


BNSSG CCG –GP FORWARD VIEW PRIMARY CARE COMMISSIONING COMMITTEE REPORT

April 2018

Primary Care Commissioning Committee CCG Report April 2018	Title:	Workforce
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	Clinical Lead:	TBC
	CCG/NHSE director/ manager:	Dr Martin Jones, Medical Director – Primary Care & Commissioning

Description: Workforce – There will be at least 10,000 more staff working in general practice by 2020/21 - 5,000 more doctors and 5,000 other staff like clinical pharmacists, nurses, and physicians associates across England.	Relevance to PCC: <ul style="list-style-type: none"> Implementation of GPFV and national staffing commitments and BNSSG Primary Care Strategy
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Current status:	 Plan developed, further work needed on trajectories and to align plan to these	<u>Governance Completed:</u>	<u>Governance Planned:</u> Present workforce plan on a page to future PCC.
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- Update:**
- Workforce plan on a page developed
 - CCG submitted bid for International Recruitment of GPs for 50 recruits in 2019 and 2020
 - One Care recruitment micro-site live
 - Successful in recruiting to additional wave of clinical pharmacists in 17/18
 - CEPN training programme to upskill Health Care Assistants (mental health, first aid, stroke prevention and frailty)
 - CEPN networks developed to support new roles – clinical pharmacists and paramedics working across BNSSG
 - Investment in training workforce modellers in the WRAPT workforce modelling tool
 - Healthy Weston a beacon site for workforce planning at locality level
 - CCG submitted bid for national medicines optimisation in care homes fund for 3 pharmacists and a technician

Live Issues:		Next Steps: <ul style="list-style-type: none"> • Workforce trajectories to be developed based on profiling data • Develop governance for workforce programme within new CCG structure to align with STP workforce governance • Developing action plan to deliver 10 point action plan for General Practice Nursing • Launch BNSSG practice nurse forums • Develop apprenticeship pathway across STP that includes and promotes opportunities within primary care
Risks:	Mitigations:	
<ul style="list-style-type: none"> • Capacity of practices to engage in workforce planning 	<ul style="list-style-type: none"> • Maximise opportunities for support with CEPN, LMC and One Care 	
Opportunities:		
<ul style="list-style-type: none"> • Opportunity to develop apprenticeship pathway with system partners 		

Description: Supporting practices to strengthen and redesign general practice, including delivering improved access in primary care and to find new ways of working through training and development.

Relevance to PCC:

- Implementation of GPFV and NHS Operational Plan commitment to deliver 30 minutes additional appointments per 1,000 weighted population during non-core hours, rising to 45 minutes

Current status:  National minimum requirement of 30 additional minutes met

Governance Completed:

Governance Planned:

- Future specification for Improved Access to be approved by PCC

- Update:**
- £3 per head of population GPFV investment committed to support the Locality Transformation Scheme
 - Additional capacity Improved Access (IA) commissioned over winter and Easter periods
 - Specification for IA updated to include all national requirements for 2018/19
 - Regular locality lead provider meetings with the CCG to progress the development of locality Improved Access models which support urgent care model
 - Cluster based resilience plans supported to deliver 3 actions aligned to 10 High Impact Actions in GPFV
 - 2018/2019 resilience funds committed to support Section 96 applications for vulnerable practices following completion of legacy review with NHSE
 - CCG bid for BNSSG wave of rapid general productive practice successful for implementation in May

<p>Live Issues:</p> <ul style="list-style-type: none"> Developing evidence base that Improving Access supports system wide demand management 		<p>Next Steps:</p> <ul style="list-style-type: none"> Increase advertising of Improved Access so that all practices are advertising this to people across BNSSG Localities to determine Improved Access offer for their population and learning from best practice Localities and One Care to work with OOH/NHS 111 provider(s) to develop and agree criteria for direct booking from NHS 111 Contracting approach for new model to be agreed Local BNSSG Time for Care Launch event to be planned for June to promote Time for Care programme and to showcase good practice locally in relation to 10 High Impact Actions
<p>Risks:</p> <ul style="list-style-type: none"> Workforce risk in delivering IA in non core hours if this competes with rather than complements Out of Hours provision 	<p>Mitigation:</p> <ul style="list-style-type: none"> CCG, IA and OOH providers to discuss how to develop local solutions 	
<p>Opportunities:</p> <ul style="list-style-type: none"> Opportunity for practices to work at scale to deliver the requirements and to shape local service offer 		

