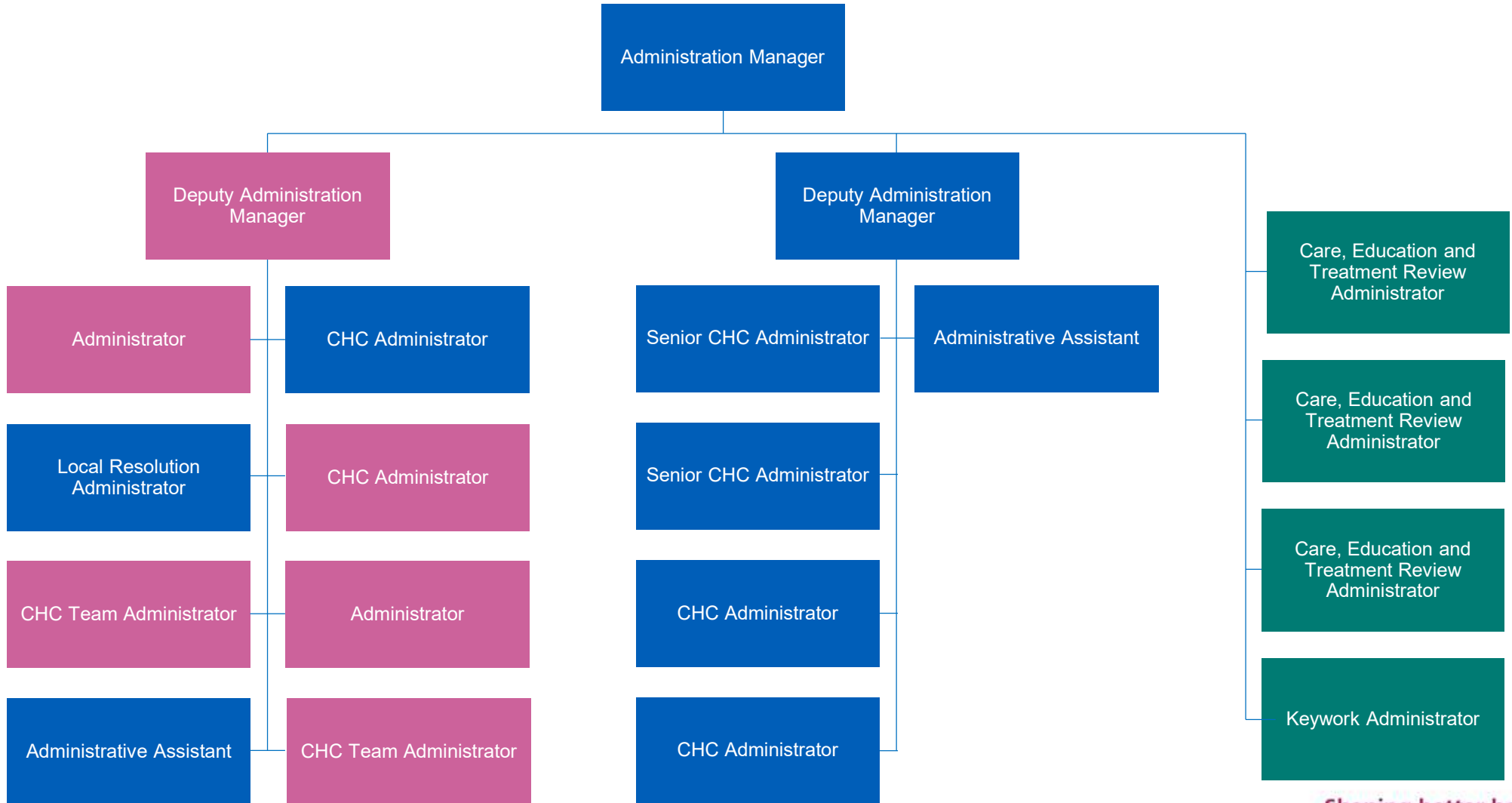
Funded Care (4)



