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Report for : PCCC

Reporting Period: April 2020

Current Issues

- Impact of COVID-19 on Primary Care/Community and Care Homes
- Suspension of CQC inspections due to COVID-19
- 7 practices out of 80 have ‘requires improvement’ overall ratings from Care Quality Commission(CQC) inspections
- 2 practices now have the ‘Responsive’ domain as Inadequate with Inadequate in all the Population Groups
- Next season Influenza vaccine stock needs to be ordered for 2020/21
- During COVID-19, practices will not be required to report to commissioners about FFT results.

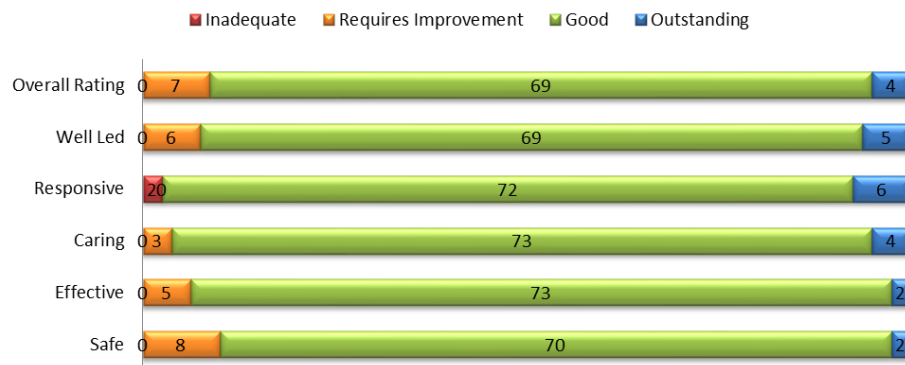
Actions

- Collaboration between CCG Infection Prevention and Control Cell/Primary Care and Logistics (COVID-19)
- Quality/CQC/Primary Care Development and Contracting to managing issues regarding quality and resilience .
- Quality Team supporting practices with RI CQC ratings and Inadequate domains.
- Influenza vaccine ordering – collaboration with Medicines Management and Screening & Immunisations (SCRIMS)to manage practice stock ordering for 2020/21 and actions with those who haven’t ordered.

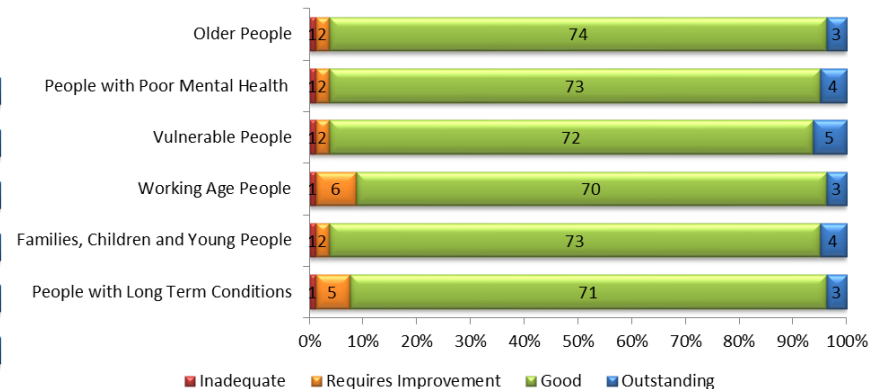
Risks/assurance gaps

- Widespread COVID-19 spread and implications for containment/treatment/workforce
- Suspension of routine CQC inspections
- Escalations regarding safety and quality of care where there may be safeguarding concerns
- Influenza vaccine stock not being ordered by every practice due to COVID pressures

CQC Domain Ratings



CQC Ratings for population groups



Recovery actions

- Collaboration across the CCG/One Care/LMC/Sevenside to support practices during COVID-19
- Quality Team working with specific practices on CQC action plans particularly relating to Inadequate domains
- Collaboration with Medicines Management, PHE Screening and Immunisations to manage Influenza vaccine ordering for season 2020/21

Assurance

- Influenza Seasonal paper to be presented to PCCC regarding overview review of 2019/20 season and actions for 2020/21
- Quality Assurance reports are reported to PCOG/PCCC
- Practices with CQC issues are reported to PCCC (closed)

	Cedars Surgery	Leap Valley	Emerson's Green	Greenway
Published Date	8.4.2020	23.4.2020	23.4.2020	29.4.2020
CQC Domains				
Overall	Good	Requires Improvement	Requires Improvement	Outstanding
Safe	Good	Requires Improvement	Requires Improvement	Outstanding
Effective	Good	Requires Improvement	Requires Improvement	Good
Caring	Good	Requires Improvement	Requires Improvement	Good
Responsive	Good	Inadequate	Inadequate	Good
Well Led	Good	Requires Improvement	Requires Improvement	Outstanding
Population Groups				
People with LTC	Good	Inadequate	Inadequate	Good
Families, Children & Young People	Good	Inadequate	Inadequate	Good
Older People	Good	Inadequate	Inadequate	Good
Working Age People	Requires Improvement	Inadequate	Inadequate	Good
People Experiencing Poor Mental Health	Good	Inadequate	Inadequate	Good
People Whose Circumstances make them Vulnerable	Good	Inadequate	Inadequate	Good

The Cedars Surgery	
Must Do Actions	Should Do Actions
	Monitor arrangements for recording consent to include the administration of joint injections. Continue monitoring the uptake of cervical screening in line with national guidance and continue monitoring the effectiveness and need for two week wait referrals
Leap Valley and Emerson's Green (Green Valleys)	
Must Do Actions	Should Do Actions
Ensure care and treatment is provided in a safe way to patients.	Continue to monitor and improve the uptake of cervical screening for disease prevention.
Establish effective systems and processes to ensure good governance in accordance with the fundamental standards of care.	Continue to monitor and improve are as of high exception reporting.

CQC Actions:

The Cedars:

The practice has been contacted regarding their action plan following the inspection.

Leap Valley and Emerson's Green(Green Valleys):

Quality Team and CCG colleagues have been continuing to work closely with the practices to progress their action plan

Greenway Community Practice:

The Quality team will work with the practice to share 'what outstanding means' and 'how to reach an Outstanding outcome overall' across BNSSG Primary Care.