

**Reference: FOI.ICB-2223/153**

**Subject: ICB FOI Team**

*I can confirm that the ICB **does hold the information requested**; please see responses below:*

QUESTION	RESPONSE
<p>1. What is the identity of the person, or persons, who have been corresponding from behind the wall of 'Freedom of Information Team'?</p>	<p>NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) Freedom of Information team has three members:</p> <p>Sarah Carr, Corporate Secretary Lucy Powell, Corporate Support Officer Sarah Nicholson, Information Rights Coordinator</p> <p>These members of staff respond to emails through the FOI inbox that uses the sign off 'Freedom of Information Team'.</p> <p>These individuals have been in post since 2018. (On 1<sup>st</sup> July 2022 BNSSG ICB was formed, prior to this, and from 2018, it was NHS BNSSG Clinical Commissioning Group.)</p>
<p>2. Is there a purpose for not wishing to present an identifying feature, eg a first name, as used by other public organisations?</p>	<p>The FOI team uses a generic inbox and signature for emails as members of our team have previously been subjected to personal abuse via email and the NHS has a zero-tolerance policy on this issue. The use of a generic inbox also provides resilience for the service when individuals are not working.</p>

<p>3. How many people in your dept. including agency workers, have been using this guise/emblem - using it for anonymous communication to the public - in the last year?</p>	<p>See response to question one - three members of staff have access to and respond to emails with the sign off Freedom of Information Team.</p>
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***The information provided in this response is accurate as of 6 January 2023 and has been approved for release by Rob Hayday, Associate Director of Corporate Services for NHS Bristol, North Somerset and South Gloucestershire ICB.***