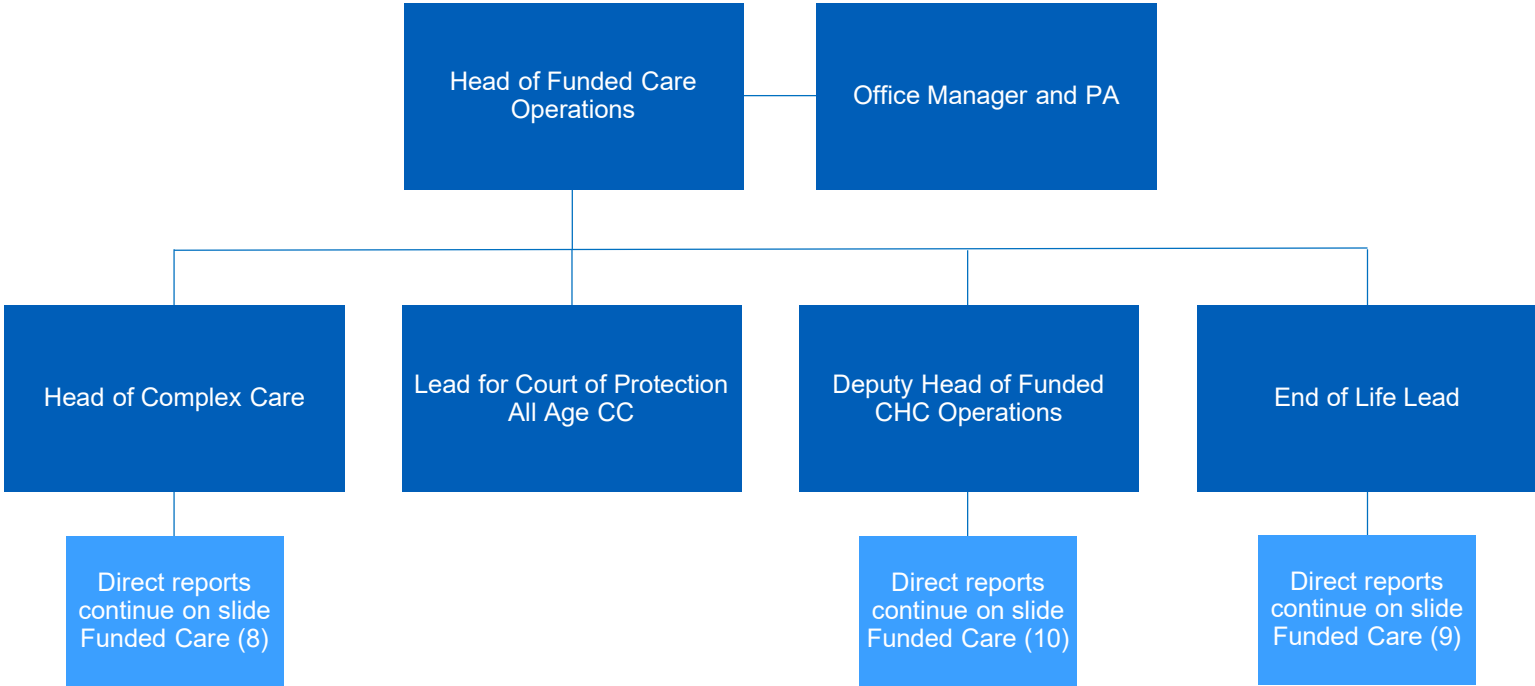
Funded Care (5)



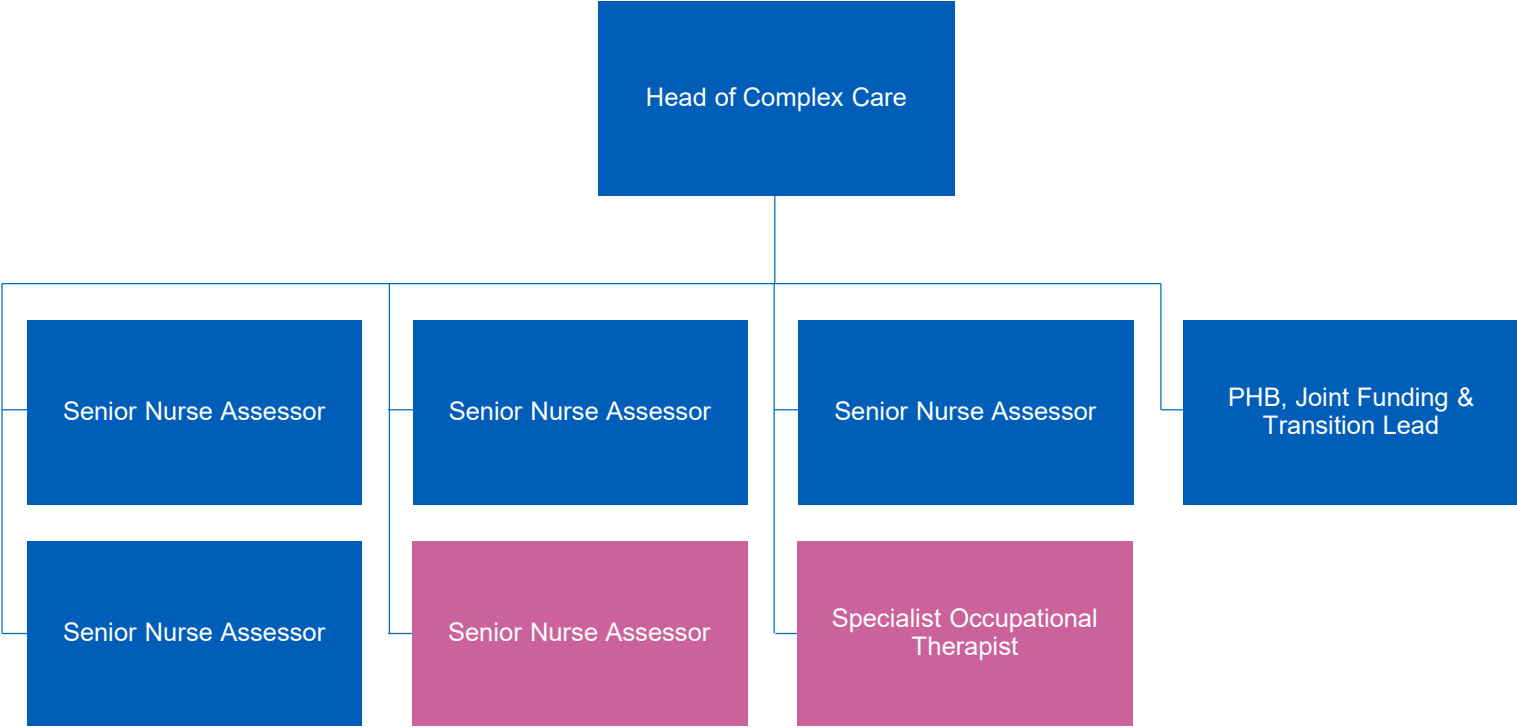
Funded Care (6)



