

Complete & Incomplete Responses

Period: 01 October 14 to 31 October 14

PATIENT SATISFACTION QUESTIONNAIRES - SUMMARY ANALYSIS

<p>How likely are you to recommend our service (Treatment Centre) to friends and family if they needed similar care or treatment?</p> <p>1103 patients sampled</p>	<p>Patient Satisfaction</p> <p>99 %</p>
<p>Beforehand, did a member of staff answer your questions about the operation or procedure in a way you could understand?</p> <p>452 patients sampled</p>	<p>Patient Satisfaction</p> <p>99 %</p>
<p>Did you find someone on the Treatment Centre staff to talk to about your worries and fears?</p> <p>887 patients sampled</p>	<p>Patient Satisfaction</p> <p>97 %</p>
<p>Did you have confidence and trust in the staff treating you?</p> <p>833 patients sampled</p>	<p>Patient Satisfaction</p> <p>99 %</p>
<p>How would you rate the food?</p> <p>150 patients sampled</p>	<p>Patient Satisfaction</p> <p>87 %</p>
<p>Overall, did you feel you were treated with respect and dignity while you were in the Treatment Centre?</p> <p>673 patients sampled</p>	<p>Patient Satisfaction</p> <p>100 %</p>
<p>Were you given enough privacy when discussing your condition or treatment?</p> <p>1036 patients sampled</p>	<p>Patient Satisfaction</p> <p>98 %</p>
<p>Were you involved as much as you wanted to be in decisions about your care and treatment?</p> <p>873 patients sampled</p>	<p>Patient Satisfaction</p> <p>98 %</p>