

BNSSG Link GP Meeting

November 2022



Service transition
New Topics
Current service
Understand needs

Intro: Dr Ben Burrows

- 3 sessions Named GP Safeguarding since 2019 (Bristol and North Somerset)
- 4 session GP in Bristol
- 3 sessions Clinical Lead for Quality & Governance since 2021
- Trained, but not practicing as a barrister



Intro: Dr Marie McVeigh

- 2 sessions Named GP Safeguarding since 2022 (South Glos and North Somerset)
- 2 sessions Locum GP across Gloucestershire & Cheltenham
- 4 sessions Adoption Medical Advisor (Glos)



Intro: Katie Thomas

- New to the ICB team since October 2022
- Named Nurse for all age safeguarding in Primary Care



What we will cover



ANY LEARNING



TRAINING EVENTS



Q&A

Key themes at this time

Self-Neglect SAR

ICONcope

'Stop Adult Abuse' Week 2022

Concerning injuries in mobile
children

How to refer to Social Care

Self Neglect

[SAR final report](#)

[SAR learning brief](#)

Safeguarding Adults Review (SAR) from South Glos
October 2022 - Mr D

50 Year old man with paranoid schizophrenia and
depression

Died in 2021 from suicide

Self-neglect was not recognised at the time

Learning from SAR: awareness of self-neglect,
consider isolation and low social contact with others

Importance of multi-agency approach

IconCope



Infant crying is normal



Comforting methods can help



It's OK to walk away



Never, ever shake a baby



Remember to **Pause at the Door** when checking on a crying baby, if you are feeling stressed. If you need help please speak to someone.

You can speak to someone such as your family, friends, Midwife, GP or Health Visitor.



[ICON resources](#)

'Stop Adult Abuse' Week

21 - 27 November 2022

Theme this year: Responding
to Contemporary
Safeguarding Challenges

[Stop Adult Abuse Week 2022 -
Week of Workshops](#)

Non Accidental Injury in Mobile Children

The ICB undertook a 'single agency review' (SAR) of a child who was taken into care following identification of NAI and neglect. Learning points identified for primary care:

This young child had been admitted to hospital with injuries suspected to be caused by NAI. A full survey and examination was undertaken, findings included extensive bruising to the face and abdomen, as well as old rib fractures seen on imaging.

On review of the medical records from hospital, health visitors and primary care it was found that the child had been seen in the GP surgery with bruising to his ear one month prior to admission. Detailed review of primary care involvement was undertaken.

- Good practice highlighted**
- Monthly safeguarding meeting embedded in practice to discuss safeguarding concerns.
 - GP surgery responded quickly to request from parent for a review of ear infection / injury.
 - GP surgery offered virtual review with photos & escalated to a f2f appointment rapidly same day.
 - Documentation of consultation was detailed & included full body examination.
 - Suspicion of NAI correctly considered due to the location of bruising & unclear mechanism.

- Recommendations**
- Use of 'family links' template on EMIS.
 - All professionals to exercise professional curiosity regarding family history, documenting who lives in the home and the roles of adults in the child's life.
 - Consider bruising patterns; need to document detailed history and mechanism of injury.
 - When practitioners are concerned about a NAI injury, this should be escalated immediately as per practice policy and referral must be made to Children's Social Care as soon as possible via Local Authority/ Council referral pathways.
 - If there is doubt about the cause of an injury where NAI is not evident, a second opinion can be sought from the Duty community paediatrician.

- Themes**
- Professional Curiosity
 - Bruising patterns
 - Documentation
 - Referral timing & process
 - Importance of information sharing across health providers

- ICB actions**
- Review & publish new NAI guidance on Remedy website.
 - Review & publish new Primary Care Child Protection SOP.
 - Awaiting updated policy of NAI in non-mobile infants/babies.
 - Practice visit offered for staff support & training following completion of SAR.

- ICB will be producing guidance on 'Concerning Injuries in Mobile Children'
- Developing a pathway on responding to NAI in mobile children and arranging a CP medical with Community Paediatrician

Bristol safeguarding referrals

Adults

Written referral form online:

[Safeguarding adults form for professionals](#)

This is a form for professionals who suspect that an adult in Bristol with care and support needs is at risk of harm from others due to abuse or neglect, or at risk of self-neglect but their health or welfare is not in immediate danger.

