

Reference: FOI.ICB-2223/230

Subject: Website, Accessibility and Content

*I can confirm that the ICB **does hold the information requested**; please see responses below:*

QUESTION	RESPONSE
<p>Public Facing Website</p> <ol style="list-style-type: none"> 1. What CMS/software and version does your public facing website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7) 2. Is your public facing website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire? 3. When was your public facing website launched? 4. What are your separate budgets for hosting/supporting and development for your public facing website? 5. Which team/department/individual is responsible for maintaining your public facing website? 	<p>We have provided answers to this FOI for the BNSSG ICB website:</p> <ol style="list-style-type: none"> 1. WordPress 2. It is hosted and supported by a third party and the contract ends in March 2023. 3. It was launched in July 2022 4. Our overall budget for the ICB website is approximately £31,000, made up of £23,000 hosting/support and £8k development. 5. The ICB Communications Team, with support from all teams across the ICB.
<p>Digital Accessibility</p> <ol style="list-style-type: none"> 1. When was your public facing website last audited for accessibility compliance? 2. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites? 	<ol style="list-style-type: none"> 1. The website was audited for accessibility in July 2022 as part of its launch. Ongoing content added to the site is checked for accessibility compliance as and when it is added. 2. The ICB Communications Team and all teams/individuals who create documentation within the ICB.

<p>Website Content</p> <ol style="list-style-type: none">1. Do you work with external marketing/communications suppliers to create content for your public facing services?2. When was the last time you conducted a content audit on your website to remove outdated content?	<ol style="list-style-type: none">1. Yes, sometimes2. General content is checked on a regular basis and a full site audit was last conducted in July 22.
--	---

The information provided in this response is accurate as of 24 March 2023 and has been approved for release by Jen Bond, Deputy Director of Communications and Engagement for NHS Bristol, North Somerset and South Gloucestershire ICB.