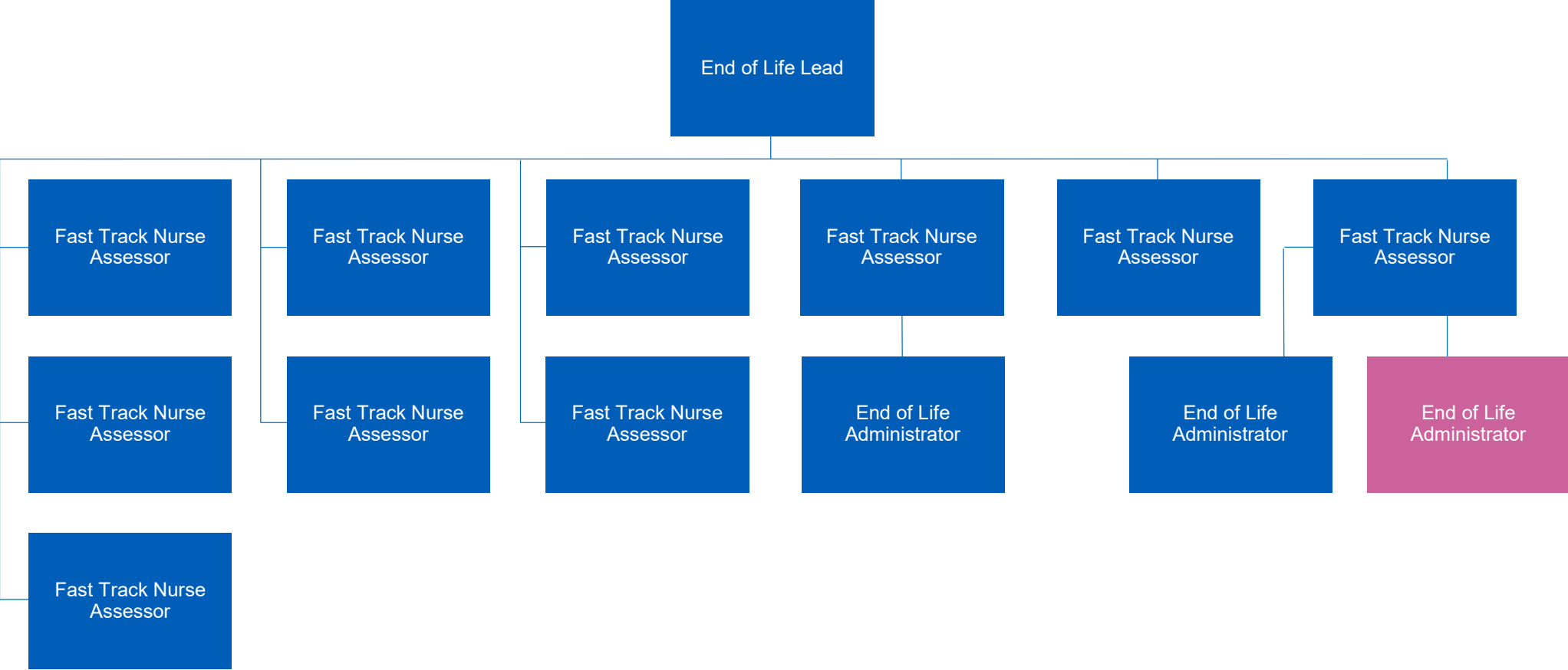
Funded Care (7)



