

Reference: FOI.ICB-2223/114

Subject: Virtual wards

*I can confirm that the ICB **does hold the information requested**; please see responses below:*

QUESTION	RESPONSE
We would like to get the following data on the contracts your ICB has with independent providers:	
1. Do you use virtual wards in your trusts? (Y/N)	Yes
2. If you are not currently using virtual wards, are you planning on using them in the future?	n/a
3. How many virtual ward beds do you have?	Circa 80 (depending on acuity)

<p>4. Can you please specify how many virtual wards you have by speciality (respiratory care, cardiology care, diabetes care, stroke care, renal care, pre/post operative care services, other)?</p>	<p>Five virtual wards are in operation at the moment: Respiratory Hospital@Home – step down from hospital care Out Patient Antibiotic Service (known as OPAT) Heart Failure Frailty</p>																																										
<p>5. How many patients have been admitted in virtual wards in 2017, 2018, 2019, 2020, 2021, and 2022?</p>	<table border="1"> <thead> <tr> <th>Pathway</th> <th>2017</th> <th>2018</th> <th>2019</th> <th>2020</th> <th>2021</th> <th>2022</th> </tr> </thead> <tbody> <tr> <td>ARI</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>223</td> <td>134</td> </tr> <tr> <td>Frailty</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td><10</td> </tr> <tr> <td>Hosp@Home</td> <td>0</td> <td>493</td> <td>726</td> <td>572</td> <td>501</td> <td>362</td> </tr> <tr> <td>OPAT</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>18</td> <td>310</td> </tr> <tr> <td>Heart Failure</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td><10</td> </tr> </tbody> </table> <p>In line with ICO (Information Commissioners Office) guidance and the ICB FOI Policy numbers less than 10 (<10) have been removed to ensure that data is not personally identifiable.</p>	Pathway	2017	2018	2019	2020	2021	2022	ARI	0	0	0	0	223	134	Frailty	0	0	0	0	0	<10	Hosp@Home	0	493	726	572	501	362	OPAT	0	0	0	0	18	310	Heart Failure	0	0	0	0	0	<10
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<p>6. Which virtual ward software providers do you work with?</p>	<p>Doccla, In Healthcare</p>																																										
<p>7. Do you have the values and durations of the contracts with the virtual ward software providers for 2019, 2020, 2021 and 2022?</p>	<p>InHealthCare was in place from December 2022 and the contract expires in early January 2023. £98,700 for year one and year extension cost an additional £25,000.</p> <p>Doccla won the contract for a three-year term on 1st September 2022. Since October 2022 all patients that would have previously been monitored on InHealthCare were instead monitored using Doccla.</p>																																										



**Bristol, North Somerset
and South Gloucestershire**

Integrated Care Board

	Year 1 estimated charge of £109,500 (£60,000 licence charge plus purchase of devices) for the non-optional services. Prices fixed for the first three year period.
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The information provided in this response is accurate as of 2 December 2022 and has been approved for release by Deborah El-Sayed, Director of Transformation and CDIO for NHS Bristol, North Somerset and South Gloucestershire ICB.