

**Reference:** FOI.ICB-2324/066

**Subject:** IT Hardware, Networks and Security

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
<p>We would be grateful if you could help in answering our request for information for the following questions; answering for A-J on questions 1-8.</p> <ul style="list-style-type: none"><li>a) Photocopiers/MFDs (Multi-Functional Device)</li><li>b) Printers</li><li>c) Print room / reprographic</li><li>d) Desktops</li><li>e) Laptops</li><li>f) Displays</li><li>g) Network</li><li>h) cyber security</li><li>i) Audio Visual</li><li>j) infrastructure</li></ul> <p>Q1. Please name all the IT resellers that you have contacts with and buy from.</p> <p>Q2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1</p> <p>Q3. What year and month is the next hardware refresh due?</p>	<p>Please refer to enclosed spreadsheet.</p>

Q4. Please name the number of devices deployed by the NHS/Fire service/university/council/school?

Q5. In reply to question 4, which department/facility are those located?

Q6. Please name the brand and model of the devices mentioned and the spend for each product.

Q7. Details on how these were procured. i.e. By Framework  
i. Procurement method  
ii. If Framework, please state which one.

Q8. Do you normally purchase equipment as services or as a capital?

Q9. What is your annual print/copy volume and spend?

Q10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.

Q11. Who is responsible for purchasing end user devices such as laptops, desktops, networking, infrastructure, cyber security, displays and accessories? Please provide their title, and their contact details.

***The information provided in this response is accurate as of 31 May 2023 and has been approved for release by Rob Hayday, Chief of Staff for NHS Bristol, North Somerset and South Gloucestershire ICB.***