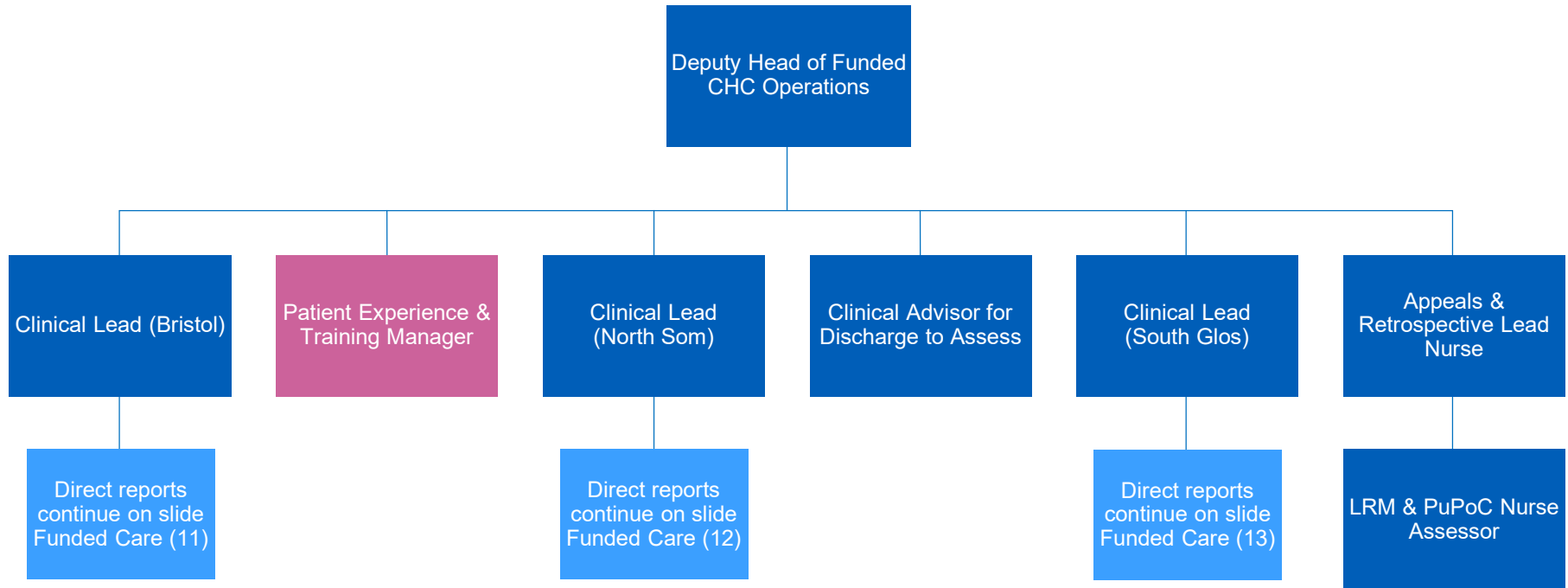
Funded Care (8)



