BNSSG Link GP Meeting

November 2022

Service transition New Topics Current service Understand needs

## Intro: Dr Ben Burrows

- 3 sessions Named GP Safeguarding since 2019 (Bristol and North Somerset)
- 4 session GP in Bristol
- 3 sessions Clinical Lead for Quality & Governance since 2021
- Trained, but not practicing as a barrister



### Intro: Dr Marie McVeigh

- 2 sessions Named GP Safeguarding since 2022 (South Glos and North Somerset)
- 2 sessions Locum GP across Gloucestershire & Cheltenham
- 4 sessions Adoption Medical Advisor (Glos)



### Intro: Katie Thomas

- New to the ICB team since October 2022
- Named Nurse for all age safeguarding in Primary Care



### What we will cover



#### ANY LEARNING TRAINING EVENTS

Q&A

## Key themes at this time

Self-Neglect SAR

ICONcope

'Stop Adult Abuse' Week 2022

Concerning injuries in mobile children

How to refer to Social Care

# Self Neglect

SAR final report

SAR learning brief

Safeguarding Adults Review (SAR) from South Glos October 2022 - Mr D

50 Year old man with paranoid schizophrenia and depression

Died in 2021 from suicide

Self-neglect was not recognised at the time

Learning from SAR: awareness of self-neglect, consider isolation and low social contact with others

Importance of multi-agency approach

### IconCope



Infant crying is normal



help

Comforting It's OK to w methods can away

It's OK to walk

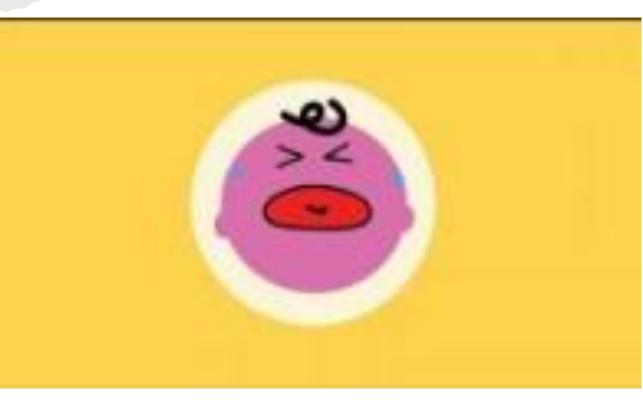
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Never, ever shake a baby



Remember to Pause at the Door when checking on a crying baby, if you are feeling stressed. If you need help please speak to someone. You can speak to someone such as your family, friends, Midwife, GP or Health

Visitor.



#### **ICON resources**

21 – 27 November 2022

'Stop Adult Abuse' Week

Theme this year: Responding to Contemporary Safeguarding Challenges

<u>Stop Adult Abuse Week 2022 -</u> <u>Week of Workshops</u>

### Non Accidental Injury in Mobile Children

The ICB undertook a 'single agency review' (SAR) of a child who was taken into care following identification of NAI and neglect. Learning points identified for primary care:

This young child had been admitted to hospital with injuries suspected to be caused by NAI. A a full survey and examination was undertaken, findings included extensive bruising to the face and abdomen, as well as old rib fractures seen on imaging.

On review of the medical records from hospital, health visitors and primary care it was found that the child had been seen in the GP surgery with bruising to his ear one month prior to admission. Detailed review of primary care involvement was undertaken.

#### Good practice highlighted

- Monthly safeguarding meeting embedded in practice to discuss safeguarding concerns.
- GP surgery responded quickly to request from parent for a review of ear infection / injury.
- GP surgery offered virtual review with photos & escalated to a f2f appointment rapidly same day.
- Documentation of consultation was detailed & included full body examination.
- Suspicion of NAI correctly considered due to the location of bruising & unclear mechanism.

#### Recommendations

- Use of 'family links' template on EMIS.
- All professionals to exercise professional curiosity, regarding family history, documenting who lives in the home and the roles of adults in the child's life.
- Consider bruising patterns; need to document detailed history and mechanism of injury.
- When practitioners are concerned about a NAI injury, this should be escalated immediately as per practice policy and referral must be made to Children's Social Care as soon as possible via Local Authority/ Council referral pathways.
- If there is doubt about the cause of an injury where NAI is not evident, a second opinion can be sought from the Duty community paediatrician.

#### Themes

- Professional Curiosity
- Bruising patterns
- Documentation
- Referral timing & process
- Importance of information sharing across health providers

#### ICB actions

- Review & publish new NAI guidance on Remedy website.
- Review & publish new Primary Care Child Protection SOP.
- Awaiting updated policy of NAI in non-mobile infants/babies.
- Practice visit offered for staff support & training following completion of SAR.

- ICB will be producing guidance on 'Concerning Injuries in Mobile Children'
- Developing a pathway on responding to NAI in mobile children and arranging a CP medical with Community Paediatrician

Shaping better health

## Bristol safeguarding referrals

#### Adults

#### Written referral form online:

Safeguarding adults form for professionals

This is a form for professionals who suspect that an adult in Bristol with care and support needs is at risk of harm from others due to abuse or neglect, or at risk of self-neglect but their health or welfare is not in immediate danger.

Professionals must complete the form as fully as possible.

