

BNSSG Primary Care Commissioning Committee (PCCC)

Date: 28th January 2020

Time: 9.00am – 11.35am

Location: The Vassall Centre, Gill Avenue, Bristol, BS16 2QQ

Agenda Number :	14
Title:	Contracts and Performance Report
Purpose: For Information	
Key Points for Discussion:	
The purpose of this paper is to update the Committee on the status of BNSSG primary care contracts and provide a summary of performance issues.	
Recommendations:	The Committee are asked to note the contents of this report for information
Previously Considered By and feedback :	Not Applicable
Management of Declared Interest:	Not Applicable
Risk and Assurance:	There are no specific risks highlighted in this paper this month. Any risks associated with contractual changes will be highlighted via separate papers
Financial / Resource Implications:	There are no specific financial resource implications highlighted within this paper. Any contractual change requests will be considered via separate papers and will include any relevant financial implications.
Legal, Policy and Regulatory Requirements:	There are no specific legal implications highlighted within this paper. Any contractual change requests will be considered via separate papers and will include any relevant legal implications.
How does this reduce Health Inequalities:	Monitoring of Primary Care performance alongside practice demographic information will help to highlight areas of variation of services, which will then be addressed accordingly.

How does this impact on Equality & diversity	Monitoring of Primary Care performance alongside practice demographic information will help to highlight areas of variation of services, which will then be addressed accordingly.
Patient and Public Involvement:	Whilst there has not been consultation and communication with the public in the production of this paper, patient experience and public involvement is recognised as an important factor in reviewing and gaining assurance regarding primary care services.
Communications and Engagement:	There are no specific communication issues highlighted as a result of this paper. Any contractual change requests that require further engagement will be highlighted via separate papers.
Author(s):	Louisa Darlison and Steph Maidment, Senior Contract Managers, Primary Care
Sponsoring Director / Clinical Lead / Lay Member:	Lisa Manson, Director of Commissioning

Agenda item: 14

Report title: Contracts and Performance Report January 2020

1. Background

The paper provides a summary of the contractual status of the contracts held across the Primary Care Contract portfolio. This includes all GMS / PMS and APMS contracts as well as the locally commissioned Improving Access to General Practice Contract.

2. Current Contracts

CCG	APMS	PMS*	GMS	Total
Bristol, North Somerset and South Gloucestershire (BNSSG)	8**	63	10	81

*NHS England has offered new contracts to all PMS practices

**APMS contract for SAS included

a. Single handed Contractors holding GMS/PMS contracts

Practice	Code	List Size (01/01/19)	Contract Type
Monks Park Surgery (Langton)	L81669	5,718	PMS

The Monks Park Variation has now been issued for signature.

There are early indications that an additional practice is set to become single handed, however, the CCG are yet to be formally notified and therefore no contract variation has been prepared.

3. National Variation October 2019

Following the publication of the GMS and PMS Regulations 2019 amendment, a national variation has now been published for all GMS and PMS contracts. The Primary Care Contracts team will now issue to each contract holder. The changes included in the variation include:

- Requirements to protect a minimum of 1 appointment per 3,000 list size for 111 direct booking
- Conditions relating to the participation of Primary Care Network activities including data sharing, participation at meetings and provision of information relating to registered patients.

The contents of the variation came into effect from 1 October 2019.

4. Procurements/Contract Expiries

a. APMS Contract Expiries

Practice	Locality	Contract Type	Agreed End date	Notes
Horizon Health (Weston)	North Somerset	APMS	31/10/19 Proposed 12/06/2020	Variation to 12/06/20 out for signature
Charlotte Keel Medical Practice	ICE	APMS	31/03/2021	Contract commenced 01/04/18, and the extension to 31/03/21 is with BrisDoc for signature
Broadmead Medical Centre (Y02578)	ICE	APMS	30/09/2031	With option to extend by 5+5 years
Homeless Health Service (Y02873)	ICE	APMS	30/09/2021	With option to extend by 5+5 years
Emersons Green Medical Centre (L81362)	South Gloucesters hire	APMS	31/01/2032	With option to extend by 5+5 years
Graham Road	Weston & Worle	APMS	12/06/2020	With option to extend by 1 year
Bridge View Medical Special Allocation Scheme	N/A	APMS	30/06/2021	With option to extend by 2 years

b. Other Primary Care Contracts

Provider	Locality	Contract Type	Agreed End date	Notes
Language Empire Ltd	BNSSG	NHS Standard	30/09/2021	With option to extend by 2 years
Action on Hearing Loss	BNSSG	NHS Standard	30/09/2021	No further option to extend

In addition the Primary Care Contract team have now issued 120 pharmacy enhanced service contracts for the provision of the community emergency supply service. All contracts are for the financial year 19/20 with an option to extend by 1 year.

5. Practice mergers

a. Approved mergers

A merger for New Court Surgery and Longton Grove Surgery was approved on 19 October 2019 at PCCC. The partnership will merge from 1 April 2020. The Mergers and Approval documentation has been shared with NHSE for sign-off and will then be sent onto PCSE for implementation.

b. New Merger Applications

No new applications

6. Closed list Applications

No new applications

7. Approved List Closures

No new applications

8. Partnership Change Requests

The Primary Care Contract team have been asked to prepare contract variations to support the following partnership change requests:

- Monks Park Surgery. Current single handed GP, request to add the partners of the Mendip Vale Medical Practice to the contract. An Annex 4a was shared with the practice to be completed and returned for CCG approval. The contractual variation is currently being prepared to support the changes. The practice managers have been reminded that the effect of this contract variation is not tantamount to a contract merger. A practice in the PCN for which Monks Park are a member had incorrectly believed that Monks park had merged with a practice outside of their PCN and this was preventing them from replacing a staff member who had been shared with Monks Park. The situation was clarified with the practice.