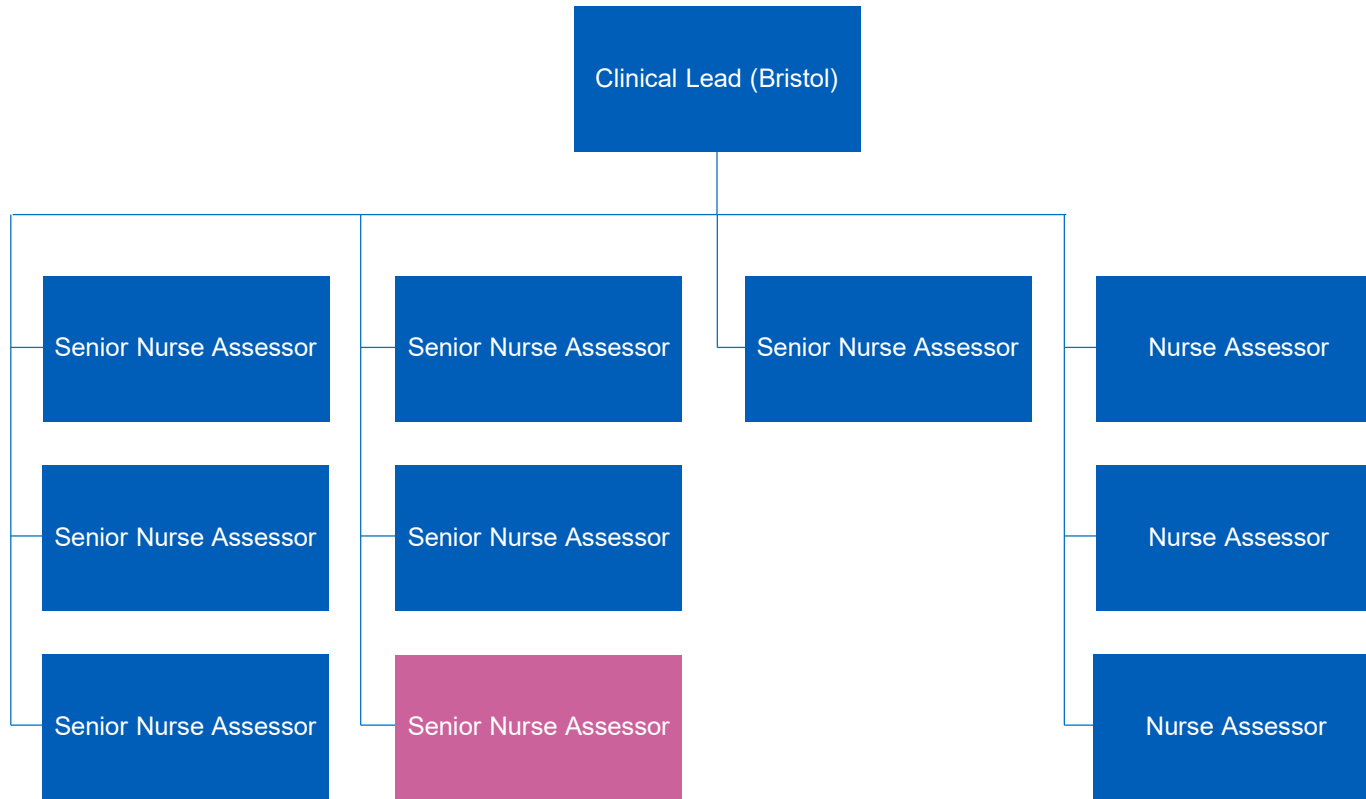
Funded Care (9)



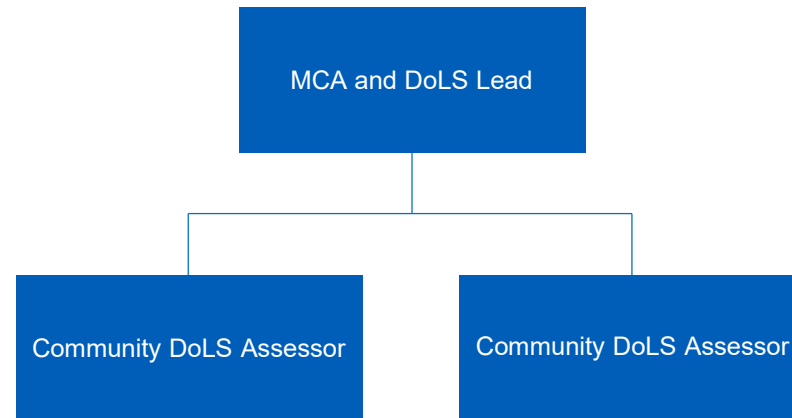
Funded Care (10)



