

Reference: FOI.ICB-2223/055

Subject: Paper Referral Forms/Letters

*I can confirm that the ICB **does hold some of the information requested**; please see responses below:*

QUESTION	RESPONSE
<p>1. How many paper referrals coming from GP practices have been processed for the period of 1 September 2021 - 31 August 2022 within your CCG or all CCGs that fall under your service?</p> <p>(If you have to provide the answer for more than one CCG, please provide separate answers for each of the CCGs that fall under your service).</p>	<p>BNSSG (Bristol, North Somerset and South Gloucestershire) Referral Service uses the NHS e-Referral System, therefore does not receive any paper referrals.</p> <p>The local acute trusts may have some services that are still using paper referral, who would be better placed to answer this question (i.e. dentistry etc.);</p> <ul style="list-style-type: none"> ➤ North Bristol NHS Trust (NBT) – https://www.nbt.nhs.uk/about-us/information-governance/freedom-information/request-information ➤ University Hospitals Bristol and Weston NHS Foundation Trust (UHBW) – https://www.uhbw.nhs.uk/p/how-we-use-your-data/freedom-of-information-foi-requests
<p>2. What were the reasons for printing out referral forms or letters and not completing the whole process electronically?</p>	<p>Please see above for how to contact the acute trusts.</p>



**Bristol, North Somerset
and South Gloucestershire**
Integrated Care Board

(If you have to provide the answer for more than one CCG, please provide separate answers for each of the CCGs that fall under your service).	
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The information provided in this response is accurate as of 1 September 2022 and has been approved for release by Dr Joanne Medhurst, Chief Medical Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.