

Reference: FOI.ICB-2223/062

Subject: Charities Accessing RIO Electronic Patient Records System (EPR)

*I can confirm that the ICB **does not hold the information requested**; please see responses below:*

QUESTION	RESPONSE
<p>1. Please could you provide me with the charities that you authorise to access (Rio electronic patient records (EPR) system)</p> <p>If you don't authorise charities, please could you provide me with the personal details of the person that does.</p> <p>Please could you provide me with the details to request access for the system from a professional standpoint.</p>	<p>Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) does not grant or allow access to the Rio electronic patient records (EPR system). This is authorised through our commissioned mental health acute provider Avon and Wiltshire Mental Health Partnership NHS Trust (AWP).</p> <p>We advise you to contact AWP directly for more information, contact details can be found via the following link: https://www.awp.nhs.uk/contact-us/freedom-information</p>

The information provided in this response is accurate as of 16 September 2022 and has been approved for release by Lisa Manson, Director of Performance and Delivery for NHS Bristol, North Somerset and South Gloucestershire ICB.