

Bristol, North Somerset and South Gloucestershire Integrated Care Board

Reference: FOI.ICB-2223/006

Subject: Non-emergency Patient Transport

I can confirm that the ICB **does hold some of the information requested**; please see responses below:

QUESTION	RESPONSE
1: Bristol Commissioning Group, commission non-emergency patient transport from a number of ambulance transport providers. I would like to know when the current contract ends with all ambulance transport providers please.	Ezec Medical – March 2024 VCars (Veezu) – Renal Dialysis Transport – March 2024
2: I would like to know the current annual financial spend on non-emergency patient transport please.	 Ezec Medical - The contract value is £4,919,000 per year. April 2021- March 2022 actual spend was £5,175,537 as it included covid costs and extra-contractual journeys. Vcars – The contract value is £675,767 per year. The actual spend for the financial year 1 April 2021 - 31 March 2022 was £915,243 due to covid costs and additional journeys over contracted totals.
3: I would like to know the non-emergency patient transport journey volumes on an annual basis and broken down into monthly elements please.	Ezec Activity: Year 1 (2017/18) - 96091 Year 2 (2018/19) - 93922 Year 3 (2019/20) - 87416 Year 4 (2020/21) - 60404 Year 5 (2021/22) - 64890
	VCars Activity: Year 1 (2017/2018) - 42804



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	Year 2 (2018/2019) - 38427 Year 3 (2019/2020) - 30042 Year 4 (2020/2021) - 40398 Year 5 (2021/2022) – 46604 For monthly activity breakdowns please contact the providers directly.
4: I would like to know when the new tender date is for the non- emergency patient transport contracts to be commissioned by Bristol Clinical Commissioning Group.	The contract for non-emergency patient transport expires 31 March 2024. The ICB is currently reviewing transport and it is expected that contesting the service will be initiated during Q3 (Oct-Dec) / Q4 (Jan-Mar) of 2022/23 financial year.

The information provided in this response is accurate as of 20 July 2022 and has been approved for release by Helena Fuller, Deputy Director of Commissioning (Contracts and Performance) for NHS Bristol, North Somerset and South Gloucestershire ICB.