

**Reference:** FOI.ICB-2223/066

**Subject:** ICB's Digital Dictation, Speech Recognition and Video Consultation solutions

*I can confirm that the ICB **does hold some of the information requested**; please see responses below:*

QUESTION	RESPONSE
<p><b>A. Digital Dictation</b></p> <p>Do you use Digital Dictation? If yes, could you please answer the following questions:</p> <ol style="list-style-type: none"><li>1. Name of the supplier &amp; product:</li><li>2. What procurement method (if any) was used to obtain this system i.e. what framework:<ol style="list-style-type: none"><li>a. The contract start date:</li><li>b. The contract end date:</li><li>c. Total contract value:</li></ol></li><li>3. Is the product integrated with PAS or EPR:</li><li>4. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:</li><li>5. What would you like to see in this product that is currently not being delivered:</li></ol>	<p>Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) does not use digital dictation.</p> <p>Whilst the ICB does have Dictaphones for individual minute takers to use, this is not "Digital Dictation" as there is no email connection or software involved (other than occasional conversion of file types); any files must be manually downloaded and adapted from the device itself if they need to be shared.</p>

<p><b>B. Speech Recognition</b></p> <p>Do you use Speech Recognition? If yes, could you please answer the following questions:</p> <ol style="list-style-type: none"><li>1. Name of the supplier &amp; product:</li><li>2. What procurement method (if any) was used to obtain this system i.e. what framework:<ol style="list-style-type: none"><li>a. The contract start date:</li><li>b. The contract end date:</li><li>c. Total contract value:</li></ol></li><li>3. Is the product integrated with PAS or EPR:</li><li>4. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:</li><li>5. What would you like to see in this product that is currently not being delivered:</li></ol>	<p>There are members of staff who use a screen reader and speech recognition software, however this is provided by our partner organisation South Central and West Commissioning Support Unit (SCW CSU). We advise you to contact SCW CSU using the following email address: <a href="mailto:SCWCSU.FOI@nhs.net">SCWCSU.FOI@nhs.net</a></p>
<p><b>C. Outsourced Transcription</b></p> <p>Do you use Outsourced Transcription? If yes, could you please answer the following questions:</p> <ol style="list-style-type: none"><li>1. Name of the supplier:</li><li>2. What procurement method (if any) was used to obtain this system i.e. what framework:<ol style="list-style-type: none"><li>a. The contract start date:</li><li>b. Volume of letters per month:</li></ol></li></ol>	<p>No</p>

<p>3. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:</p> <p>4. What would you like to see in this product that is currently not being delivered:</p>	
<p><b>D. Online Clinic / Video Consultation</b></p> <p>Do you use Online Clinic / Video Consultation? If yes, could you please answer the following questions:</p> <ol style="list-style-type: none"> <li>1. Name of the supplier &amp; product:</li> <li>2. What procurement method (if any) was used to obtain this system i.e. what framework:             <ol style="list-style-type: none"> <li>a. The contract start date:</li> <li>b. The contract end date:</li> <li>c. Total contract value:</li> </ol> </li> <li>3. Is the product integrated with PAS or EPR:</li> <li>4. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:</li> <li>5. What would you like to see in this product that is currently not being delivered:</li> </ol>	<p>The ICB provides a health administration function as part of the NHS, and does not provide patient care, therefore online clinic/video consultations are not required.</p>
<p><b>E. Health Information Systems</b></p> <p>What suppliers do you use for the following?</p> <ol style="list-style-type: none"> <li>i. PAS (Patient Administration System)</li> <li>ii. EPR (Electronic Patient Record)</li> <li>iii. eDMS (Electronic Document Management System)</li> </ol>	<p>All IT systems are provided and managed by our partner organisation SCW CSU.</p> <p>SCW CSU do not support any of these systems on behalf of BNSSG ICB.</p>



iv. RIS (Radiology Information System) v. Outward mailing service provider	
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***The information provided in this response is accurate as of 26 September 2022 and has been approved for release by Sarah Truelove, Deputy Chief Executive and Chief Finance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.***