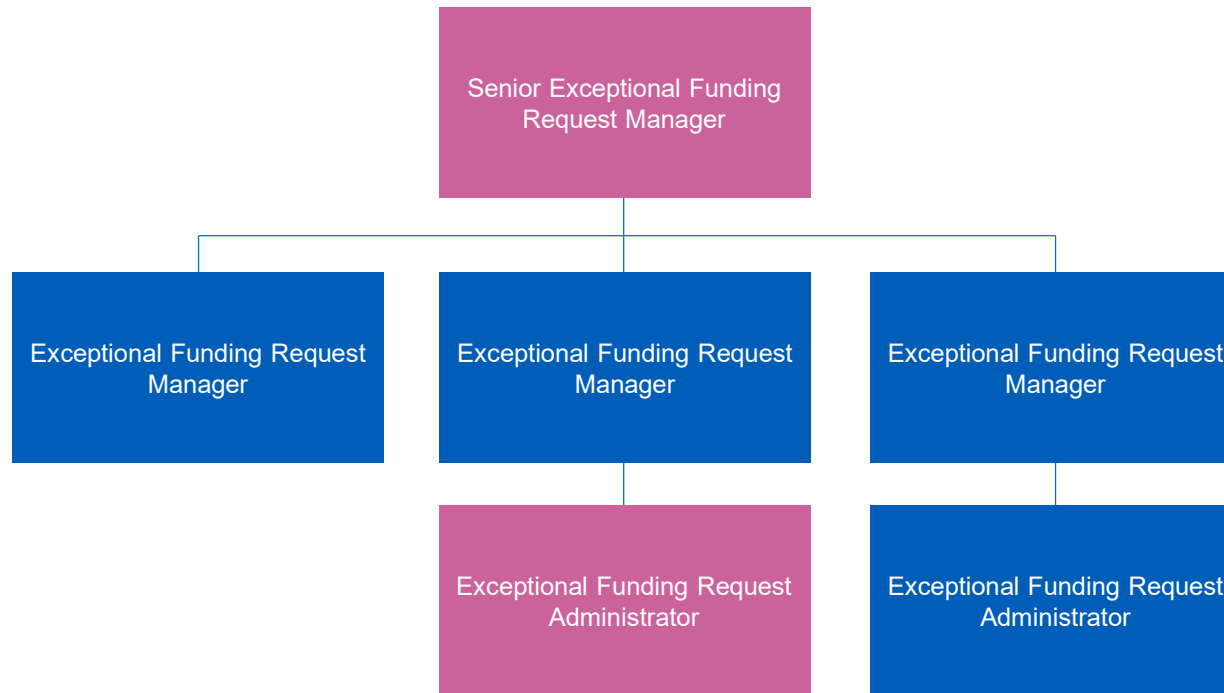
Funded Care (11)



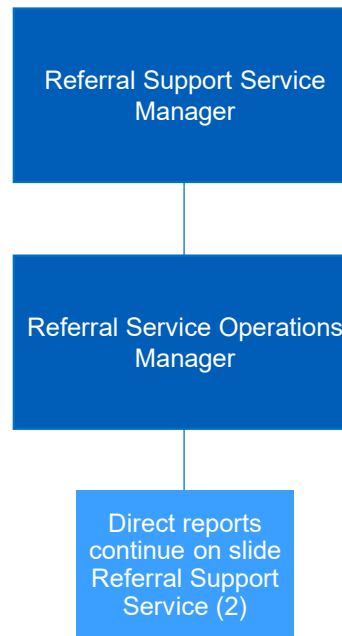
Funded Care (14)



