

**Reference:** FOI.ICB-2223/048

**Subject:** Patient Transport Services

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

**QUESTION**

I have contacted various Hospital Trusts within your area to try and find out who covers the various contracted patient movements, either in/out of hospitals or transfers between hospitals, this will include OPD appointments, Admissions, Transfers and discharges.

The Trusts have stated that the CCG procures the various patient transport requirements for them, can you please complete the below table for all the NHS Hospital Trusts within your CCG, for the various types of patient movements you procure? Please include specialist Ambulances, High Dependency transfers/movements, NEPTS, Renal and Taxi options.

SA= Specialist Ambulance (including ECMO, Retrievals etc.

HD= High Dependency Ambulance

NEPTS= Non-Emergency patient Transport Services

TS= Taxi Service

R= Renal

MH= Mental Health Transport (all categories)

**RESPONSE**

NHS Hospital Trust	Contract providers Name	Transport service covered (cross out ones which do apply)	Contract end date	Contract length in years	Patient journeys per annum
Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB)	Ezec Medical	NEPTS	March 2024	7 years	Ezec Activity: Year 1 (2017/18) - 96091 Year 2 (2018/19) - 93922 Year 3 (2019/20) - 87416 Year 4 (2020/21) - 60404 Year 5 (2021/22) - 64890
BNSSG ICB	VCars (Veezu)	Renal Dialysis	March 2024	7 Years	VCars Activity: Year 1 (2017/2018) – 42804 Year 2 (2018/2019) – 38427 Year 3 (2019/2020) – 30042 Year 4 (2020/2021) – 40398 Year 5 (2021/2022) – 46604
Acute Trusts*	The ICB does not hold this information - SA and HD is managed by the Acute Trusts; NBT and UHBW*	Specialist Ambulance and High Dependency			

AWP	The ICB does not commission Mental Health Transport. Depending on the transport request this would be picked up by AWP** where the service user was an inpatient, or the local authority*** e.g. Bristol City Council, if the service user was subject to 117 after care	Mental Health Transport			
Acute Trusts	The ICB does not hold this information.	Taxi Services			

\*Acute Trusts:

- North Bristol NHS Trust (NBT) – <https://www.nbt.nhs.uk/about-us/information-governance/freedom-information/request-information>
- University Hospitals Bristol and Weston NHS Foundation Trust (UHBW) – <https://www.uhbw.nhs.uk/p/how-we-use-your-data/freedom-of-information-foi-requests>

\*\*Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) – <https://www.awp.nhs.uk/contact-us/freedom-information>

\*\*\* Local Authorities:

- Bristol City Council - <https://www.bristol.gov.uk/data-protection-foi/freedom-of-information-foi>
- North Somerset Council - <https://www.n-somerset.gov.uk/council-democracy/data-protection-freedom-information/freedom-information/about-freedom-information-foi>
- South Gloucestershire Council - <https://www.southglos.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/making-a-freedom-of-information-request/>

***The information provided in this response is accurate as of 7 September 2022 and has been approved for release by Lisa Manson, Director of Performance and Delivery for NHS Bristol, North Somerset and South Gloucestershire ICB.***