

You have been asked to have an urgent hospital appointment



Why has this happened?

Your GP practice is worried about your symptoms or test results and a hospital appointment will help to find out what is wrong.



It is important to be seen as soon as possible in case you need any treatment.

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Your doctor will have sent all your details to the hospital already.



They might have also asked you to go for some other tests.



We know you might be worried, but it is very important to go for these tests.



Some things are safe to leave for a while, others need to be seen more urgently.



So, someone from the hospital team will call you to talk about what happens next.



If you have not heard from the hospital in one week then please call to ask what is happening. See the list on the next page.

Who to call



North Bristol Trust: Southmead Hospital Call: 0117 414 0538

University Hospitals Bristol and Weston: Bristol sites



If it is about skin problems call: **0117 342 3277**.



For everything else call: **0117 342 7641** or **0117 342 7644.**



If you get the answer phone please leave a message with your name, date of birth and telephone number.



University Hospitals Bristol and Weston: Weston General Hospital

01934 647227

Some of the questions people ask



Will I need any tests? If I do, what tests will I need? Should someone come with me to the tests?



Will I need to stay in hospital?



When will I find out the results of the tests? Who will tell me?



What happens next?



We know this is all very worrying. but there are some things you can do to stay well.



Eating healthy foods



Getting regular exercise



Asking your family and friends for help



If you need to speak to someone please call your GP practice for support.