	Photocopiers/MFDs (Multi-Functional Device)	Printers	Print room / reprographic	Desktops	Laptops	Displays	Network	Cyber Security	
1	<b>Please name all the IT resellers that you have contacts with and buy from.</b>	We do not contact resellers, our MFD's are currently contracted direct from the manufacturer.	We do not contact resellers, printer procurement is included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.	We do not contact resellers, reprographic services are included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.	We do not contact resellers, desktop procurement services are included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.	We do not contact resellers, laptop procurement services are included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.  Additional displays were previously purchased from GV Media, now GV AV, who are a contact for ongoing technical support or upgrades.	We do not contact resellers, network provision is included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.	We do not contact resellers, cyber security provision is included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.	
2	<b>What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.</b>	We do not contact resellers, our MFD's are contracted direct from the manufacturer.	There are no resellers named in question 1	There are no resellers named in question 1	There are no resellers named in question 1	There are no resellers named in question 1	BNSSG ICB does not hold any ongoing contracts with the IT Reseller named in question 1	There are no resellers named in question 1	There are no resellers named in question 1
3	<b>What year and month is the next hardware refresh due?</b>	No refresh programme planned - replace as needed and when capital prioritisation allows	No refresh programme planned - replace as needed and when capital prioritisation allows	Reprographics services are included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements and own these assets.	No refresh programme planned - replace as needed and when capital prioritisation allows	No refresh programme planned - replace as needed and when capital prioritisation allows	No refresh programme planned - replace as needed and when capital prioritisation allows	No refresh programme planned - replace as needed and when capital prioritisation allows	
4	<b>Please name the number of devices deployed by the NHS/Fire service/university/council/school?</b>	3	1	Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements and own these assets.	37 (17 awaiting refresh swap, new stock already received.)	734	1111	377 Desktop Docks	Cyber Security services are included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements and own these assets.
5	<b>In reply to question 4, which department/facility are those located?</b>	360 Bristol Office	360 Bristol Office	360 Bristol Office	360 Bristol Office	360 Bristol Office or in users possession for home working	360 Bristol Office or in users possession for home working	360 Bristol Office	360 Bristol Office
6	<b>Please name the brand and model of the devices mentioned and the spend for each product.</b>	3 x Canon MFD Imagerunner Advance C5560i	Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements and asset management.  1 x Brother HL - 5450DN+B4 (backup device)	Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements and own these assets.	Exact Costs are not available as stock has been purchased over several years including by BNSSG CCG, not BNSSG ICB. For guidance an Optiplex 5000 is circa £700 + VAT and the 3040 models are older stock that are mid refresh and replace.  This list is based on current live stock (not decommissioned, awaiting disposal, or obsolete stock that has not yet been recalled.)  DELL is our primary supplier. OptiPlex 3040 x 17 OptiPlex 3040 (7 - Power User) x 1 OptiPlex 5000 (7 - Power User) x 15 Precision T5820 x 4	Exact Costs are not available as stock has been purchased over several years including by BNSSG CCG, not BNSSG ICB. For guidance, an i5 would normally be circa £900 + VAT, and an i7 circa £1100 + VAT.  This list is based on current live stock (not decommissioned, awaiting disposal, or obsolete stock that has not yet been recalled.)  DELL is our primary supplier; Toshiba devices are old stock.  Out of warranty HP laptops have been excluded from this enquiry as they are no longer used by the ICB.  Latitude 5280 x 72, Latitude 5280 (7 - Power User) x 21, Latitude 5289 x 17, Latitude 5289 (7 - Power User) x 1, Latitude 5290 x 71, Latitude 5290 (7 - Power User) x 19, Latitude 5300 x 142, Latitude 5300 (2-in-1) x 2, Latitude 5310 x 10, Latitude 5320 x 3, Latitude 5330 x 2, Latitude 5330 (2-in-1) x 6, Latitude 5400 x 20, Latitude 5411 (7 - Power User) x 16, Latitude 5421 (7 - Power User) x 65, Latitude 5431 (7 - Power User) x 129, Latitude 5480 (7 - Power User) x 1, Latitude 5490 x 24, Latitude 5530 (7 - Power User) x 25, Latitude 5580 x 1, Latitude 5580 (4G) x 1, Latitude 7280 x 3, Latitude 7290 x 1, Latitude 7390 (2-in-1) x 2, Latitude 7410 x 31, Latitude 7420 x 8, Latitude 7430 x 2, Latitude 7430 (2-in-1) x 4, Latitude 7480 x 10, Latitude 7480 (4G) x 21, Latitude E7270 x 1, TOSHIBA - TECRA A40 x 3	Exact Costs are not available as stock has been purchased over several years including by BNSSG CCG, not BNSSG ICB. For guidance, the P2... monitors would normally be circa £125 + VAT.  This list is based on current live stock (not decommissioned, awaiting disposal, or obsolete stock that has not yet been recalled.)  Dell is our primary supplier; other devices are old stock or specialist devices and communication tender are included in AV column.  LG 24MP55 x 2 IPS LED 24MP55 x 2  HP Compaq LE2202x x 1 EliteDisplay E221C x 16 ProDisplay P221 x 64 ProDisplay P222va x 36 ProDisplay P232 x 8  Iiyama ProLite E2207WS x 1  DELL P2217 x 37, P2317H x 62, P2319H x 876, P2419H x 1  Samsung S24E450 x 1, S2722QC x 4	Other than desktop docks, all network equipment is Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements and asset management.  DELL D6000 (USB-C) x 375 DA310 (USB-C) x 1 WD15 (USB-C) x 1	Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements and asset management.
7	<b>Details on how these were procured. i.e. By Framework</b>								
	<b>i. Procurement method</b>	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	
	<b>ii. If Framework, please state which one.</b>	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	Procurements undertaken through SCW CSU	
8	<b>Do you normally purchase equipment as services or as a capital?</b>	When capital becomes available to the ICB it is prioritised and committed. Alternatively, revenue budgets are utilised where funds exist.	When capital becomes available to the ICB it is prioritised and committed. Alternatively, revenue budgets are utilised where funds exist.	When capital becomes available to the ICB it is prioritised and committed. Alternatively, revenue budgets are utilised where funds exist.	When capital becomes available to the ICB it is prioritised and committed. Alternatively, revenue budgets are utilised where funds exist.	When capital becomes available to the ICB it is prioritised and committed. Alternatively, revenue budgets are utilised where funds exist.	When capital becomes available to the ICB it is prioritised and committed. Alternatively, revenue budgets are utilised where funds exist.	When capital becomes available to the ICB it is prioritised and committed. Alternatively, revenue budgets are utilised where funds exist.	
9	<b>What is your annual print/copy volume and spend?</b>	In the full financial year 22/23, £6042 was attributed to MFDs and printers.	This figure is included within the overarching contract with SCW	In the full financial year 22/23, £6042 was attributed to MFDs and printers.	N/A	N/A	N/A	N/A	
10	<b>Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.</b>	Rob Hayday, Chief of Staff Robert.hayday@nhs.net	Rob Hayday, Chief of Staff Robert.hayday@nhs.net	Rob Hayday, Chief of Staff Robert.hayday@nhs.net	Rob Hayday, Chief of Staff Robert.hayday@nhs.net	Rob Hayday, Chief of Staff Robert.hayday@nhs.net	Rob Hayday, Chief of Staff Robert.hayday@nhs.net	Digital Business Partner bnssg.digital@nhs.net	Digital Business Partner bnssg.digital@nhs.net
11	<b>Who is responsible for purchasing end user devices such as laptops, desktops, networking, infrastructure, cyber security, displays and accessories? Please provide their title, and their contact details.</b>	N/A	N/A	N/A	Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.	Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.	Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.	Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.	

