

Healthier Together



Improving health and care in Bristol,
North Somerset and South Gloucestershire

BNSSG Primary Care Strategy Primary Care Commissioning Committee September 2020 Update





BNSSG Primary Care Strategy Priorities – Pre-Covid

**Our Values and Priorities:
A personal approach.**

**Population health need: people, patients, their families, their carers,
staff**

Models of Care

Quality & Resilience

- Value based healthcare
- General Practice and 24/7 Primary Care resilience and sustainability
- Focus on improving quality for all primary care
- Personalised and Population Health outcomes
- Patient experience
- Patient safety
- Clinical effectiveness

**Integrated Care ICS BNSSG (System)
(Alliance of all our providers)**

Community Services

- Acute & Reactive Care
- Specialist Advice & Support

Sevenside Integrated Urgent Care Service

X3 Local Authorities
Voluntary Sector
Acute Care Collaboration
Urgent Care
Mental Health
Children & Young People

**Integrated Care Partnerships
Integrated Locality Teams (Place)**

Primary Care

General Practice
Community Pharmacy
Sevenside IUC
Dental
Optometry

**General Practice (Local leadership role)
(Neighbourhood)**

Primary Care Networks
Practices
Local Council Wards

Making the best use of our resources

Prevention
Supported Self Care
Personalised Care
Anticipatory Care
Signposting and Social Prescribing
Health Inequalities
Unwarranted variation
Information Sharing
Continuity of Care
MDTs
Care Closer to Home
Out of hospital model
24/7 Primary Care
Same Day Urgent Care
Integrated Urgent Care
Long term condition management
Meds Optimisation + reducing problematic polypharmacy

Infrastructure

	Digital	Estates	Developing the Workforce	Funding
Enablers	GP IT Digital Transformation Local Shared Care Record Primary Care/Sevenside Integration/Flow e.g. 111/ GP Direct Booking	Locality Hubs Use of Community Space Sevenside IUC Service Face to Face Treatment Centres + Home and Telephone Clinical Assessment Service	Recruitment & Retention Education/ Training Hubs Practice resilience/ skill mix GP Nursing 10 point plan Time for care Developing the pipeline	Primary Care and Community Investment Standard including PCN DES Funding Gain share opportunities



What we have achieved so far



1. Models of Care

Health Inequalities

Development of a pragmatic approach to support general practice to identify and manage vulnerable patients

PCNs

- A focus on key areas of the maturity matrix – expanding our approach to population health management and engaging with communities
- Engagement of PCNs in shaping the future of ICPs and developing integrated care
- Expansion of leadership development opportunities beyond the current Clinical Directors

Community Pharmacy

Community Pharmacist Consultation Service (CPCS): 127 pharmacists live and 39 practices live, averaging 27GP referrals per day

Patient Group Directions (PGDs): 62 pharmacies live and 411 PGDS

2. Quality and resilience

Continuation of the successful resilience approach for early identification and support to practices for improvement plans:

BNSSG has 4 Practices with an Overall 'Outstanding' Rating and 69 Practices with a 'Good' rating

Ongoing Time For Care work

Continued delivery against the GPN 10 Point Plan

Detailed plan in place to support identification of patients with LD and uptake and quality of Annual Health Checks

Work in place for maximising uptake of vaccination programmes and cervical screening

3. Primary Care Digital

100% of practices enabled for remote working

100% HSCN upgrade for practices

100% of practices implemented video consultations

85% of practices implemented online consultations

96% of practices fully configured for 111 Direct Booking

Development and implementation of personalised care plan template for Care Homes

Digital inclusion plan developed



Looking ahead



Key areas of focus

- ICP/ICS Development
- Primary Care Capacity Modelling and Primary Care Access
- 111 First
- Phase 3
- Health Inequalities
 - Prevention
 - Vulnerable and shielded
 - Digital inclusion
- PCN Maturity, Additional Roles and OD
- Full roll out of Community Pharmacist Consultation Service
- Care Homes Support
- Mental Health
- Further integration with voluntary and community services
- Updated communication and engagement plan
 - Citizens panel
 - Listening events
 - Targeted approach



Taking the Strategy forward

- Further structure and governance discussions
- Continued work with identified patient groups
- Further develop measures of success to demonstrate impact –
Outcomes Based Framework
- Regular review of the strategy as new models continue to develop

Healthier Together



Improving health and care in Bristol,
North Somerset and South Gloucestershire