- Pier Health Partnership. The practices within the Pier Health PCN have submitted a formal request to add the same contract holders to each contract within the PCN. The request has been received and is being processed accordingly.
- Almondsbury and Hanham. A contractual variation request has been received to add the partners of the Hanham Health contract to the Almondsbury Surgery contract.

9. Temporary Practice Hour changes

Practices have the ability to submit applications to close for a number of hours to allow them to plan for things such as training sessions and periods of significant IT downtime etc. All applications are considered individually, and the practices are asked to demonstrate the reasons for closure and the contingency for patients during these closures.

The table below details the number of applications received since 1 April 2019.

	N/Somerset	Bristol	S Glos	Totals
Applications	1	6	10	17
Practices	1	4	6	11

Applications have been received from 11 practices totalling to 17 applications. 1 of these applications was declined. Practices are reminded that 4 weeks' notice is required for any proposed closure.

10. Applications to Change Practice Boundaries

No applications received

11. Branch Surgery Closures

No applications received

12. Contract Breach and Remedial Notices

No Contract Breach or Remedial Notices have been issued. There are currently no live notices in place with any practice.

13. Primary Care Performance Management Monitoring

BNSSG CCG currently commission Improved Access from One Care (BNSSG) Ltd. One Care are commissioned to deliver on average an additional 45 minutes / 1000 population (Weighted) per week access to general practice. Current performance across BNSSG is as follows:

	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec
Av Minutes / week BNSSG	37.0	38.0	43.4	42.2	39.1	39.1	39.2	43.8	52.4

The average number of minutes delivered in December was 52.4. Practices delivered 48.4 of these minutes with utilisation levels of 82% and a DNA rate of 6%.

BrisDoc continue to provide appointments on a Sunday with three face to face bases in Knowle, New Court surgery and Cossham hospital. 5 patients were seen. OneCare are actively working with practices geographically located near the bases to encourage sign posting and booking of the Sunday provision. These sessions have also been added to practice rotas to make receptionists more aware of the appointments. Going forward BrisDoc are working with One Care and local ED departments to create a link for Acute trusts to book into these slots. It is anticipated that patient feedback will also support the CCG to understand how the Sunday service should be focused from April 2020.

	North and West Bristol (178,964)	South Bristol (162,954)	Inner City and East (155,891)	Weston, Worle and Villages (117,756)	Woodspring (108,942)	South Glos. (249,059)
Average weekly mins / 1000 population	80.3	53.7	51.5	37.6	39.2	44.7

Locality delivery has increased in line with winter planning. Some localities are delivering significantly higher minutes than others. This will be as a result of how localities have profiled the delivery of their minutes across the year, with some reserving more minutes than others at the start of the year to allow them to significantly increase capacity of the winter period.

The Improved Access patient survey has been launched by BNSSG CCG at the end of November and will run until 29th February 2020. This will ask patients a series of questions of how and when they would like to access appointments at General Practice.

The increase in the number of minutes delivered in December is in line with the winter plans held by the localities. Data submitted to NHS England has reported that Improved Access capacity was delivered on Christmas day, Boxing Day and New Year's Day in line with the specification. A summary of Christmas activity is detailed below:

Date	Available Appointments	Booked Appointments	Number of DNAs	Utilisation
Tuesday 24 December (Christmas Eve)	425	234	7	53%
Wednesday 25 December (Christmas Day)	8	4	1	38%
Thursday 26 December (Boxing Day)	10	1	0	10%
Tuesday 31 December (New Year's Eve)	419	261	11	60%

Data is not yet available for 1 January 2020.

14. Financial resource implications

There are no specific financial resource implications highlighted within this paper. Any contractual change requests will be considered via separate papers and will include any relevant financial implications.

15. Legal implications

There are no specific legal implications highlighted within this paper. Any contractual change requests will be considered via separate papers and will include any relevant legal implications.

16. Risk implications

There are no specific risks highlighted in this paper this month. Any risks associated with contractual changes will be highlighted via separate papers.

17. Implications for health inequalities

Monitoring of Primary Care performance alongside practice demographic information will help to highlight areas of variation of services, which will then be addressed accordingly.

18. Implications for equalities (Black and Other Minority Ethnic/Disability/Age Issues)

Monitoring of Primary Care performance alongside practice demographic information will help to highlight areas of variation of services, which will then be addressed accordingly.

19. Consultation and Communication including Public Involvement

Whilst there has not been consultation and communication with the public in the production of this paper, patient experience and public involvement is recognised as an important factor in reviewing and gaining assurance regarding primary care services.

20. Recommendations

The committee are asked to note the contents of this report for information.

Report Author: Adele Laing, Louisa Darlison and Steph Maidment

Report Sponsor: Lisa Manson

Glossary of terms and abbreviations

Please explain all initials, technical terms and abbreviations.

APMS	Alternative Provider of Medical Services - Type of GP contract
GMS	General Medical Services – Type of GP contract
PMS	Personal Medical Services – Type of GP contract