Description: One of the biggest challenges facing general practice is the workload placed on staff and practices. This aspect of the GPFV is about supporting practices to reduce and better manage their workload

Relevance to PCC:

- Future proofing of GP services and delivery of GPFV to improve practice resilience

Current status:



Further progress to be made to reach 100% practices trained in care navigation/workflow optimisation

Governance Completed:

Governance Planned:

Update:

- CCG cluster level investment in care navigation and workflow optimisation training and evaluation completed
- One Care provided practice training in care navigation, workflow optimisation, front line training
- Calderdale training offer developed to support Healthy Weston programme supported by One Care
- CEPN developed proposals for practice manager development with practice manager forum – series of modules planned to encompass technical knowledge and coaching and mentoring for practice leadership
- Secondary to primary care pathways responsibilities group developed recommendations for pathways from Emergency Department

Live Issues:	
Risks:	Mitigations
<ul style="list-style-type: none"> • Capacity of practices to engage in multiple training offers 	<ul style="list-style-type: none"> • Develop coherent training offer supported by GPFV investment and clear signposting
Opportunities:	
<ul style="list-style-type: none"> • Opportunity to develop at scale training offer using pooled GPFV training funds 	

Next Steps:

- CCG to work with Locality Leadership Group practice managers and local stakeholders to develop proposals for future use of training funds
- Improve capturing and impact of training in GPFV data collection and increase percentage of practices with staff trained
- Oncology pathway to be developed including proposals for phlebotomy

Primary Care
Joint Commissioning
Committee
CCG Report
April 2018

Title: Practice Infrastructure

Author: Jenny Bowker, Primary Care Lead Bristol
Clinical Lead:
CCG/NHSE director/ manager: Dr Martin Jones, Medical Director – Primary Care & Commissioning

Description: This GPFV chapter is about investing in improving GP buildings and technology as well as range of other support. This is designed to improve services for patients and enable a wider range of health services closer to where they live.

Relevance to PCC:

- Key enablers for delivering the primary care strategy
- Potential implications for practice sustainability
- Key to supporting integrated system wide working

Current status:



Further progress required to deliver digital and estates strategy for primary care across BNSSG

Governance Completed:

Governance Planned:

Update:

- GP Practice cloud-based shared telephony system being rolled out by One Care. Full implementation expected by March 2019. 50% target of practice take up met by March 18.
- All BNSSG EETF technology bids (document sharing, personal health record, radiology report sharing, one domain and electronic palliative care co-ordination systems (EPaCCs) on track to deliver milestones and scheduled to complete by March 19.
- EETF estates proposals for Weston/Worle and Lawrence Weston progressing to Full Business Case
- Invitation to bid for Minor Improvement Grants (total value £263k for BNSSG) in

Live Issues:		Next Steps:
Risks:	Mitigations:	
<ul style="list-style-type: none"> • Capacity to drive forward digital transformation and estates strategy 	<ul style="list-style-type: none"> • New posts in CCG structure which we are recruiting to. Commissioned additional capacity to take forward estates review 	<ul style="list-style-type: none"> • Develop digital transformation plan for primary care to include delivering online consultations, patient online and integration with NHS 111 and the Clinical Assessment Service • Develop draft BNSSG estates strategy for September • Outline Business Case to Commissioning Executive on 10th May for Weston Villages. Full Business Case for Weston Villages planned for end July • Deliver Full Business Case for approval by end September for Lawrence Weston • CCG to prioritise Minor Improvement Grant applications from practices in May

2018/19 sent to practices

- Commissioned estates review for South Gloucestershire and North Somerset to develop BNSSG wide estates strategy

Opportunities:

- Opportunity with local IT platforms to develop integrated ways of working at scale and across providers