

Complete & Incomplete Responses

Period: 01 October 14 to 31 October 14

PATIENT SATISFACTION QUESTIONNAIRES - SUMMARY ANALYSIS

<p><b>How likely are you to recommend our service (Treatment Centre) to friends and family if they needed similar care or treatment?</b></p> <p>121 patients sampled</p>	<p>Patient Satisfaction</p> <p><b>99 %</b></p>
<p><b>Beforehand, did a member of staff answer your questions about the operation or procedure in a way you could understand?</b></p> <p>78 patients sampled</p>	<p>Patient Satisfaction</p> <p><b>97 %</b></p>
<p><b>Did you find someone on the Treatment Centre staff to talk to about your worries and fears?</b></p> <p>120 patients sampled</p>	<p>Patient Satisfaction</p> <p><b>98 %</b></p>
<p><b>Did you have confidence and trust in the staff treating you?</b></p> <p>120 patients sampled</p>	<p>Patient Satisfaction</p> <p><b>99 %</b></p>
<p><b>Do you feel that you were adequately informed about uses of your personal information?</b></p> <p>41 patients sampled</p>	<p>Patient Satisfaction</p> <p><b>91 %</b></p>
<p><b>Overall, did you feel you were treated with respect and dignity while you were in the Treatment Centre?</b></p> <p>120 patients sampled</p>	<p>Patient Satisfaction</p> <p><b>100 %</b></p>
<p><b>Were you given enough privacy when discussing your condition or treatment?</b></p> <p>120 patients sampled</p>	<p>Patient Satisfaction</p> <p><b>99 %</b></p>
<p><b>Were you involved as much as you wanted to be in decisions about your care and treatment?</b></p> <p>120 patients sampled</p>	<p>Patient Satisfaction</p> <p><b>98 %</b></p>