A lack of information may cause a delay and can leave a person unsafe.

#### Children

**'First Response'** for <u>professionals</u> working with children:

- Make a written <u>referral</u> online
- <u>Advice</u> about making a referral (Families in Focus)
- <u>Consent</u> and information sharing
- <u>Request</u> information from First Response

If you're concerned that a child (under 18) is at risk of being abused or neglected contact the First Response team on **0117 903 6444.** 

OOH - Emergency Duty Team on 01454 615 165.

### South Glos safeguarding referrals

- 'ART': access and response team
- Adults In hours 01454 868007
- OOH 01454 615165
- Children In hours 01454 866000
- OOH 01454 615165
- Written referrals via ART the 'help request form'

Welcome to South Gloucestershire Safeguarding , ou are worried about a child, young person or adult, who you think is being abused or neglected – <u>REPORT IT</u>



Concerned about an adult? 1454 868007 - Monday to Friday 9am - 5pm 1454 615165 - Out of hours and at weekends In an emergency please ring 999 Concerned about a child? 01454 866000 - Monday to Thursday 9am - 5pm 01454 866000 - Friday 9am - 4.30pm 01454 615165 - Out of hours and at weekends In an emergency please ring 999

## North Somerset safeguarding referrals

#### **Adults**

North Somerset Safeguarding Adults Board <u>link</u>

Care Connect: 01275 888801 (Weekdays 8-6) Duty Team: 01454 615165 (OOH)

Raise a Safeguarding Adults Concern: written referral form

#### Children

North Somerset Safeguarding Children's Board: link

Level 1 and 2: Early Help and universal services Level 3: Family Wellbeing Level 4: Children's Social Care Services

The **Front Door** uses a <u>written referral form</u> known as 'request for support' to allocate cases.

Connect Care: 01275 888808 (Weekdays 8-5) Duty Team: 01454 615165 (OOH)



- All GPs & primary care staff need to ensure that they have adequate training in safeguarding which is appropriate to their role. This is quite a complex area which often causes some confusion.
- The ICD gives definitive guidance: Intercollegiate Document: Adult Safeguarding Roles and Competencies
  for Health Care Staff
- The **RCGP** also produced a useful summary: <u>RCGP primary care safeguarding training requirements</u>
- **ONLINE** training recommended via the <u>e-LFH website</u>
  - ✓ Search 'Safeguarding Adults module' → Links to futures website → Sign up for free via your nhs.net email account
  - ✓ For children it's the same: Search 'Safeguarding Children & Young People'
  - ✓ Provides the certificate for your ePortfolio / appraisal

## Safeguarding Level 3 Training

You can access L3 training via your local authority, adults safeguarding partnership or children's safeguarding board locally.

The majority of training is now online via modules/ webinars/ safeguarding meetings.

When you require an update for multidisciplinary, **interactive training** (every 3 years) the ICB team will also provide L3 sessions as follows:

- Adults Fri Dec 9<sup>th</sup>, 2022, 09:00-12:00
- Children Fri March 10<sup>th</sup>, 2023, 09:00-12:00
- Adults Fri June 9<sup>th</sup>, 2023, 09:00-12:00
- Children Fri Sept 8<sup>th</sup>, 2023, 09:00-12:00

To apply please email: <u>bnssg.safeguardingadmin@nhs.net</u>

### Link GP meetings | GP Q+A sessions

### Link GP meetings 2023 1-2:30 pm

- Bristol Tues 16th May 2023
- South Glos Wed 17<sup>th</sup> May 2023
  - North Som Fri 19<sup>th</sup> May 2023

**GP Q+A** sessions

### 1-2 pm

- Wed Dec 14<sup>th</sup>
  - Fri Jan 20<sup>th</sup>
  - Fri Feb 24<sup>th</sup>
- Wed March 22<sup>nd</sup>
- Tues April 25<sup>th</sup>

# Final Bits

Contact us:

bnssg.safeguardingadmin@nhs.net

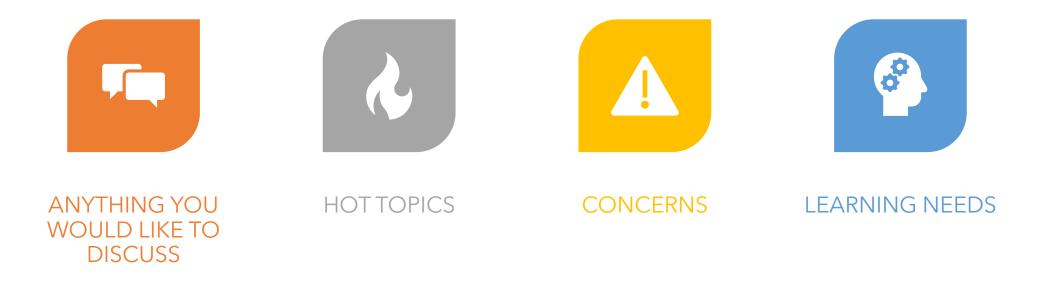
Receive lots of individual emails about patients/queries

We provide a 'guiding critical friend' voice to help navigate the system

We can not dictate actions or hold clinical responsibility for individual cases

Response times may not match clinical need at times, we are not an emergency service







### Thank you