Audio Visual	Infrastructure
<p>Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.</p> <p>Additional equipment was previously purchased from GV Media, now GV AV, who are a contact for ongoing technical support or upgrades.</p> <p>Smaller peripheral items are occasionally purchased through the CSU, NHS Supply Chain, or through Amazon Business.</p>	<p>We do not contact resellers, infrastructure management is included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.</p>
<p>BNSSG ICB does not hold any ongoing hardware contracts with the IT Reseller named in question 1.</p> <p>CMS Software Update licence is purchased under a standard 1 year fixed term contract expiring 2023-10-31</p>	<p>There are no resellers named in question 1</p>
<p>No refresh programme planned - replace as needed and when capital prioritisation allows</p>	<p>No refresh programme planned - replace as needed and when capital prioritisation allows</p>
<p>Cameras x 6 Projector x Touchscreen displays x 7 Wireless transmitters x 8 Onelan network receivers for marketing displays x 9 Non touchscreen TV displays x 8 Samson microphones x 5</p>	<p>Infrastructure services are included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements and own these assets.</p>
<p>360 Bristol Office</p>	<p>360 Bristol Office</p>
<p>The following items were procured under a single tender to supply our BNSSG CCG's Audio Visual needs in 2018/19</p> <p>6 x AVER CAM530Full 1080p HD Resolution HDMI &amp; USB Plug and Play Video Conferencing Camera 1 x Epson ES2142W 4200 Lumens WXGA Projector 1 x Extron60-1271-12DTP HDMI 4K Tx 230 - DTP Transmitter for HDMI1 1 x Extron60-1480-01DA2 HD 4K - HDMI 4K Distribution Amplifiers1 1 x Extron60-1331-13DTP HDMI 4K 330 Rx - DTP Receiver for HDMI1 2 x IiyamaTE6668MIS-B1AG65 Inch Infrared Touch 4k Display 2 x IiyamaTE6668MIS-B1AG65" Infrared 20-point touchscreen 2 x IiyamaTH5565MIS-W1AG55" InfraRed 20 touch point Display 1 x JBLPSB-12.0 Channel Commercial-Grade Soundbar 8 x KramerKW-14HDMI over wireless WHDI transmitter receiver set (pair) 4 x LG43LV340C43in LED commercial TV 5 x LG49LV340CLG 49" Commercial TV 1 x OnelanCMS-PA-50CMS Physical Appliance supporting up to 50 9 x OnelanNTB-HD-10F-S R4Intel Celeron, SSD-64GB, VGA &amp; HDMI 1 x Polycom2200-23809-002Ceiling Microphone array-White "Primary". 5 x Samson UB1 USB Boundary Mic</p> <p><b>Additional accessories purchased as and when needed for staff include headsets for laptop use of which we hold approx. 250 in stock, and individual webcams of which we hold approx. 5.</b></p>	<p>Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements and asset management.</p>
<p>Pocurements undertaken through SCW CSU</p>	<p>Pocurements undertaken through SCW CSU</p>
<p>Pocurements undertaken through SCW CSU</p>	<p>Pocurements undertaken through SCW CSU</p>
<p>When capital becomes available to the ICB it is prioritised and committed. Alternatively, revenue budgets are utilised where funds exist.</p>	<p>When capital becomes available to the ICB it is prioritised and committed. Alternatively, revenue budgets are utilised where funds exist.</p>
<p>N/A</p>	<p>N/A</p>
<p>Rob Hayday, Chief of Staff Robert.hayday@nhs.net</p>	<p>Digital Business Partner bnssg.digital@nhs.net</p>
<p>Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.</p>	<p>Included as part of contract for supply of IT services with South Central and West commissioning support unit who are responsible for arrangements.</p>