

Reference: FOI.ICB-2223/154

Subject: NHS App to make GP Appointments

*I can confirm that the ICB **does hold some of information requested**; please see responses below:*

| QUESTION | RESPONSE |
|--|---|
| <p>One of the functions of the NHS App is to be able to make an appointment to see your GP.</p> <p>For the City of Bristol, please advise for which GP Practices patients are currently able to use the NHS App to make an appointment to see (in person) a Doctor at the practice with which the patient is registered.</p> | <p>Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) does not hold information about which practices have used the NHS app to book a face-to-face appointment with a Doctor.</p> <p>We are able to identify that at the following practices the NHS app can be used to make an appointment at the practice:</p> <ul style="list-style-type: none">Bedminster Family PracticeBeechwood Medical PracticeBirchwood Medical PracticeBridge View MedicalCharlotte Keel Medical PracticeCrest Family PracticeEast Trees Health CentreFireclay HealthFishponds Family PracticeGrange Road SurgeryGreenway Community PracticeHartwood Healthcare |



**Bristol, North Somerset
and South Gloucestershire**
Integrated Care Board

| | |
|--|--|
| | Horfield Health Centre Lawrence Hill Health Centre Pembroke Rd Surgery Pioneer Medical Group Priory Surgery Sea Mills Surgery Shirehampton Group Practice Southmead & Henbury Family Practice Stockwood Medical Centre Student Health Service The Family Practice The Lennard Surgery The Old School Surgery Wellspring Surgery Westbury-on-Trym Practice Whiteladies Medical Group |
| If this functionality is temporarily unavailable for any of the practices in Bristol, please advise when the function is anticipated to be made available. | The ICB is unable to give a date for this, but we are working on a programme to promote to and support practices to make use of the NHS app and its functionality to improve access for patients. |

The information provided in this response is accurate as of 9 January 2023 and has been approved for release by David Jarrett, Director of Integrated and Primary Care for NHS Bristol, North Somerset and South Gloucestershire ICB.