

Reference: FOI.ICB-2223/068

Subject: Personal Health Budgets (PHBs)

*I can confirm that the ICB **does hold the information requested**; please see responses below:*

QUESTION	RESPONSE
<p>1. Are you partnering with any other private or public sector organisations to deliver your Personal Health Budgets (PHBs)? If so, please provide the names of those organisations and a summary of the services they provide?</p>	<p>Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) refers to a service called “Partner2Care”, which is operated by Sirona Care & Health, to provide support to Personal Health Budget (PHB) holders. This includes a range of options such as care and support planning, PA recruitment, and payroll management services. The ICB also uses Local Authority direct payment mechanisms where appropriate.</p>
<p>2. Who is responsible for the delivery of the PHB targets and what are their contact details (name, email and phone number)?</p>	<p>Lisa Manson, Director of Performance and Delivery, Tel: 0117 900 2689 lisa.manson@nhs.net</p>
<p>3. Who is responsible for the delivery of the Continuing Healthcare programme and what are their contact details (name, email and phone number)?</p>	<p>Rosi Shepherd, Chief Nursing Officer Tel: 0117 984 1590 rosishepherd@nhs.net</p>
<p>4. Who is the Personalised Care or Personalisation Lead/Personalised Care Operations Lead at the ICB and what are their contact details ((name, email and phone number)?</p>	<p>Lisa Manson, Director of Performance and Delivery, Tel: 0117 900 2689 lisa.manson@nhs.net</p>

<p>5. Who is the Integrated Care Lead at the ICB and what are their contact details (name, email and phone number)?</p>	<p>Dave Jarrett, Director of Primary and Integrated Care Tel: 0117 900 2305 david.jarrett2@nhs.net</p>
<p>6. Who is responsible for the digital transformation within the ICB and what are their contact details (name, email and phone number)?</p>	<p>Deborah El-Sayed, Director of Transformation and Chief Digital Information Officer (CDIO) Telephone: 0117 900 2154 deborah.el-sayed@nhs.net</p>
<p>7. Who is the current Director of Finance within the ICB and what are their contact details (name, email and phone number)?</p>	<p>Sarah Truelove – Deputy Chief Executive and Chief Finance Officer Tel: 0117 900 2655 or 0800 073 0907 (freephone) sarahtruelove@nhs.net</p>
<p>8. How many people in your ICB have been awarded a Continuing Healthcare budget and how many of these have taken up a PHB?</p>	<p>In 2021-22 there were 3,321 adults eligible for NHS Continuing Healthcare (CHC) in BNSSG, of which 79 were delivered as a direct payment, or third party PHB.</p>
<p>9. What was total annual spend on PHBs for your ICB and how does that spend break down by Direct Payment, 3rd party managed and notional budgets?</p>	<p>Total spend - £9,422,876 Direct Payment - £4,818,516 Third Party – £4,604,360</p>
<p>10. What software, if any, is used to manage PHBs and direct payments in your ICB?</p>	<p>The ICB does not use any software to manage PHBs and direct payments.</p>
<p>11. What is the total annual cost for this software and what licensing model is used, e.g., X% of budget/per user/fixed cost</p>	<p>N/A</p>

<p>12. When is the contract for the PHB software up for renewal?</p>	<p>N/A</p>
<p>13. If not in use already, are you considering digital automated services to assist with the delivery of services and budget management of your PHBs, personal budgets, direct payments and integrated personal budgets?</p>	<p>N/A</p>
<p>14. Do you use a Direct Payment Support Service (DPSS) to assist direct payment recipients and if so, please provide details of who this is?</p>	<p>The ICB utilised a service called Partner2Care, which is operated by Sirona Care & Health.</p>
<p>15. Is the DPSS a contracted service and if so when does that contract expire?</p>	<p>The contract expires on 31 March 2030</p>
<p>16. What is the annual cost of the DPSS?</p>	<p>The costs are part of a block contract, but are circa £480,000 per annum.</p>

The information provided in this response is accurate as of 26 October 2022 and has been approved for release by Lisa Manson, Director of Performance and Delivery for NHS Bristol, North Somerset and South Gloucestershire ICB.