Professionals must complete the form as fully as possible.

A lack of information may cause a delay and can leave a person unsafe.

Children

'First Response' for [professionals](#) working with children:

- **Make a written [referral](#) online**
- [Advice](#) about making a referral (Families in Focus)
- [Consent](#) and information sharing
- [Request](#) information from First Response

If you're concerned that a child (under 18) is at risk of being abused or neglected contact the First Response team on **0117 903 6444**.

OOH - Emergency Duty Team on 01454 615 165.

South Glos safeguarding referrals

Welcome to South Gloucestershire Safeguarding

If you are worried about a child, young person or adult, who you think is being abused or neglected – [REPORT IT](#)

- **'ART': access and response team**
- **Adults** In hours 01454 868007
- OOH 01454 615165
- **Children** In hours 01454 866000
- OOH 01454 615165
- **Written referrals via ART** the '[help request form](#)'



Safeguarding Board



Children's Partnership

Concerned about an adult?

01454 868007 - Monday to Friday 9am - 5pm

01454 615165 - Out of hours and at weekends

In an emergency please ring 999

Concerned about a child?

01454 866000 - Monday to Thursday 9am - 5pm

01454 866000 - Friday 9am - 4.30pm

01454 615165 - Out of hours and at weekends

In an emergency please ring 999

North Somerset safeguarding referrals

Adults

North Somerset Safeguarding Adults Board [link](#)

Care Connect: 01275 888801 (Weekdays 8-6)

Duty Team: 01454 615165 (OOH)

Raise a Safeguarding Adults Concern:
[written referral form](#)

Children

North Somerset Safeguarding Children's Board: [link](#)

Level 1 and 2: Early Help and universal services

Level 3: Family Wellbeing

Level 4: Children's Social Care Services

The **Front Door** uses a [written referral form](#) known as 'request for support' to allocate cases.

Connect Care: 01275 888808 (Weekdays 8-5)

Duty Team: 01454 615165 (OOH)

Safeguarding Level 3 Training

- All GPs & primary care staff need to ensure that they have adequate training in safeguarding which is appropriate to their role. This is quite a complex area which often causes some confusion.
- The **ICD** gives definitive guidance: [Intercollegiate Document: Adult Safeguarding - Roles and Competencies for Health Care Staff](#)
- The **RCGP** also produced a useful summary: [RCGP primary care safeguarding training requirements](#)
- **ONLINE** training recommended via the [e-LFH website](#)
 - ✓ Search '**Safeguarding Adults module**' → Links to futures website → Sign up for free via your nhs.net email account
 - ✓ For children it's the same: Search '**Safeguarding Children & Young People**'
 - ✓ Provides the certificate for your ePortfolio / appraisal

Safeguarding Level 3 Training

You can access L3 training via your local authority, adults safeguarding partnership or children's safeguarding board locally.

The majority of training is now online via modules/ webinars/ safeguarding meetings.

When you require an update for multidisciplinary, **interactive training** (every 3 years) the ICB team will also provide L3 sessions as follows:

- **Adults - Fri Dec 9th, 2022, 09:00-12:00**
- **Children - Fri March 10th, 2023, 09:00-12:00**
- Adults - Fri June 9th, 2023, 09:00-12:00
- Children - Fri Sept 8th, 2023, 09:00-12:00

To apply please email: bnssg.safeguardingadmin@nhs.net

Link GP meetings | GP Q+A sessions

Link GP meetings 2023

1-2:30 pm

- Bristol - Tues 16th May 2023
- South Glos - Wed 17th May 2023
- North Som - Fri 19th May 2023

GP Q+A sessions

1-2 pm

- Wed Dec 14th
- Fri Jan 20th
- Fri Feb 24th
- Wed March 22nd
- Tues April 25th

Final Bits

Contact us:

bnssg.safeguardingadmin@nhs.net

Receive lots of individual emails about patients/queries

We provide a 'guiding critical friend' voice to help navigate the system

We can not dictate actions or hold clinical responsibility for individual cases

Response times may not match clinical need at times, we are not an emergency service

Q&A



ANYTHING YOU
WOULD LIKE TO
DISCUSS



HOT TOPICS



CONCERNS



LEARNING NEEDS



Thank you