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Report for : PCCC

Reporting Period: March 2020

Current Issues

- Impact of COVID-19 on Primary Care/Community and Care Homes
- Suspension of CQC inspections due to COVID-19
- 5 practices out of 80 have ‘requires improvement’ overall ratings from Care Quality Commission(CQC) inspections
- Helios CQC report published on 14.2.2020 has been withdrawn whilst registration issues are resolved
- Next season Influenza vaccine stock needs to be ordered for 2020/21
- During COVID-19, practices will not be required to report to commissioners about FFT results.

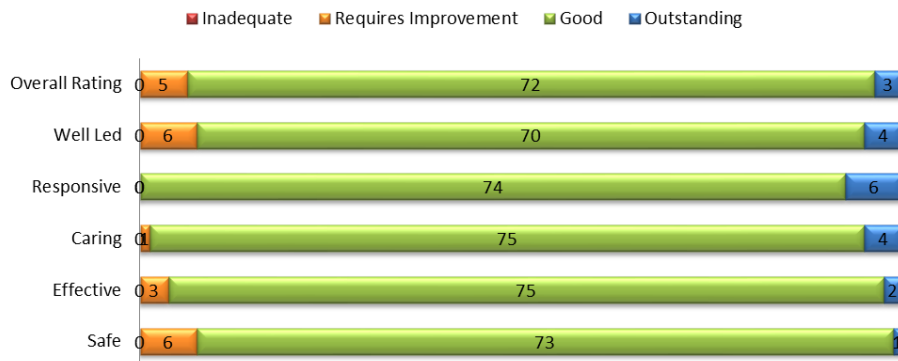
Actions

- Collaboration between CCG Infection Prevention and Control Cell/Primary Care and Logistics (COVID-19)
- Quality/CQC/Primary Care Development and Contracting to managing issues regarding quality and resilience .
- Quality Team supporting practices with RI CQC ratings.
- Influenza vaccine ordering – collaboration with Medicines Management and Screening & Immunisations (SCRIMS)to manage practice stock ordering for 2020/21 and actions with those who haven’t ordered.

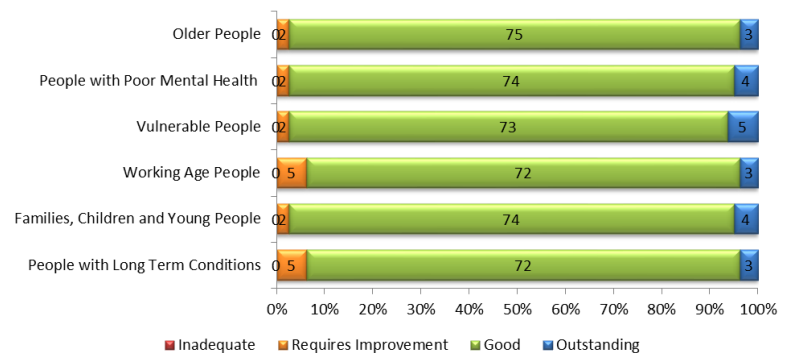
Risks/assurance gaps

- Widespread COVID-19 spread and implications for containment/treatment/workforce
- Suspension of routine CQC inspections
- Escalations regarding safety and quality of care where there may be safeguarding concerns
- Influenza vaccine stock not being ordered by every practice due to COVID pressures

CQC Domain Ratings



CQC Ratings for population groups

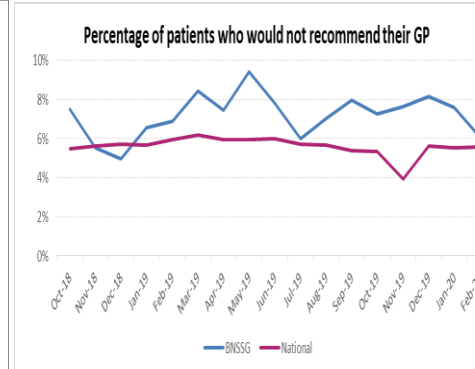
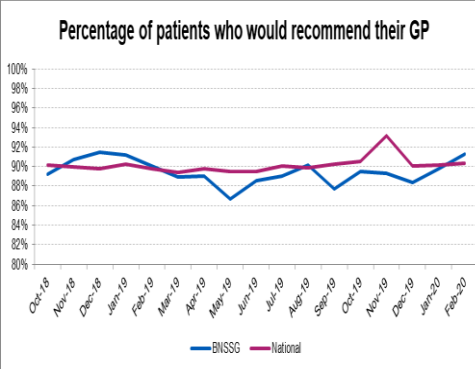
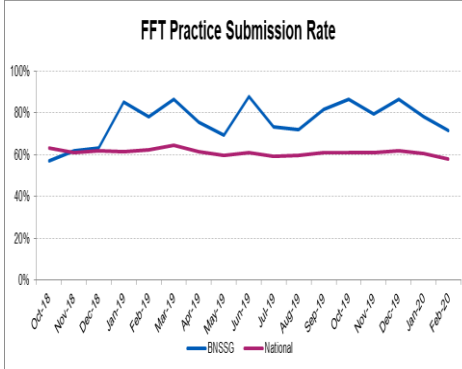


Recovery actions

- Collaboration across the CCG/One Care/LMC/Sevenside to support practices during COVID-19
- Quality Team working with specific practices on CQC action plans and registration issues
- Collaboration with Medicines Management, PHE Screening and Immunisations to manage Influenza vaccine ordering for season 2020/21

Assurance

- PHE Influenza Seasonal overview review-date is to be confirmed due to COVID-19
- Quality Assurance reports are reported to PCOG/PCCC
- No GP practices have been assessed as inadequate in any domain
- Practices with CQC issues are reported to PCCC (closed)



The most recent results for the Friends and Family Test (FFT) data are for February 2020. This shows that 58 BNSSG CCG practices submitted their data to NHS England as contractually required. This is a compliance rate of 71.6% which is above the national rate of 57.9%. Please note that submission of FFT data has now been suspended for the Covid 19 period.

Recommendation rates: Across BNSSG CCG 91.3% of respondents would recommend their GP Practice; this is 0.9% above the national average and a 1.4% increase from the previous month.

The percentage of patients who would not recommend their GP practice was 6.1%. This is 2.1% higher than the national average and a 1.5% decrease on the previous month.