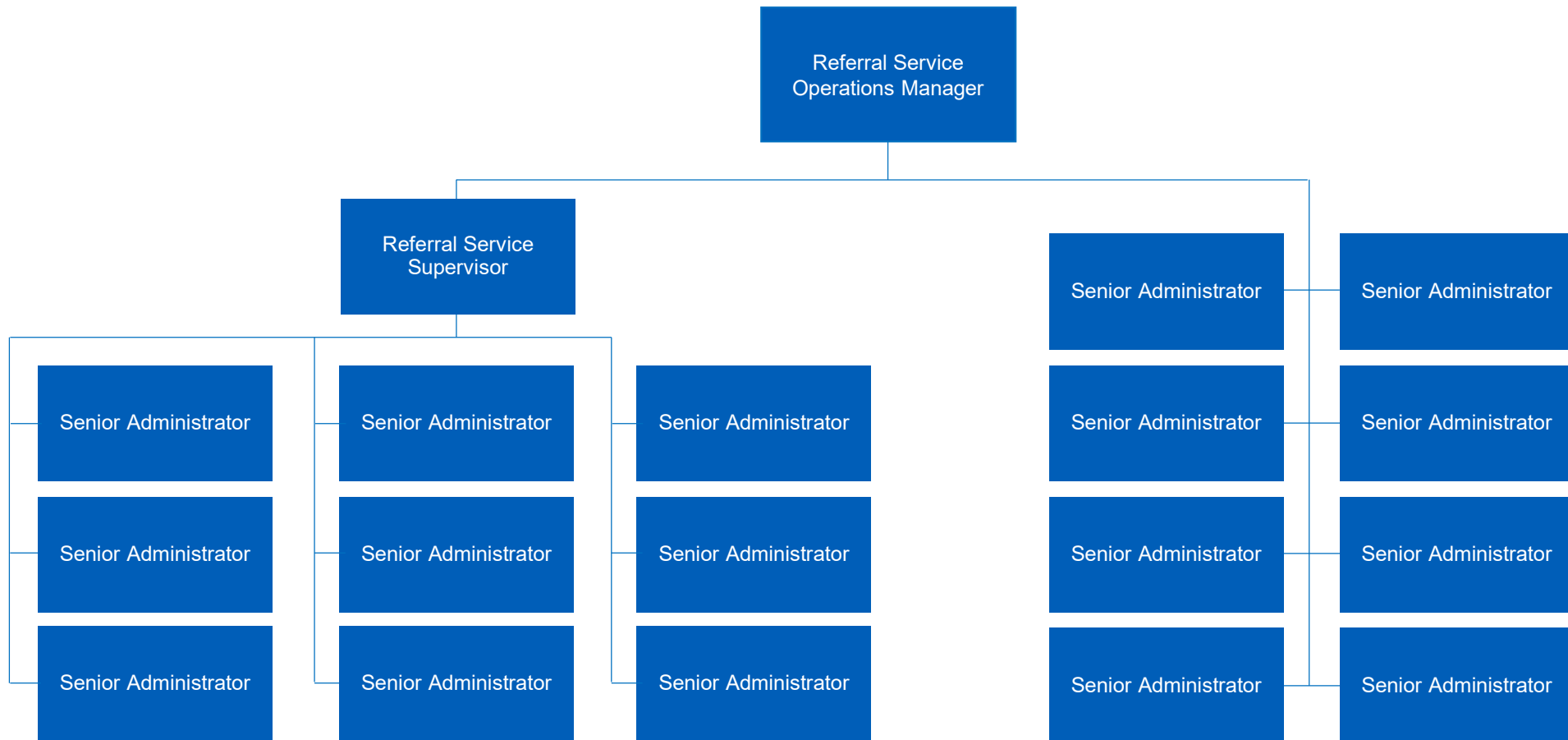
Exceptional Funding Request Team



Referral Support Service (1)



Referral Support Service (2)



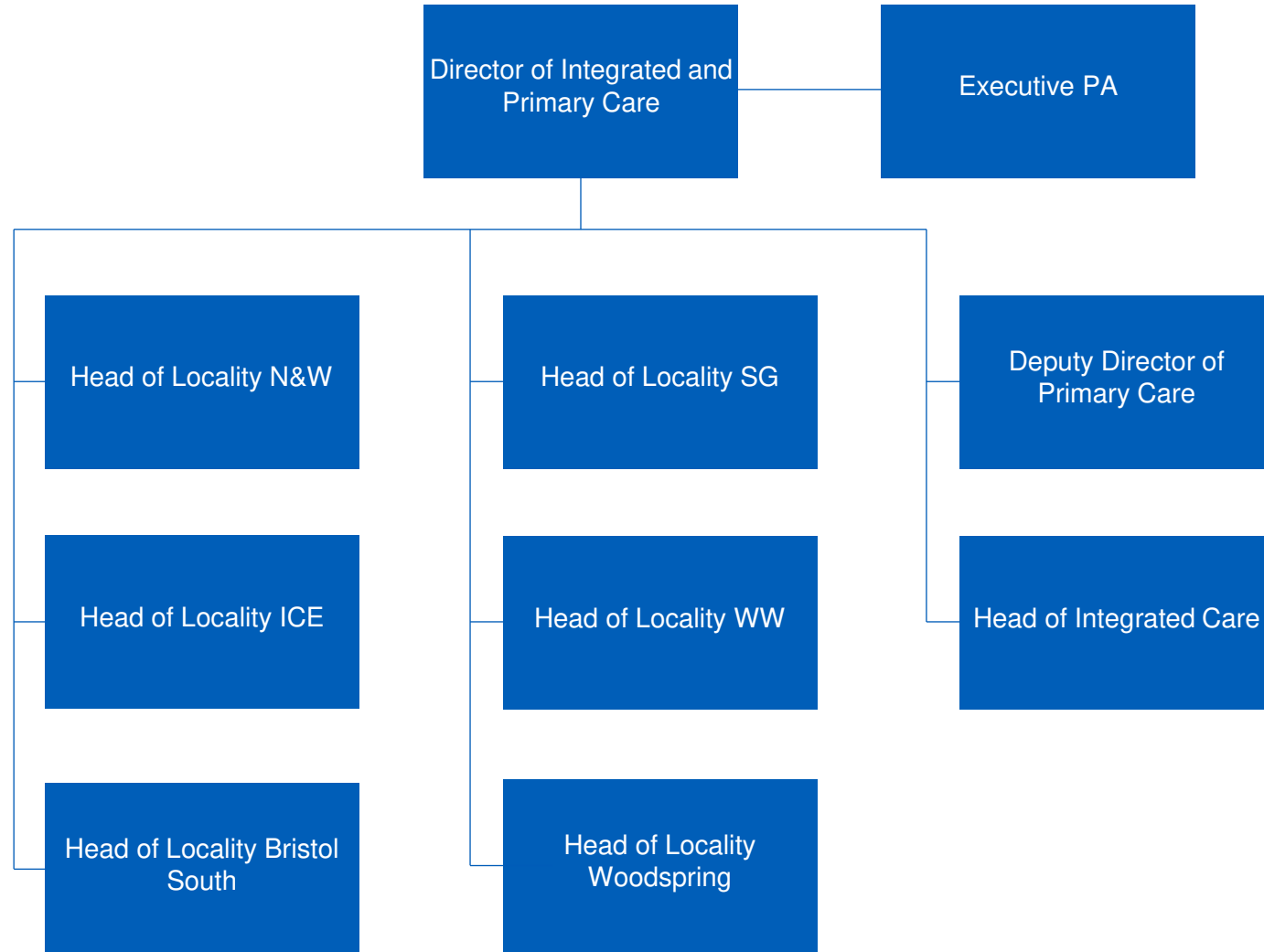
Integrated & Primary Care Directorate

Executive Director – Dave Jarrett

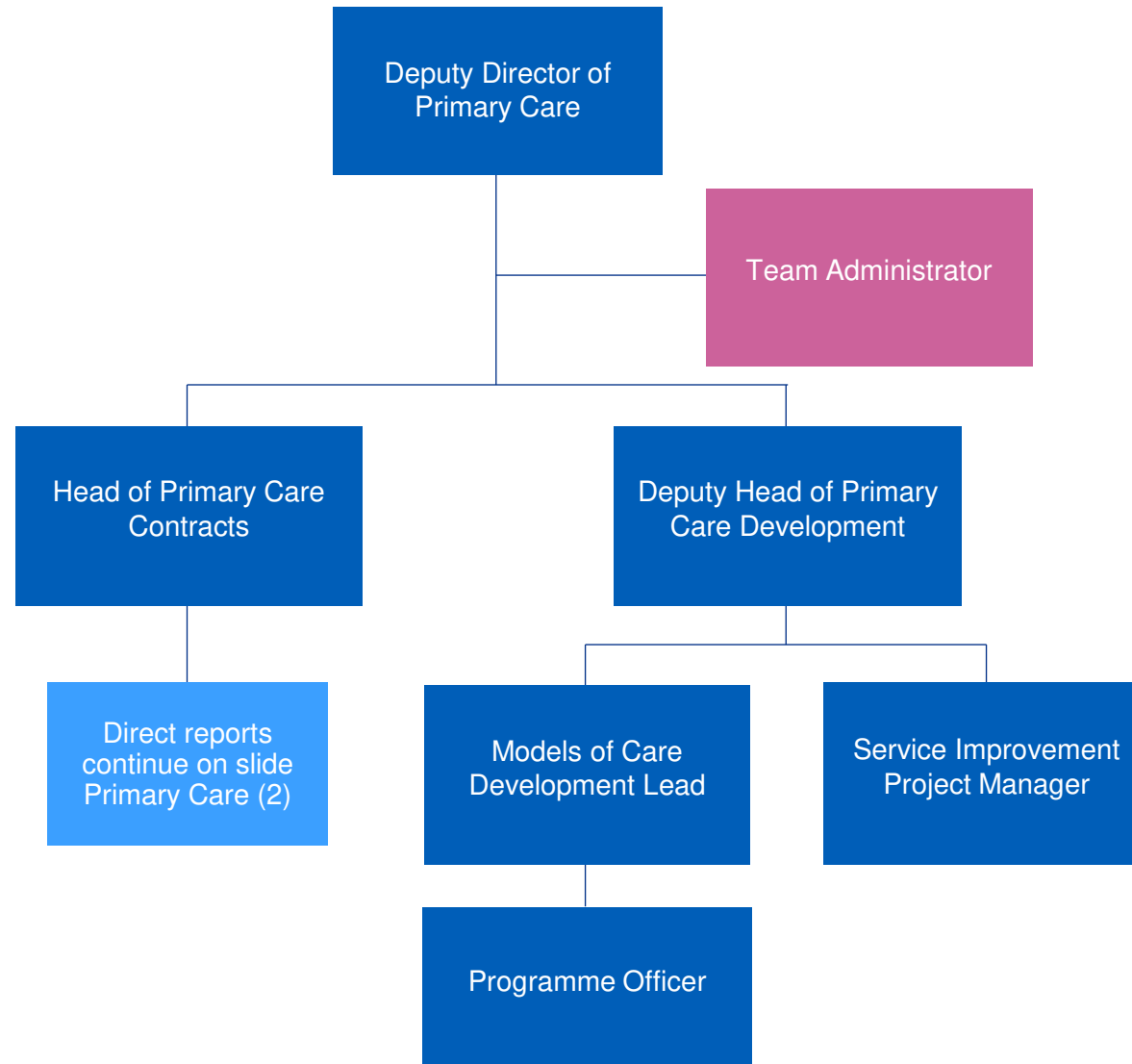
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Integrated and Primary Care (Direct reports)



Primary Care (1)



Primary Care (2)

